



MARLU HEALTH



Marlu Group Pty Ltd T/A
Marlu Health
33B Walters Drive
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Capability Statement

VISION & VALUES



Our vision is to be recognised as WA's preferred First Nations provider for pre-employment medicals, injury prevention, emergency services in the heavy industrial & mining sectors, together with an extensive range of other associated medical response services.



Our company culture is evidenced through our local knowledge and our energy and commitment to delivering high quality, sustainable services for all our clients. Everything we do adheres to an established framework of safety, general practice and value. We have stipulated a high level of detail, our gold standard service in terms of assessment, management and rehabilitation protocols from our surgeons and injury management team.

COMPANY PROFILE



Marlu Health is the only 100% Indigenous owned Occupational Health service provider in Australia. Partnering with Medisport, a medical workforce company, we now have access to 140 medical practitioners, including 5 occupational health physicians who are available for client services 24 hours a day, 365 days a year

The company has firmly embedded relationships across the supply chain in the Pilbara region, serving clients across Western Australia.

With an experienced team of over 20 years in the industry, Marlu delivers a broad range of pre-employment medical screening and functional assessments.

We are the only service in WA with an occupational health practitioner on call for our clients 24 hours a day even throughout the nights and weekends where all queries can be forwarded to our on-call practitioner for urgent responses, assessments or determinations.

Marlu Health is owned and operated by Marlu Resources Group, and in often demanding, time critical conditions, pride themselves on their ability to deliver excellence in all aspects of quality, safety and customer service, whilst meeting client expectation.



"A reputation for exceptional local knowledge, cultural awareness, energy and commitment to quality"

Marlu Health are a 100% Indigenous owned, local employer who are actively involved in supporting both the local & remote communities through its various sponsorship of sporting groups and charities.

Major customers in the region include BHP, Cater Care, Pilbara Minerals, Vertech, Crew Select Aquara, Whittens & Novo Resources Corporation.

EMERGENCY RESPONSE OFFICERS



We wish to advise that your Emergency Response Officer has demonstrated excellent performance. By taking on additional tasks this has allowed me to keep up with my own workload. He is a quiet achiever and deserves the additional praise"

– Rio Tinto ESO



EMERGENCY RESPONSE TEAM



Minimum Qualifications and competencies for the role of a Marlu Emergency Response Officer are a minimum of:

Cert III Mine Emergency Response and Rescue including undertake confined space rescue and undertake vertical rescue.

MEDICAL SERVICES OFFICERS



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I would like to acknowledge the efforts of Marlu staff in last nights medical evacuation. An amazing job looking after the patient all the way through to handing over to RFDS. Equally, your security officer assisted in the process and his efforts are also much appreciated. This is a credit to you and your organisation for providing quality personnel “

– Novo Resources Corp Management



Minimum Qualifications and competencies for the role of a Marlu Health Medical Services Officer are a minimum of:

Cert III Mine Emergency Response and Rescue including undertake confined space rescue and undertake vertical rescue.

Cert IV Health Care to work as a basic life support medic

At least one reference must be a Medical Reference completed by a referee who has directly supervised the candidate in a clinical capacity within the last 12 months.



Injury Prevention & Risk & Safety Management

As part of our commitment to achieving the principles of health and safety in our workplace, we recognise our moral and legal responsibility to provide a safe and healthy work environment for workers, contractors, customers and visitors. This commitment also extends to ensuring that risk management is an integral part of the company's approach to decision making and accountability, and that all personnel within the company are responsible for the management of risks that relate to their particular area of work.

Environmental Statement

As part of our commitment to achieving the principles of responsible environmental management, sustainability and protection of the natural environment in our workplace, we recognise our moral and legal responsibility to ensure that our activities, products and services are designed to protect and enhance the environment in the communities in which we operate, and our obligations to ensuring that our operations do not place the natural environment or the local community at risk of harm.

Indigenous Engagement

Marlu Health is also partnered with FirstCare, a company that is currently being supported by WA Health and Ramsay Healthcare to deliver digital primary and secondary healthcare to the regional and rural communities of WA especially the Pilbara and close the gap in indigenous health.

Marlu Health is committed to implementing programs to assist indigenous Australians to grow and prosper within the small business sector.

Naturally, as an Indigenous business ourselves, we do everything we can to engagement the supply chain of other indigenous businesses

Marlu Health are also committed to offering equal opportunities to indigenous apprentices and other positions as and when employment opportunities arise.

Local Ownership

Locally owned and headquartered with local operations

Local content focus to utilise local goods, services and subcontractors

Engage local and Pilbara Aboriginal businesses in supply chain

Local Employment

Residential WA and Pilbara Workforce

Local, Indigenous and Pilbara Aboriginal People Employment

Recruiting & Career Pathways with diversity focus

Training & Development

Local Indigenous Apprenticeships, Internships and Traineeships

Formal Training and Development

Upskilling of supply chain technical capability

Community Initiatives

Community participation and support

Indigenous engagement

Community Contributions



Clinic Location

Marlu Health is proudly affiliated with 4 country groups;
Nyamal, Nyiyaparli, Nyangumarta & Noongar.

*We acknowledge the Traditional owners of the lands,
seas and rivers on which we work, play and live.*

Our National Headquarters is situated on
Whadjuk Noongar Boodja
33B Walters Drive, Osborne Park,
WA, 6017

