



# Limited Warranty

Catalina Products International (CPI) products are covered by the warranty period outlined below from the date of purchase by the Installer or End User against manufacturing defects that are a result of CPI workmanship, and that the product meets all published product specifications when installation, maintenance and use fall within recommended guidelines.

Warranty Period	0.5 (20mil)
Commercial	10 year
Light Commercial	15 year
Residential	Lifetime

## Before Installation

CPI warrants that its flooring is free of visual defects. Customer or installer should carefully inspect each tile before installation.

Products that appear to have defects should not be installed. CPI will not be responsible for any claim on products installed with visual defects.

## Installation

This Limited Warranty covers material costs only when the covered flooring is installed according to CPI's Installation & Maintenance guidelines.

## Terms for Warranty

Any Claim of defect must be presented in writing and a piece (minimum 6" x 6") of the defective item must be presented to CPI for confirmation.

If a defect covered by this Limited Warranty is found within the warranty period, CPI will supply new flooring material of similar color, pattern and quality to replace the defective product.

If instead of replacing defective Material, CPI (at its sole discretion) chooses to reimburse Claimant, the reimbursement amount shall not exceed the original price of any damaged or defective tile.

## Warranty Exclusions

- Damage (or Customer dissatisfaction) caused by improper installation or maintenance
- Damage caused by fire or burns, intentional abuse, flooding, construction or installation errors
- Damage caused by vacuum cleaner equipment
- Indentations or damage caused by excessively heavy rolling loads
- Furniture or chairs without proper floor protectors, inappropriate chair wheels or casters
- Cuts from sharp objects.
- Surface scratches or scuffing.
- Shading from over-exposure to sunlight or from use of rubber-backed walk-off mats
- Loss of gloss
- Minor variances in color or texture between samples or printed color photographs or illustrations and delivered product
- The product must be acclimated to room temperature (between 65°F - 85°F) at the job site for at least 24 - 48 hours and then maintained regularly afterwards at those same temperatures. If pre and post installation conditions are not met, this warranty is void
- Any loss incurred due to loss of time, inconvenience, incidental expenses (such as telephone calls, labor and/or materials) during the removal or reinstallation of the affected material, and any other incidental or consequential damages.

## Warranty Owner

This Limited Warranty applies only to the original purchaser and the original installation site.