

Hassle Free Regular Visit Maintenance Process

Keep your LG PuriCare™ Water Purifier at its best. Experience clean, fresh water without the hassle. Our maintenance service ensures your purifier operates at peak performance.

Regular Visit For

5 OR 7 Years

Service Frequency Once Every

6 Months



1. Preparation

Wash your hands, wear gloves, and clean the surroundings before performing water purifier maintenance.



2. Filter Removal

Perform operation & test mode checking on washer to identify issues (if any).



3. Filter Head Cleaning

Complete product sanitation starts by using a sterilization kit and cleaning the filter head with a brush.



4. Filter Installation

Insert the new filter by turning it clockwise and push it back into position.



5. Final Steps

Ensure the arrow mark on the filter joints is aligned, close the filter cover, and press and hold the "cold" button for 3-5 seconds to reset the filter.*



6. Explanation & Complete

Instruct the customer on nozzle cleaning, explain product functions, complete the service card, and inform them of the next maintenance schedule.

*For WD210MN model, press and hold "Light" and "Volume" button for 3 seconds to reset the filter. Images are for demonstration purposes only. LG reserves the right to modify the maintenance process without prior notice.

Hassle Free Self-Service Maintenance Proces

Keep Your LG PuriCare™ Water Purifier in Top Shape! Follow our easy self-service maintenance tips to ensure your purifier delivers fresh, clean water without a hassle. Maintaining optimal performance has never been simpler.

Self-Service For

5 OR 7 Years

Service Frequency Once Every

6 Months



1. Preparation

Open the filter cover.



2. Filter Removal

Remove the filter by turning to anti-clockwise.



3. Filter Head Cleaning

Clean the filter head with brush.



4. Filter Installation

Assemble the new filter by turning clockwise.



5. Final Steps

Push the filter back to position.



6. Final Check

Ensure the arrow mark on the filter joint is aligned.



7. Reassemble Cover

Close the filter cover.



8. Filter Reset & Complete

Press and hold "cold" button 3-5 seconds for filter reset.*

*For WD210MN model, press and hold "Light" and "Volume" button for 3 seconds to reset the filter. Images are for demonstration purposes only. LG reserves the right to modify the maintenance process without prior notice.