



Eye Physicians of the East Bay
Medical Corporation

CONTACT LENS POLICY

It is important for you to understand that contact lens related services are not included in a routine comprehensive eye examination. In order to accurately and safely prescribe contact lenses, you will need additional examinations and services that will include:

1. **Contact lens exam:** Includes the full assessment necessary to find the most appropriate contact lens for your optimal comfort, vision, and ocular health. Fees* vary depending on the type of contact lenses you need:

New Patient Fitting Fees		Established Patient Fitting Fees	
Sphere	\$140	Sphere	\$85
Toric (for astigmatism)	\$195	Toric (for astigmatism)	\$140
Multifocal or Monovision (for distance and near vision correction)	\$205	Multifocal or Monovision (for distance and near vision correction)	\$150
Specialty (for medical conditions such as keratoconus, etc)	\$350+	Specialty (for medical conditions such as keratoconus, etc)	\$250+

*VSP members receive 15% off contact lens fitting exam services

2. **Follow-up services:** We are committed to taking the time and making the effort to fit you properly. Modification of lens fit or prescription may be required over a series of visits. All visits are covered by the above fitting fee for up to **three months** from the initial visit. Additional fees may apply should further visits be required to achieve a successful fit.
3. **Contact lens materials:** Contact lenses can be ordered at any time after the fitting process is complete. For your safety, we are not able to refill prescriptions more than one year old without another contact lens evaluation. Free shipping is available on most contact lens brands with the purchase of an annual supply.

The Contact Lens Prescription

Contact lenses are a medical device; they are tightly controlled by the FDA. Contact lens prescriptions expire one year after the prescription is finalized and require annual checkups with your eye doctor. Each year, your eye doctor will ensure that your lenses are having no adverse effects on your eye health as well as offering you optimal vision and comfort. In compliance with California law, we release contact lens prescriptions only after the fit is deemed successful by the doctor. You will be informed of a wearing schedule and cleaning method that is most appropriate for you.

Annual Contact Lens Visits

Maintaining successful contact lens wear calls for annual visits to re-evaluate the prescription, fit, and condition of your lenses. This contact lens evaluation would be in addition to your annual routine

comprehensive eye examination. Please wear your contact lenses and bring your contact lens packaging labels to this annual visit.

Insurance

If you have vision insurance, you may have benefits toward the fitting and purchase of contact lenses. The contact lens evaluation fee may or may not be covered under your vision plan. You are responsible for any charges not covered by your insurance.

Refunds/Payment

Contact lens evaluation fees are non-refundable. The contact lens evaluation fee is to be paid on the day of fitting. Lenses are to be paid for when an order is placed. ****Your contact lenses must be picked up within thirty (30) days of notification****

If a purchased product is found unsatisfactory within 30 days of receipt, **unopened** boxes and **sealed** contact lens vials can be returned for a full refund excluding any shipping and handling charges. Rigid gas-permeable contacts have a 90-day warranty and may be returned or exchanged within this time period. Please note that if the RGP lens breaks during the fitting process, in order to exchange or return the lens, you must at least save the pieces.