

Hassle Free Regular Visit
Maintenance Process

Maintenance made easy. Our hassle-free service keeps your refrigerator performing at its best, without the worry!

Regular Visit
for
5
Years

Service Frequency
Once Every
12 OR **24**
Months Months



1. Briefing & Explanation

Inform the customer about maintenance service that will be provided & give an estimated completion time.



2. Check Condition

Product surface, shelf condition, door off-set & operation function checking.



3. Check Performance

Check if the unit is cooling properly



4. Check Noise Level

Check noise level of unit.



5. Clean Water Tank

Remove the remaining water and wash water tank. Dry and wipe with dry tissue on outer surface.



6. Clean Ice Box

Disassemble & clean ice maker box.



7. Clean Water Dispenser

Dispense remaining water from dispenser. Cleaning dispenser duct (water & ice cube).



8. Reassemble Water Tank

Fill up filtered water & reassemble.



9. Clean Vent & Cover

Clean vent & cover.



10. Disassemble Cover

Disassemble cover to access machine room.



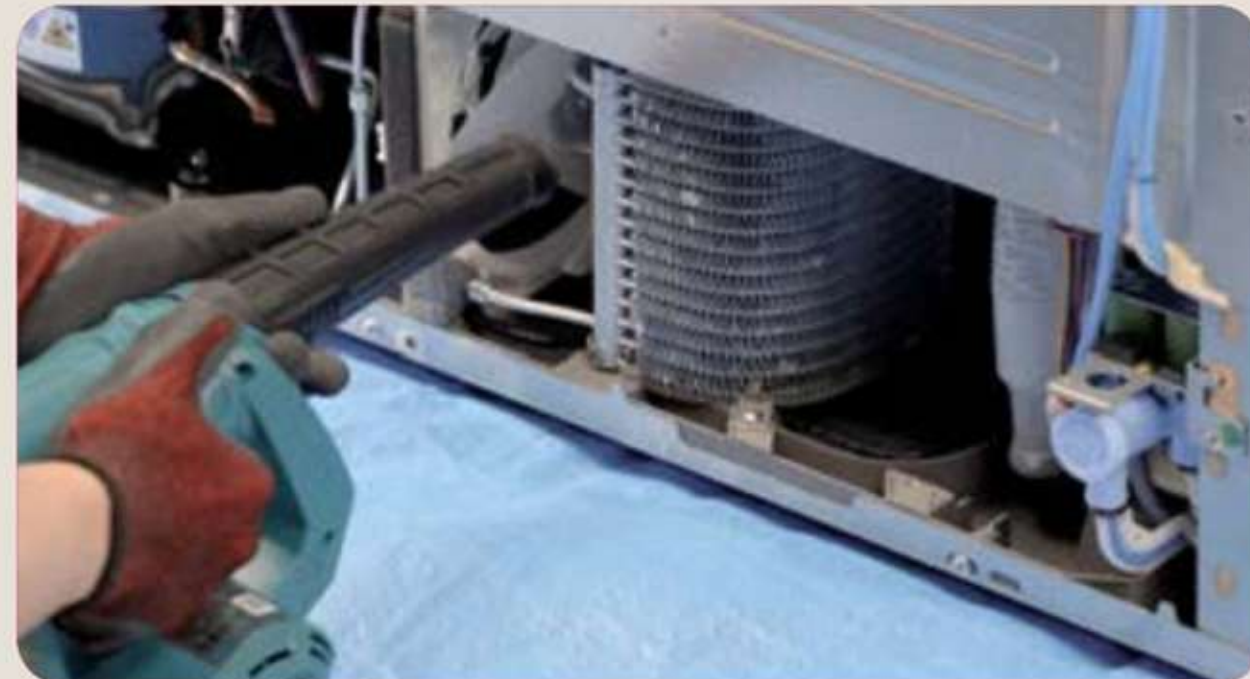
11. Vacuum Clean

Clean machine room with vacuum cleaner.



12. Steam Clean

Steam clean machine room.



13. Blow Dry

Blow dry machine room to remove excess moisture.



14. Cover Machine Room

Reinstall cover for machine room.



15. Reset Settings

Reset operation mode setting to default.



16. Re-Check Condition

Re-check product surface & shelf condition.



17. Restore Product Position

Move fridge back to its original spot.



18. Explanation & Complete

Brief & explain to customer regarding product information.