

Course Booking & Cancellation POLICY

A guide for those involved with us.



Terms and Conditions – Course Booking & Cancellation Policy

This booking and cancellation policy outlines the terms and conditions applicable when you book a course with us. By booking a course, you agree to comply with these policies.

1. Eligibility

1.1. Participants must meet the eligibility criteria outlined for each specific course. Details can be found on the course description page.

2. Booking and Payment

- 2.1.** All course bookings must be made through our official booking channels.
- 2.2.** Payment must be received in full at the time of booking to secure your place on the course.
- 2.3.** We accept payment via various methods, e.g., card, bank transfer, stripe.

3. Cancellation by Participant

- 3.1.** All bookings are final once payment has been made.
- 3.2.** No refunds will be issued for cancellations made by the participant after payment.
- 3.3.** If you are unable to attend, you may request to transfer your booking to another course date, subject to availability and at the discretion of WearCareers
- 3.4.** Any transfer requests must be made at least 2 days before the course start date.

4. Cancellation by WearCareers

- 4.1.** We reserve the right to cancel or reschedule a course due to unforeseen circumstances. Unforeseen circumstances include, but are not limited to, staff availability, venue issues, or insufficient participant numbers..

4.2. In the event of cancellation by us, you will be offered either:

- A full refund of the course fee, or
- A transfer to another available course date

4.3. Courses require a minimum number of 6 participants to run. If the minimum number is not reached, we may cancel or reschedule the course. We will provide at least 7 days' notice where possible. You will be offered the options in clause 4.2 in such cases.

5. Liability

5.1. Attendance at our courses is at your own risk.

5.2. WearCareers will not be liable for any loss, injury, or damage incurred during the course, except where caused by our negligence.

6. Agreement

6.1. By booking a course with WearCareers, you agree to these terms and conditions.

How You Can Make a Complaint

If you are unhappy with the way we have dealt with your booking, please contact us directly to discuss any concerns that you may have and to allow us an opportunity to address these issues.

Monitoring and Review

We will monitor all the feedback we receive concerning the issues affected by the Policy and amend the policy as necessary.

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