

#### **SCHEDULE A**

## **Bintelli's Warranty Claims Procedure**

Dealer shall properly notify Bintelli via Bintelli's warranty forms and as follows Compensation for Parts Replaced under Warranty:

At the time that an Authorized Bintelli Dealer performs any "under warranty" service, the Dealer's agent must fill out a warranty repair request form through the Dealer Portal, which shall be submitted to Bintelli before the repair is completed. Failure to follow the procedure specified automatically precludes Bintelli from liabilities related to the Warranty repair specified herewith.

For the Authorized Bintelli Dealer to be able to provide this service, it is necessary that the vehicle owner / operator presents the retailer with proof of warranty registration completed at the time the unit is first delivered. Warranty restrictions are specified in Bintelli warranty documentation supplied to both Dealer and End user. Exclusions apply as noted in this documentation.

Parts catalogs are available upon request. The parts catalogs are provided to the Authorized Bintelli Dealers with the purpose of allowing them to become familiar with the replacement parts system as well as acknowledging their ability to order or purchase parts as it is necessary to affect repair of the unit.

In the case of warranty repairs all replaced parts are property of Bintelli. The Dealer will be required to retain defective parts for 1 month in case Bintelli requires that the defective part be returned to Bintelli prior to a replacement being sent, unless directed otherwise by the warranty department.

Bintelli represents that all replacement parts are both new and genuine. Only the following generic replacement parts may be installed without previous authorization: spark plugs, screws, clamps, fluids, tires, shocks, light bulbs, batteries, and fuses.

#### **SCHEDULE B**

### **Notices**

All notices will be sent to the addresses listed on the signature page of the dealer agreement.

### **SCHEDULE C**

If any provision herein contravenes the laws or regulations of any state or other jurisdiction wherein this agreement is to be performed, or denies access to the procedures, forums, or remedies provided for by such laws or regulations, such provision shall be deemed to be modified to conform to such laws or regulations, and all other terms and provisions shall remain in full force.



# **Bintelli Beyond Dealer Warranty Policy**

- 1. This limited warranty covers conversions to new vehicles, equipment furnished by Bintelli ("the company") in or upon a passenger vehicle. Vehicle has a 4 year limited parts-only warranty. Labor warranties are available for an additional charge, at the time of purchase, through our partner, EWG.
- 2. The company warrants to original purchaser that any defects in materials or workmanship, except as listed in paragraph #4 below, that occur within the time periods listed below ("the warranty period"), starting from the date of delivery, will be corrected by the company at its expense, in a manner described:
- a. Manufacture Warranties –These warranties are covered by the manufacture of the component, not by Bintelli directly. Lester Brand Chargers are covered for a period of four years. Eagle brand chargers are covered for a period of three years. Curtis Instruments brand controllers are covered for a period of two years. US Batteries are covered for a period of 12 months. Full warranty disclosures for these three manufacturers are available upon request.
- b. Bintelli Warranty In addition to the manufacture warranties noted above. Bintelli will warranty the frame and all structure welds of the vehicle for a period of two years. All remaining parts not already mentioned in (a) or (b) or excluded in #4 below will be covered for a period of one year. Labor for repair is never included. The warranty included is a parts only warranty. Defective parts must be returned to Bintelli LLC before replacement.
- 3. Warranty parts will be sent or given to the customer or dealer when the dealer or original purchaser notifies the company that a defect exists and Bintelli determines, as a result of its inspection or investigation, that the defect was caused by improper material or workmanship.
- 4. The parts only warranty provided by Bintelli does not cover:
  - a. Any costs or charges involved in transporting a vehicle or part to or from the repair facility.
  - b. Any lost revenues to customer due to the defective part(s).
  - c. Damages to any items caused by improper use, unauthorized repairs or modifications, attempts to operate any equipment beyond its rated capacities, or damage caused by lack of proper and reasonable maintenance.
  - d. Any equipment furnished or installed by the buyer or Dealer
  - e. Wear Items tires, bulbs, fuses, bearings, brake pads, motor brushes, wiper blades, brake shoes.
  - f. Any defects for components(such as radio equipment, charger, controller, batteries, etc.) which are covered by the individual component manufacturer's warranty).
  - g. Any rental or replacement vehicle charges or costs associated with the need for warranty repair at our authorized facility.
  - h. Any labor required to replace any warranty parts
  - i. Rust and Paint related issues
  - j. The motor if the vehicle is used in a rental or taxi style application
- 5. Warranty repairs listed above constitute the full extent of the company's warranty. There are no warranties which extend beyond those described herein, and the foregoing warranty is exclusive and is in lieu of all other warranties, whether written, oral, implied or statutory. In no event shall the company be liable for special or consequential damages or of the loss of use of the vehicle or loss of time or inconvenience to the buyer. Warranties are non-transferrable. Any disputes arising from this warranty are to be settled in Charleston, SC.