

Hassle Free Regular Visit Maintenance Process

Keep your LG washer running smoothly with our hassle-free maintenance service. Ensuring optimal performance without the stress. Relax, we've got it covered!

Regular Visit For

5

Years

Service Frequency Once Every

6

Months



1. Briefing & Explanation

Inform the customer about maintenance service that will be provided & give an estimated completion time.



2. Operation & Test Check

Perform operation & test mode checking on washer to identify issues (if any).



3. Drain Residue & Dust

Open cap cover hose at the bottom to remove remain water and dust residue.



4. Clean Drain Pump Filter

Clean drain pump filter thoroughly with a stick brush then reassemble.



5. Clean Detergent Box

Wash the detergent box and remove residue with stick brush.



6. Clean Water Inlet

Clean off any residue visible at the water inlet filter.



7. Clean Door & Frame

Clean door, frame and gasket to remove any excess residue.



8. Clean Tub

Pour 50ml tub cleaner detergent into the drum & start Tub Clean function. Open the door once Tub Clean finishes.



9. Explanation & Complete

Brief & explain to customer regarding product information after maintenance service.