# OWNER'S MANUAL

### **2025 VENOM STEALTH**

Lifted 4-Passenger, Siver



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9/5

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## **THANK YOU FOR PURCHASING OUR PRODUCTS!**

For the best use, to improve your experience, and the maintain the longevity of your cart, please read the operating instructions thoroughly.

Please contact us or your authorized dealership with any questions.

This manual contains important information that you will need for the proper operation and handling of your Venom EV cart.

Venom EV is not liable for errors in this manual or for incidental or consequential damages that result from the use of the material in this manual. In order to ensure all the information is correct, there may be changes to make – according to improvements of our products at the time of printing. We reserve the rights to make corrections as well as product alterations and improvements – at any time without notice. Any trademarks are the property of Venom EV or their respective vehicle owners.

Read this owner's manual before starting your new Venom EV Strike. It contains important information on the operation of your vehicle.





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VENOM EV USER GUIDE

Lifted 4-Passenger, white



### **IMPORTANT SAFETY INFORMATION**

The driver must fully understand the technical performance, control mechanism and operating procedures of the vehicle, and abide by the following codes of safety practice:

Observe these NOTICES, CAUTIONS, WARNINGS, and DANGERS; to be aware that servicing a vehicle requires mechanical skill and a regard for conditions that could be hazardous. Improper service or repair may damage the vehicle or render it unsafe. This may also cause your warranty to be void.

Replace missing, damaged, or unreadable safety decals immediately to prevent possible property damage, personal injury, or death. Purchase replacement safety decals from your dealer.

Know and understand the laws and regulations for vehicle operations in your area. For any questions on material contained in this manual, contact an authorized representative for clarification.

- The driver must fully understand the technical performance, control mechanism, and operating procedures of the vehicle and abide by all codes of safety practices.
- Operate your vehicle responsibly and keep the vehicle in safe condition of operation.
- The driver must keep both hands on the steering wheel and both feet on the floor or pedals.
- Inspect the vehicle before each use to make sure it is in safe operating condition. Perform the daily inspection described in this manual.
- Always have the vehicle checked by an authorized dealer if it is involved in an accident.
- Remove the key when the vehicle is not in use to prevent accidental starting or unauthorized use.
- Drive the vehicle at appropriate speeds for the terrain and conditions. Be aware
  of environmental conditions that change the terrain and your ability to control the
  vehicle.
- Do not drive on excessively steep hills. Evaluate the terrain before descending a hill. Drive slowly and deliberately. Use the brake to limit speed and maintain control. Sudden braking or turning can cause loss of vehicle control. Drive straight up or down the hill; do not drive across the hill.
- Operate only in approved areas. Follow all applicable safety rules for the area.



### **READ ALL THE SAFETY STATEMENTS CAREFULLY BEFORE ATTEMPTING** ANY PROCEDURES.



- · Avoid side hilling (riding across slopes).
- access). Collisions with cars and trucks can occur.
- · Do not exceed seating capacity.

Locate and Read Owners Manual. Follow All Instructions and Warnings

# AWARNINGA

- Charge the battery every month
- · Charge the battery after use
- Stop charging batteries when the charging indication light becomes green
- Charge should not exceed 10 hours

### AWARNINGA

Improper tire pressure can cause this vehicle to be difficult to control, resulting in serious personal injury or death.

Always keep tire pressure within the specified range.

#### TIRE PRESSURE

ALL Wheels: 27psi(186kpa)

# AWARNINGA

The protective frame cannot protect the occupants in all accidents, including rollover.

Failure to operate the vehicle as instructed can cause collision, loss of control or roll over, resulting in severe injury or death.

Follow all safety warnings or labels in this owner manual.

All operators must read, understand, and comply with these warnings and labels before operating the vehicles.

Follow the safety information and operating procedures described.

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**VENOM EV USER GUIDE** 



Please know where you are allowed to operate your cart.



Do not overload the cart while driving, so as to avoid potential safety hazards like reduced brake performance.



Unqualified personnel or under-aged drivers are not allowed to drive the vehicle.



Please drive within the suggested slope range.

### **SAFETY INSTRUCTIONS**



Disassembly without training or authorization is not advised. Not only is it dangerous, but it could potentially void your warranty.



Do not park or drive near any extreme heat source



It is not advised to shortcircuit the positive and negative poles.



Keep away from flammable and explosive objects



Beware or high voltage electric shock



Reach out to your authorized dealership for information about disposing of any parts on your cart.

### **ENVIRONMENTAL PROTECTION**

The disposal and protection regulations of the country, region, or state of which the product is being used, should be adhered to.

The waste parts and components should be turned over to a state-approved business to recycle and dispose of them.



serviceable parts inside.

### **USE & CARE**

- Charge the battery daily to ensure it is always fully charged and ready to use.
- Batteries will not charge if the internal battery temperature falls below 34F.
- DO NOT pressure wash, submerge, or use chemical agents to clean your battery.
- Clean the battery using a damp cloth that does not include chemical agents.

### **BATTERY COMPONENTS**



# STATE OF CHARGE METER (SOC METER)

#### **BATTERY VOLTAGE**

The voltage will vary based on the current load or charge placed on the battery.

#### STATE OF CHARGE

The state of charge is displayed in percent. 0% = empty | 100% = full

#### **BATTERY CURRENT**

Discharge current (in amps) is displayed as a negative number. Charging current (in amps) is displayed as a positive number.

#### METER CALIBRATION

The Eco Battery SOC meter does not require calibration by the end user. The SOC meter performs a selfcalibration at the end of each full charge cycle and periodically during rest periods. Accuracy is +/- 5%.

Due to lithium's at voltage curve, SOC % is the most accurate method for monitoring a lithium batteries state of charge. Please monitor the SOC % rather than battery voltage when determining when to charge.



Avoid running the battery completely dead. Although

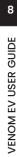
the BMS protects against detrimental discharge, it is not advised to run your battery below 20%. When driving your cart, be aware of your state of charge, just as you would monitor your vehicle's fuel gauge. The further you are from a charging location, the more battery you should reserve.

Your meter may be programmed with a sleep timer that will darken the meter after a few hours of inactivity. To wake the meter, the battery needs to see current in or out of it. Driving your cart a few feet, connecting the charger, or cycling the power button will awaken the meter.

Some Gen2 gauges are programmed to display DTCs (Diagnostic Trouble Codes) if a battery fault has been detected. These faults can vary in severity depending on the situation. SEE PAGE 7 FOR TROUBLE CODES.

If a trouble code appears on your meter, please record the trouble code and contact your dealer to discuss the code and, if necessary, take any actions required to correct it.





### **POWER BUTTON**

The power button controls ow of power in and out of the battery. It functions as a safety device to allow for safe handling of the battery during installation and maintenance. It also serves as a way to completely disconnect the battery during storage to prevent unnecessary discharge over extended periods.

To power on the battery, press and release the power button until the green light illuminates. To power on the battery, press and release the power button until the green light turns off. If the battery is not charged or driven for an extended period of time, the battery will automatically power off to conserve power.

The power button does not need to be turned o with each use. It is recommended to leave the power button on and the

battery charger connected if the cart will be used within 15 days. If the cart will be unused for longer than 15 days, fully charge the battery, disconnect the charger AC power cord, and turn the battery off.

The power button MUST be turned on to charge or discharge the battery.

### **CAN CONNECTORS**

The two connectors located on your meter cable are CAN communication ports used for diagnostics or communicating with a charger or motor controller.

Some battery chargers are CAN enabled and will have a male CAN plug to connect to either one of the two CAN ports. If your charger is CAN enabled, the charger will NOT charge unless CAN is connected.

If your motor controller is CAN enabled and compatible with the Eco Battery CAN protocol, connect the CAN connector from the controller into either of the CAN ports on the meter cable.

#### **CHARGER**

Use only genuine Eco Battery lithium chargers, or a lithium charger speci cally approved by Eco Battery. This will ensure optimal charging and extend the battery's service life.

# DO NOT USE UNAPPROVED BATTERY CHARGERS OR TENDERS.

**Battery Charger** 

DO NOT CONNECT DC OUTPUT CABLES TO BATTERY WITH REVERSE POLARITY. Doing so will cause irreversible damage and is not covered under warranty.









### **CHARGING INSTRUCTIONS**



Connect the DC output ring terminals to the battery terminals



Connect AC input to AC power



Charger LED will will blink red when charging and will be a solid green when complete

Battery must be powered on with the power button illuminated to accept a charge.

### **CHARGE TIME**

#### The charge time can be calculated by the formula below:

Ah Capacity of Battery / Charging Amps of Charger Example : 105Ah Battery / 15A Charger = 7 hours (Assuming the battery is fully depleted)

The Eco Battery charger is not a battery maintainer, and will not hold the battery at 100% after a charge. If left plugged in, the battery must drop below a pre-set voltage before a new charge cycle can begin. It is normal for the state of charge to drop as low as 90% before the charger begins a new cycle, but it will not allow the battery to be completely discharged while plugged in.

It is a common misconception that lithium batteries develop a "memory" while charging and that they need to be completely discharged and charged with each use. This is not the case with Eco Battery lithium batteries. Charging every night will not harm the battery and will ensure that you are always topped o and ready for your next adventure. Topping off or partially charging to extend range is perfectly acceptable.

All Eco Battery chargers are capable of accepting AC input of 100 - 250 VAC, single phase, 50 or 60 htz

#### **Recommended extension cord lengths:**

Up to 15' = 12 -14 AWG 10 to 25' = 10 -12 AWG >25' = not recommended



CAN Connectors from Charger

### **POWER SAVE MODE**

If your battery was built after 08/01/2022 (or has updated firmware) it will be programmed to enter Power Save Mode after extended periods of inactivity. Power Save Mode will ensure that your battery will not be fully depleted in the event that your cart sits for an extended time. The time that must elapse before Power Save Mode will be activated is dependent on SOC (see below). When Power Save is active, the battery will be completely powered off (no charge or discharge) and the meter and power button will turn off. To exit Power Save Mode, cycle the power button.

When in Power Save Mode, the green LED on the power button will not be illuminated, even if the power button is in the on position. To wake the battery from Power Save Mode, turn the battery's power button off, then back on.

If your battery has gone to sleep on its own, we suggest fully charging it before using it again.

When % =	Power Save	
0% - 20%	24 hours	
21% - 100%	7 days	

### **STORAGE**

It is always good practice to remove the key to your golf cart when not in use.

For long term storage, fully charge the battery, unplug the AC power source to the charger, and turn off the power button

After long term storage, it is advised to fully charge the battery before use, regardless of SOC displayed. During long term storage, the calibrated SOC may drift, and must be fully charged to re-calibrate.

We recommend charging your battery every 6 months.

If your golf cart will be stored below -20°F, remove the battery from the cart and store in ambient temperature above -20°F. Also, keep in mind, while the battery will still function between -20°f and 32°f, the battery will not take a charge below 32°f. (See Cold Weather pg 6)

\*Do not use third party battery chargers or tenders. Use of any non-Eco Battery charger will void the warranty of your battery

### **CLEANING**

Be mindful that there are sensitive electronics in your battery when cleaning your golf cart.

Although your lithium battery is well sealed, DO NOT CLEAN BY PRESSURE WASHING. Pressure washing can lead to premature damage to the lid seal of the battery , and is not covered under the warranty policy.

The recommended procedure for cleaning your battery is blowing it off with a leaf blower, or wiping it off with a clean damp cloth.

NEVER USE CHEMICALS OF ANY SORT TO CLEAN YOUR BATTERY.

### **COLD WEATHER**

Your battery is equipped with a temperature sensor that will shut it down in temperatures below -20°f. This feature protects the battery from cell damage caused by excessively low operating temperatures.

While your battery will discharge down to -20°F, it will not accept any type of charge below 32°F. This includes plug in charging as well as regenerative charging from your carts motor controller.

It is not recommend to drive a golf cart equipped with regenerative charging/ braking systems when the overnight low temperature is under 32°F. Doing so may cause the battery to enter self-protection mode and can lead to braking system faults on certain carts.

It is important to note that the above temperatures are in reference to the core battery temperature and not the ambient air temperature. Your actual core battery temperature could be drastically di erent from the ambient air temperature as the battery will increase and decrease in temperature at a much slower rate than ambient air temperature.

As with all batteries, you may notice a decrease in performance and range in colder temperatures. This is normal and expected. Some decreases in performance may include shorter run times, slightly slower acceleration, and larger than normal voltage drops.

### **GEN 2 BMS ERROR CODES**

CODE	ERROR DESCRIPTION	LEVEL
E01	MOS Error	1
E02	External Short Circuit	1
E03	Cell Di erential	1
E04	Cell Over Voltage	2
E05	Cell Under Voltage	2
E06	Pack Over Voltage	2
E07	Pack Under Voltage	2
E08	Discharge Over Current	3
E09	Charge Over Current	3
E10	Discharge Temp High	3
E11	Charge Temp High	3
E12	Charge Temp Low	3
E13	Discharge Temp Low	3
E14	MOS Temp High	3
E15	SOC Low	3
E16	External Communication Error	1
E17	Internal Communication Error	1

#### Level 1 =

Serious Fault. Will not self-resolve. Contact Eco Battery

#### Level 2 =

Major Fault. Will self-resolve if conditions allow

#### **Level 3 =**

Minor Fault. Will self-resolve if conditions allow



#### THE HEART OF OUR CART:

51.2 V (FJ controller)

105 Ah Lithium Battery

KDS motor(5 kW)

Vehicle-Load Charger: 51.2 V

Dash includes phone charging port

#### հահահահահահ •

#### SIZE MATTERS

**4-Seated Forward** 

#### Length: 129"

Width Lifted: 51" Height Lifted: 79" Tire Size: 23/10-14

Width Non-Lifted: 51" Height Non-Lifted: 77" Tire Size: 205/30-14

Minimum Turning Radius: 165.35" Maximum Gradeability: 15% Minimum Ground Clearance: 6.25"



CONTROL MECHANISM

#### **OPERATING**



### PRE-OPERATION SAFETY & PERFORMANCE INSPECTION

Use the pre-operation checklist to inspect the operational conditions and performance of the vehicle. If bad operational conditions are found on a vehicle, stop operations. Removal from operation can prevent further damage to the vehicle or serious injuries. If the vehicle is not in an operateable condition, inquire your dealer for maintenance or repairs.

PRE-OPERATION CHECKLIST			
INSPECTION ITEMS	INSPECTION PROCEDURES		
Battery	Before initially using vehicle, the batteries should be fully charged.		
Brake	Check the brake pedal. When it is stepped on, it should be flexible and feel firm. It should return to its original position with flexibility when released.		
Accelerator Pedal	Check the accelerator pedal. When it is stepped on and released, it should return to its original position with full flexibility		
Tires	Check the tires' pressure. Pressure should be around 20 psi. Check the tires' surface, remove any embedded objects you can find. Be sure there are no cracks or other damage to the tires. Defective tires may cause an accident while driving.		
Steering	Pull the steering wheel up and down, check the tightness of steering wheel. Rotate the steering wheel right and left. Be sure no excessive free play is felt or rattling heard.		
Reverse Warning Beeper	Check the reverse beeper, when the direction selecting switch is toggled downward, the reverse gear is engaged, and a beep should be heard.		
Lights	Check the signal lights, the brake lights, and turning lights should be in proper working condition.		



Always check your surroundings prior to starting your cart as well as before moving.

### **POWER-ON PROCEDURES**



"Unlock" your cart with the key fob



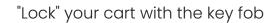
Press + Hold down the power button for 3 seconds



Check your surroundings and turn the forward or reverse dial

Release the parking brake by lightly pressing the accelerator pedal and slowly press the accelerator pedal and the vehicle will move

### **POWER-OFF PROCEDURES**





Remove your key fob from the vehicle

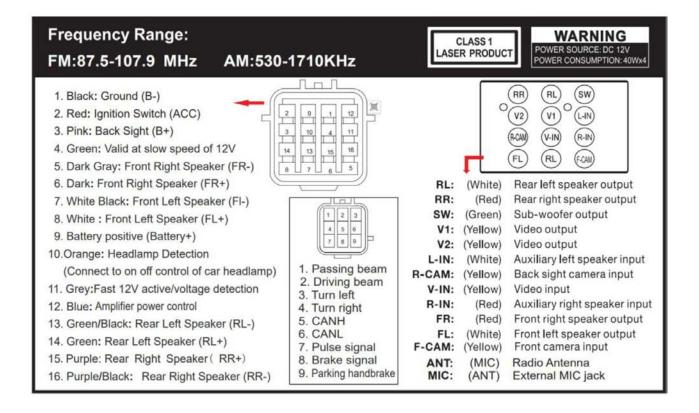
The forward and backward dial must be in neutral position (not in forward or reverse), otherwise the vehicle will not be to move.

If you step on the accelerator pedal first and then engage the Ignition Switch, the vehicle will not move. You must release the brake pedal, and then step on the accelerator pedal again before the vehicle is able to move.

Failure to operate the vehicle as instructed can cause collision, loss of control or roll over, resulting in severe injury or death. Follow all safety warnings or labels in this owner manual. All operators must read, understand, and comply with these warnings and labels before operating the vehicles. Follow the safety information and operating procedures described.

### WIRING BLOCK IS BEHIND THE DASHBOARD

FREQUENCY RANGE: FM: 87.5 - 107.9MHz AM: 530 - 1710KHz

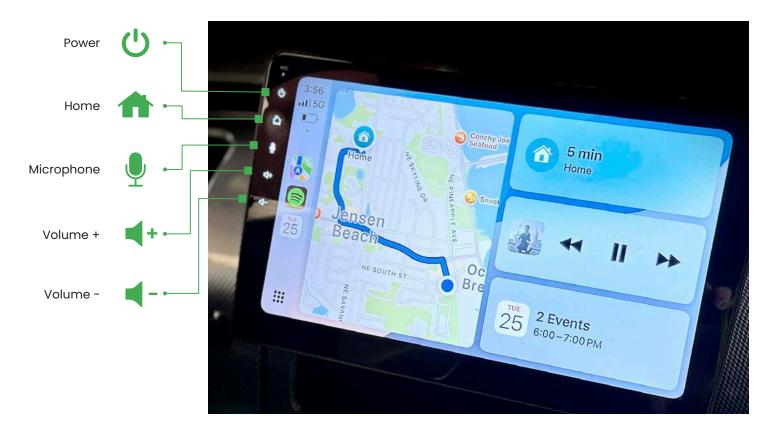








#### LCD SCREEN FUNCTIONALITIES



#### POWER

When the ignition switch is in the ACC ON position, press the switch panel on the touch screen **(**) key to boot.

#### OFF

After the screen loads, press the switch on the side of the touch screen button for 2 seconds; the screen will perform the shutdown.

#### MUTE

When there is noise, please briefly press the power button 🕐 to enter mute mode.

#### MICROPHONE 🖳

When linking to the CarPlay function, you can click this button  $\oint$  for voice control, similar to the voice assistant on an Apple or Android phone.

#### VOLUME CONTROL KEY ┥ + ┥ -

When the Volume is too low, you can click + to increase the volume.

When the volume is too high, you can click **–** to reduce the volume.

#### MIC 🧿

This vehicle has built-in MIC () which can be adjusted in the setting according to the use.

### **MAIN MENU**

When the Mode icon is in gray, it means the corresponding function (CarPlay functions) are not ready or the device has not been connected. Touch the corresponding audio mode icon to enter playing mode, once connected.



### **APPLE CarPlay**

Plug the iPhone (iPhone 5 or latter models, and IOS 7.1 or above) through the lightening cable to the USB port, located below the phone charging port. Or for 2025 models or later, you can choose to connect your phone via Bluetooth. After connection, the iPhone will be shown in the "CarPlay" mode in a few seconds and will display the CarPlay interface. The options and apps that support CarPlay features will be displayed on the screen, as shown below.

#### **CarPlay AUTO OPERATIONS**

In CarPlay mode, the user can talk to Siri to control the CarPlay functions. Press to start the Siri function, or touch the button for 2 seconds or the HOME button of the connected iPhone. You can control your music with the "Siri" function now.

Note: For the "Siri" to function the iPhone must be connected via Bluetooth or AUX.



#### ANDROID AUTO OPERATIONS

Android Auto enables you to use functions of your Android device convenient for driving. You can easily access route guidance, make calls, listen to music, etc. For details about Android Auto, visit https://www.android.com/auto or https://support.google.com/androidauto.

**COMPATIBLE ANDROID DEVICES:** You can use Android Auto with Android versions 5.0 or later.

Note: Android Auto may not be available for all models.

### **RADIO MODE**

Touch the Radio mode icon to enter Radio





Touch FM1 to select FM1 Band.



AM1

Touch AMI to select AMI Band.

Band: FM1 > FM2 > FM3 > AM1 > AM2

Q

Short touch to pre-scan searching, each scanned station will be played 10s. Long touch for auto searching.



Touch to enter EQ settings.

Touch to input the tune directly.



Short touch to seek- long touch for Step- band.



Short touch to seek+ long touch for Step+ band.

### **USB**

When a device is connected USB, the USB icon will be colorful. Touch the USB icon to enter the USB playback mode. The screen will default to play the Audio playing in the USB connected device.



Press to list Audio, Video, and Picture files in USB.

Short press to skip the previous track, long press to fast reverse.



I IST

I≪ PREV

Play or pause button.



Short press to skip next track, long press to fast forward.

Press to select Repeat. All > Repeat 1 > Repeat Directory.



Press to switch Random On or Off.



Press to select Audio setting or set each band's preferred EQ in custom mode.



Touch to handle and go to the page to input the tracking number directly.

#### **FILE LIST BROWSING**

Touch to browse the folder and file list of the USB device. You can select the multi-media type.



Return to playing the previous file.

Select Audio or Music Files.

Select Movie or Video files.

Select Picture files.

### VIDEO

Plug the USB, the USB icon will be colorful. Touch the USB icon to enter the USB playback mode. The source unit default the play the Audio in the USB device.



Press to list Audio, Video, and Picture files on the USB drive.



LIST

Short press to skip the previous track, long press to fast reverse.



NEXT

X

Play or pause button.

Short press to skip next track, long press to fast forward.



Press to switch Random to On or Off.

Press to select Repeat. All > Repeat 1 > Repeat Directory.



Touch to select the second page of the keypad.



Press to select Audio setting or set the preferred EQ of each band in custom mode.



Touch to handle and go to the page to input the track number directly.



Select the first page of the keypad.

### **BLUETHOOD PAIRING**

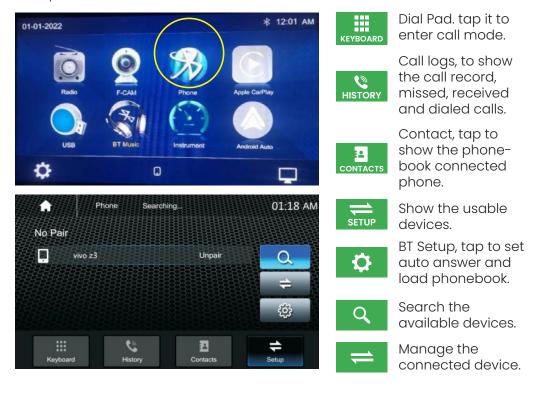
The pairing mode screen will be shown below:

A	Phone		★ 2:07 AM	A Ph	one	★ 2:07 AM
MI6 MI6 LHE HYN happy			\$ 1 \$	мі6 Міб ЦНЕ НҮN ћарру	Connecting	ش 1 م
Keyboard	History	Contacts	11 Setup	Keyboard	History Contacts	<b>₽</b> Setup

Turn on the Bluetooth setting on the mobile phone to be found or if the mobile has connected before – find the vehicle name via Bluetooth settings on your mobile. You will see "CAR-KIT 1234", select the CAR-KIT with your vehicle # to re-pair a connection.

### **BLUETOOTH PHONE**

Touch the Phone icon in the main menu to go to Phone use mode. After the mobile phone is connected to the screen via Bluetooth, you can use the screen to make a phone call. Please note it needs to connect the microphone for a phone call.



#### MAKE A CALL



Touch the tion to enter below screen

2

Using the keypad, touch 0-9,\*,#, enter the Phone number you wish to dial. If you input an incorrect number, touch the icon on the keypad to delete the incorrect number.



Once the correct number appears on the screen, touch the **c** icon to go to the dialing interface.

Phone	CPAA	-70D10M	*	12:0
1	2 авс	3 def	e.	
4 сні	5 jkl	6 мно	6	
7 PQRS	8 тих	9 wxyz	×	
*	0+	#	~	



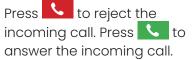
To end the call, touch the **screen**.



#### **RECEIVE AN INCOMING CALL**

If the phone is connected to the source unit via Bluetooth, when an incoming call, below screen will be shown:





### **OTHER SETTINGS**

The Setup menu includes Time Settings, Sound Settings, Wallpaper Settings, and other general settings.

### **TIME SETTINGS**

The Time Settings allow the user to set a Date & Time.



### **SOUND SETTINGS**

Below shown is the Sound Setting Menu.

•	Setting	* 12	:03 A
Ber	<b>P</b>	-	
Rev	verse Vol		
EQ		<b>&gt;</b>	
Def	ault Volume		
O	Lound	General Wallpag	per

**REVERSE BUZZER:** Set the Beep tone to be ON or OFF.

You can set the reverse tone to be ON or OFF or adjust the volume of the music while the vehicle is in the reverse gear.

EQ SETTINGS: Below shown is the Sound Setting Menu.

LOUDNESS: set the Loud mode to ON or OFF.

**BALANCE/FADER:** Touch the  $\triangleleft$  or  $\triangleright$  of Balance/Fader to tune to preference. The equal/standard setting of Balance is "Left 12 -Right 12" and Fade equal/standard setting is "Front 12 -Rear 12." Touch set to set both Balance and Fade to 0.



### **10-BAND EQUALIZER**

There are 10 template band options of EQ tuning. Slide the EQ bar to tune each frequency level according to your preference.

Touch "Reset" - to remove all EQ settings.



### **DEFAULT VOLUME SETTINGS**

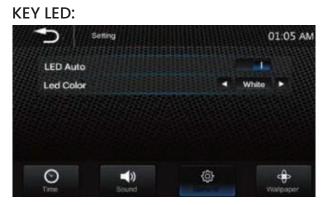
Adjust the levels of volume for: Main volume, BT speakers, Navigation & Vehicle voice.

1	D	Setting				∦ 12:0	07 AM
	Mair				25		
	BTI	Talking			30		
	Navi				25		
	Voice				30		
	O Time		Sound	<b>O</b> General		Wallpe	> iper

### **GENERAL SETTINGS**

Setting			★ 12:04
Brightness			12 1
IIL Detect			
Key Led			>
BT			>
Radio Area			>
<b>⊘</b> Time	Sound	ø	Wallpaper

BRIGHTNESS: Adjust the screen's brightness from 0-15.



ILLUMINATION DETECT: On/Off

#### LED AUTO: ON/OFF

**ON:** The LED color will change automatically.

OFF: Choose a custom LED color for the home screen buttons.

**BT:** Turn the Bluetooth Connection on and look for the Device Name to connect. After too many devices have been connected you can choose Clear Records.



**RADIO AREA:** Select the Region Eastern Europe, Asia /Latin America

### **GENERAL SETTINGS CONT'D**



RDS: Set the radio data system to on/off.

#### **REAR CAMERA SETTINGS:**



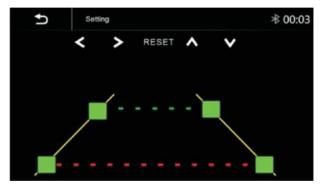
REAR CAMERA VIEW: Normal/Reverse

PARKING ASSIST GUIDE: On/Off

**PARKING ASSIST GUIDE ADJUSTMENT:** Touch > to enter the Parking Assist Guide Parking Assist Guide Adjustment.

Select the adjust position and Touch  $\langle \rangle$  to adjust.

Touch Reset to resume the default Parking Assist Line.



LANGUAGE: Select the desired language.

**DRIVING POSITION:** Select the driver position to be Left or Right for Carplay view.

### **GENERAL SETTINGS CONT'D**



#### SERIAL & VERSION:



**RESET FACTORY DATA:** Once selected, the unit will prompt to confirm reset to factory settings. Once confirmed the system will automatically reboot.

#### WALLPAPER

User can select the preset wallpaper they prefer.





#### FORWARD & REVERSE DIAL

Operate the Forward & Reverse Dial according to the forward or backward need of the electric vehicle. The right turn is the forward gear, the left turn is the reverse gear, and the middle is the parking gear. When the reverse gear is selected, a buzzer alarm will sound.





When switching the front and rear gears, the vehicle must be in a complete stop. When switching, it is recommended to turn the gear switch to the middle parking gear, and then select the forward or backward gear switch after pausing for 2 seconds. Do not shift the gear switch too quickly, to avoid vehicle damage and safety hazards.

#### ACCELERATOR PEDAL

Check the accelerator pedal before starting the vehicle. Apply pressure to the pedal and release, making sure the pedal returns to the initial resting position without any hesitations. During safe operation, slowly press down on the accelerator pedal to increase speed.

#### **BRAKE PEDAL**

Before starting the vehicle, test the brake pedal by pressing down and releasing it to ensure it returns to the resting position without issue. During safe operation, press down on the brake pedal to slow the vehicle down or come to a complete stop.



Obstruction of the Brake or Accelerator pedals could cause the Vehicle to not stop or start as intended. This leads to a risk of losing control of the Vehicle causing the risk of serious injury or death.



#### **TURN SIGNAL SWITCH**

- Turn signal lamp: When pressing the lever downward, the left turn signal lamp turns on. The right turn operates by moving the lever upwards. Blinker lights are displayed on the exterior and interiors of each side view mirror. Please note: the blinker light must be manually shut off after completing the turn.
- Headlamps: The end half of the signal lever can be rotated, away from the driver to activate the headlights.
- Low/High beam: Pull the lever back towards the driver to shuffle between high and low beams.
- Horn: The head end of the lever is a horn button, which can be pressed lightly.

# CHARGER LED DISPLAY

LED LIGHTS	INDICATION
Red LED Light Flashing	Charging
Solid Green Light	Charge Completely
Red & Green Light Flash in Order	Refer to the troubleshooting table

# HOW TO USE CHARGER

WARNING!

TO DECREASE THE POSSIBILITY OF ELECTRICAL SHOCK OR ELECTROCUTION, MAKE SURE THE CHARGER PLUG IS NOT DAMAGED. THE POWER AC CORD HAS A PLUG WITH GROUND POST. DO NOT MOVE, CUT OR BEND THE GROUND POST.

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Inspect the charger cord to check if there is broken or damage to the power AC cord.



Plug the AC charge handle into the vehicle receptacle completely.



Plug the Power AC cord into the ground power completely.

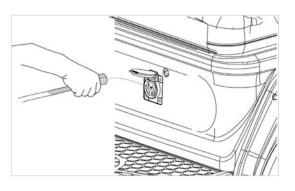


The charger will automatically start in several seconds after plugging in the AC power cord.



The charger will automatically stop when the batteries are fully charged.

Remove the AC charge cord before operating the vehicle.



- Ensure that your vehicle keys are in the off position, the cart will not charge if the key is in the "on position".
- Charge in a safe environment, such as avoiding extreme heat and water damage.

- Only use the charger that came at the time of purchase with your cart, that matches your model. Contact an authorized Venom dealer to obtain or replace parts.
- It is recommended to have an extinguishing device where you are storing or charging your cart, to safely respond to extreme circumstances.
   extinguishing devices around it so that emergency fire extinguishing treatment can be carried out in extreme circumstances.

#### **CHARGER MAINTENANCE**



IF THE PLUG PINS ARE BENT, SPEAK WITH YOUR LOCAL DEALER FOR REPLACING. DO NOT TRY TO REPAIR THE AC CORD PLUG OR PINS.

#### **Electrical Cords**

Examine electrical cords for wear and damage before use. Immediately replace electrical cords for:

Cracks
Cuts
Frayed Wiring
Insulation Damage
Loose Connections
Splices

Electrica	l Plugs	& Recept	tacles
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ELECTRICAL PLUGS AND RECEPTACLES Examine electrical plugs for wear and damage before use. Immediately replace electrical plugs for:

Bent Pins					
Corrosion					
Cracks					
Loose Connections					
Missing Pins					

#### **Clean the Electrical Plugs & Receptacles**

- Disconnect the AC cord from the power source.
- Disconnect the AC cord from the battery charger.
- Disconnect the DC cord from the vehicle charger receptacle.
- Apply electrical contact cleaner to the electrical plugs and receptacles. Refer to the manufacturer instructions.
- Clean the electrical plugs and receptacles.
- Lightly lubricate the electrical plugs and receptacles with WD-40<sup>®</sup>.

#### **TIRES & WHEELS**

#### WARNING!

DO NOT OVER INFLATE THE TIRES. EXCESS PRESSURE CAN CAUSE THE TIRE TO EXPLODE.

TO DECREASE THE RISK OF TIRE EXPLOSION, ADD SMALL AMOUNTS OF AIR TO THE TIRE AT INTERVALS TO SEAT THE TIRE BEADS.

OVER INFLATION OF SMALL TIRES CAN OCCURS IN A FEW SECONDS.

PROTECT FACE AND EYES WHEN REMOVING THE TIRE VALVE CORE.

USE ONLY SOCKETS MADE FOR IMPACT WRENCHES TO DECREASE THE RISK OF INJURY CAUSED BY A BROKEN SOCKET.

DO NOT USE TIRES THAT HAVE INFLATION PRESSURE LESS THAN THE TIRE PRESSURE RECOMMENDED.

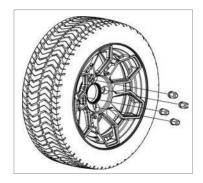
ALWAYS FOLLOW THE CROSS-SEQUENCE PATTERN WHEN YOU INSTALL THE LUG NUTS TO MAKE SURE THE WHEEL IS EVENLY SEATED AGAINST THE HUB.

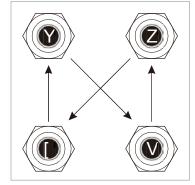
The general recommended tire inflation pressure is 20 psi, but the tire inflation pressure can be changed according to the specific terrain condition.

All four tires must have the same pressure for the best control qualities. Always put the valve stem cap back after checking or inflate the tires.

Use a tire plug to repair small holes in the thread part of the tires. For large holes or cuts, replace the whole tire.

- With the valve stem to the outside of wheel, install the wheel & tire on the hub with lug nuts.
- Tighten the lug nuts with your fingers in the cross sequence patten as shown.
- Tighten the lug nuts to 65 ft.lbs torque.
- Continue to follow the cross sequence pattern until the correct torque is reached.





Bolt Size: M12 x 1.25 Torque Spec: 73 Ft-Lbs.

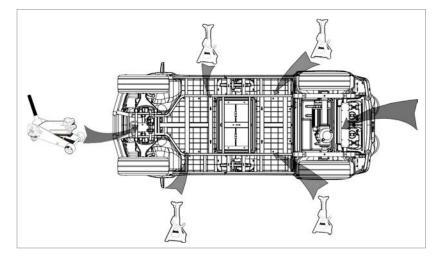
#### LIFT & LOWER THE CART

#### WARNING!

LIFTING AND LOWER THE CART WITH CARGO CAN CAUSE PROPERTY DAMAGED, SERIOUS PERSONAL INJURY, OR DEATH. REMOVE ALL CARGO AND HAVE THE PERSON OUT FROM THE CART BEFORE THE CART IS LIFTED.

#### Steps For Lifting the Cart:

- Before the cart is lifted, turn the key off in the switch of the cart.
- Choose the jacks and jack stands rated for the cart.
- Engage the parking brake.
- Place the jack in the center of the lift point.
- Lift the front and rear of the cart.
- Put the jack stands under the frame rails.
- Power the cart onto the jack stands.



#### **Steps For Lowering the Cart:**

- Before the cart is lowered, turn offkey switch of the cart.
- Choose the jacks and jack stands rated for the cart.
- Place the jack in the center of the lift point.
- Lift the cart from the jack stands.
- Remove the jack stands under the frame rails.
- Power the cart on the ground.
- Remove the jacks.

### VEHICLE



WARNING!

MOISTURE CAN CAUSE ELECTRICAL COMPONENT DAMAGE. DO NOT USE A PRESSURE WASHER OR STEAM CLEANER TO CLEAN THE VEHICLE ELECTRICAL SYSTEM. OTHERWISE, IT WILL CAUSE ELECTRICAL FAILURE PERMANENTLY.

- Use only commercially available automotive cleaners with a sponge or soft cloth for normal cleaning. A garden hose at normal residential water pressure is sufficient.
- Use a commercially available aluminum cleaner paste and fine grade steel wool to remove oxidation or discoloration from aluminum.
- Use non-abrasive wax products. Fertilizers, asphalt, creosote, paint, or chewing gum should be removed immediately to prevent possible stains.
- The seats of the vehicle will last longer with proper cleaning. Use a solution of 10% liquid soap and warm water applied with a soft cloth. Use a soft bristle brush to remove embedded dirt.
- Use mild soapy water and a micro-fiber cloth to clean the windshield to minimize the risk of scratching. Avoid using glass cleaners or paper towels as these increase the chances of scratching or scuffing the windshield.



UNINTENDED VEHICLE OPERATION CAN CAUSE SERIOUS PERSONAL INJURY OR DEATH. BEFORE LEAVING THE VEHICLE OR DURING VEHICLE MAINTENANCE, DISABLE THE VEHICLE.

ONLY TRAINED TECHNICIANS SHOULD SERVICE OR REPAIR THE VEHICLE TO PREVENT THE WARRANTY BEING VOID.

ANYONE DOING EVEN SIMPLE REPAIRS OR SERVICE SHOULD HAVE KNOWLEDGE AND EXPERIENCE IN ELECTRICAL AND MECHANICAL REPAIR.

THE APPROPRIATE INSTRUCTIONS MUST BE USED WHEN PERFORMING MAINTENANCE, SERVICE, OR ACCESSORY INSTALLATION. FAILURE TO CORRECTLY MAINTAIN THE VEHICLE AND MAKE NECESSARY REPAI R2S CAN DECREASE VEHICLE PERFORMANCE, CAUSE A FIRE, PROPERTY DAMAGE, SERIOUS PERSONAL INJURY, OR DEATH AND MAY LEAD TO WARRANTY BEING VOID. IF PROBLEMS ARE FOUND DURING SCHEDULED INSPECTION OR SERVICE, OPERATE THE VEHICLE ONLY WHEN REPAIRS ARE MADE.DO NOT WEAR LOOSE CLOTHING OR JEWELRY SUCH AS RINGS, WATCHES, CHAINS, ETC., WHEN SERVICING THE VEHICLE OR BATTERY CHARGER. LIFT ONLY ONE END OF THE VEHICLE AT A TIME.

USE A SUITABLE LIFTING DEVICE WITH 1000 LB (454 KG) MINIMUM LIFTING CAPACITY. DO NOT USE THE LIFTING DEVICE TO HOLD THE VEHICLE IN THE LIFTED POSITION. USE APPROVED JACK STANDS OF PROPER WEIGHT CAPACITY TO SUPPORT THE VEHICLE AND CHOCK THE WHEELS THAT REMAIN ON THE FLOOR.

IF WIRES ARE REMOVED OR REPLACED, MAKE SURE THAT THE WIRING AND WIRE HARNESS ARE CORRECTLY ROUTED AND ATTACHED. FAILURE TO CORRECTLY ROUTE AND ATTACH THE WIRING COULD RESULT IN VEHICLE MALFUNCTION, PROPERTY DAMAGE, SERIOUS PERSONAL INJURY, OR DEATH AND MAY LEAD TO WARRANTY BEING VOID.



WEAR SAFETY GLASSES OR APPROVED EYE PROTECTION WHEN YOU DO THE SERVICING OF THE VEHICLE.

#### **STORAGE PREPARATION**

- Put cart under shelter, keep the golf cart in dry and ventilated space. Optimal temperature 14°F to 95°F (-10°C to 35°C). Maximum storage temperature should not be higher than 122°F (50°C).
- Turn the key switch to the off position, remove the key and leave the forward and reverse switch in the neutral position during storage.
- Power down all accessories.
- Disconnect batteries per ensuring that the cables do not meet a terminal (Disconnect the main power outlet cables from battery pack, insulate the cable).
- Connect battery cables back to system, charge the battery to full state every 1-3 months to keep battery alive without damages caused by overdischarging.
- Perform all semi-annual lubrications.
- Thoroughly clean the front and rear body, seats, battery compartment and underside of the vehicle.
- Do not engage the park brakes but secure the golf cart from rolling. Check the wheels with wheel stoppers or something similar.
- Check tire pressure and inflate the tires to standard pressure level as values presented on tires.

### RETURNING CART TO SERVICE FROM STORAGE

- Fully charge the battery.
- Set the forward and reverse dial to neutral.
- Adjust the pressure in each tire to the recommended tire pressure.
- ) Do a daily pre-operation safety checklist.
  - Do a vehicle performance inspection.

### **VEHICLE TRANSPORTATION & TOWING**

#### WARNING!

DO NOT RIDE ON OR ALLOW OTHER PEOPLE ON A CART BEING TRANSPORTED ON A TRAILER OR BEING TOWEG WITH ANOTHER VEHICLE.

DO NOT CARRY PASSENGERS ON CART WHILE TOWING THE CERT.

SECURE THE SEATS/WINDSHIELD /OTHER LOOSE ITEMS BEFORE TOWING CART.

# The following steps can help you to tow a Venom EV Strike cart safely without any damage.

- Turn off the switch.
- Keep the forward and reverse switch in a neutral position.
- If you need to tow the cart for a long distance, remove the battery connections from battery pack terminals.
- Move the cart at a slower speed (between 5-15 mph) or the same speed that you will generally move it if it has power. Exceeding the speed limit can over-spin the motor and ruin it.
- Pulling your cart faster than designed to go can over-spin the motor, potentially slinging the internal parts into pieces and ruining the motor.
- Unlock the electromagnetic brake on your cart motor, and make sure to unlock it mechanically before towing the golf cart.

#### **ENGAGEMENT SWITCH**

The Engagement Switch is located under the passenger side of the middle seat bench.

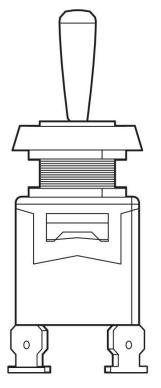
**RUN:** When engaged, the cart will have an auto wheel lock engaged and run normally when you turn the ignition on.

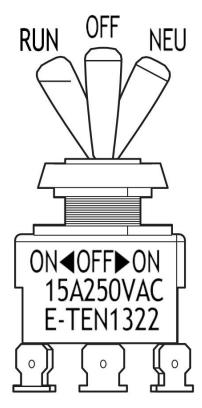
**OFF:** When engaged, the auto wheel lock is engaged and the power to the cart power to the cart Is turned off.



This setting should always be used when working on the cart.

**NEU:** When engaged, the cart will release the auto wheel lock and there will be no power to the cart. The cart will roll if the brake is not engaged. The cart should always be on a flat surface with the wheels blocked when in neutral.





### **SEAT BELTS**

This vehicle is equipped with Four three-point seat belts for the operator and passengers. Always wear seat belts when riding in the vehicle.

#### To Wear the Seat Belts Properly, do the following:

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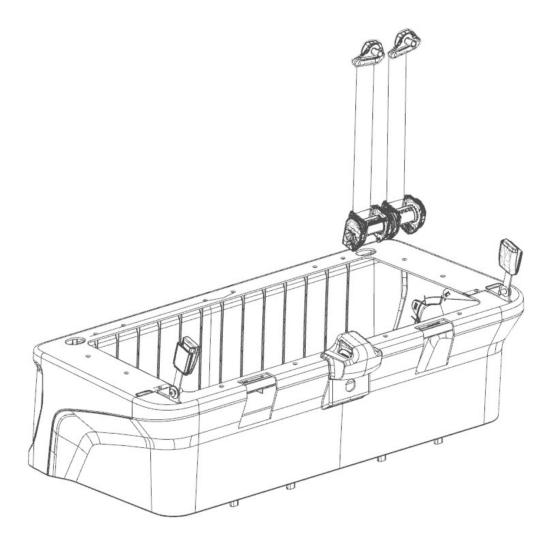
Hold the latch plate as you pull the belt across your lap. Make sure the belt is not twisted and is not caught on any portion of the vehicle, your clothing, or any equipment you are carrying.

Push the latch plate into the buckle until it clicks. Pull up on the latch plate to make sure it is secure.



The seat belts should be positioned low on the hips.

To release the buckle, firmly press the release button.



### **VENOM EV STRIKE SCHEDULED MAINTENANCE CHART**

LOCATION	DESCRIPTION	DAILY	WEEKLY	MONTHLY	QUARTERLY	ANNUALLY
Battery	Check for any damages to the battery surface		Stor.			
	Charge the battery	Sto.				
	Fasten/tighten the nut on the battery cable	STR				
	Verify that battery is not over-charged	STR				
	Check the health of the battery		Ś			
	Check whether the battery is fully charged	St2				
	Clean the surface of the battery		St2			
	Check the seat belt bolts and tighten if needed.		Ś			
	Verify brake fluid level in brake fluid resevoir			St 2		
	Verify tire pressure and tire condition		Ś			
	Verify no leaks are observed in shocks			STR		
Body & Chasis	Fasten bolt to shaft			Sto.		
	Verify oil level in rear axle gear box				ST2	
	Add grease to front hub and steering box				SZ	
	Adjust the front and rear suspension				S	
	Clean the body and seats	572				
Charger	Verify charging status and ensure charger is not hot	572				
	Clean surface of charger. Do not allow water in		5*2			
	Turn off power, and ensure terminals are tight			ŚŻ		
Motor & Controller	Clean the surface of the controller				Stor.	
	Check the touching point to ensure solenoid is in order					S*2
	Verify no water has gotten into the motor	572				
	Ensure connectors of motor and controller are tight		Sto.			
	Verify the accelerator pedal works well	Sto.				
	Ensure brake pedal is firm and can be released easily			S		
	Verify if brake pads need to be replaced				S*2	



# WARRANTY PROVISIONS

Thank you for choosing our products. In addition to products, you will also receive technical support and services.

### WARRANTY PERIOD

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**VENOM EV USER GUIDE** 

We offer a 3-year limited warranty on our carts and a 1-year limited warranty on electronics as described below. An 8-year limited warranty on Eco Lithium batteries is offered by Eco Battery which can be viewed at ecobattery.com/ pages/warranty for terms and exclusions. Ganfeng Batteries have a 5-year limited warranty. Carts must be purchased from an authorized VENOM EV dealer for a valid warranty. For comprehensive Venom EV warranty info please visit:

### HTTPS://ECOBATTERY.COM/PAGES/WARRANTY

### **POTENTIAL WARRANTY CONDITIONS**

- All parts must be original and be within the warranty period.
- A warranty could be voided under the following circumstances: Damage is caused by the users' failure to use according to the instructions or improper storage. Part damage is caused by unauthorized disassembly and maintenance of users. Part damage or loss caused by natural disasters, theft, and accidents.
- Some quick-wear parts are not covered by the warranty, such as bulbs, fuses, brake pads, glass products, connectors, etc.



WWW.VENOM-EV.COM 833.VENOM.EV (836.6638)