

SANTA'S ELVES

Joys and Plastics

NOS 230 Fall 2023 Presentation
Presented by
Elliott Richter & Anthony Manenti

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Your Presenters:

Elliott Richter

- Cloud Admin and Support Dual Degree Programs
- Working with servers for 1.5 years
- Freelance Computer Tech for 3 decades
- Enjoys prototyping, kayaking, hiking, 3D Printing, Drafting, Riding Motorcycles



Anthony Manenti

- Cloud and IT Systems Administration Degree Program
- Working as Software Engineer for 3 Years (MERN and Ruby on Rails)
- Worked in Computer Repair for about a decade.
- Enjoys Bikepacking, Playing Guitar, Legos, and the Outdoors



What is SETAP?

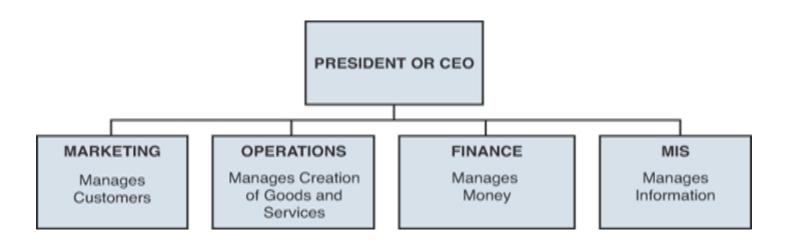
Who exactly is SETAP?

- Organization that specializes in and produces Fine Toys and Custom Molded Plastics.
- Located out of the Northern Arctic Region
- Currently has 1 Main Facility / Production plant
- Busiest Production Season is in the Winter
- Corporate Branches has Representatives located in Malls near you
- Global Distributors with customers in every country
- 206 Employees over 11 Departments
- High quality production with rapid turnaround times at a price that is highly affordable.

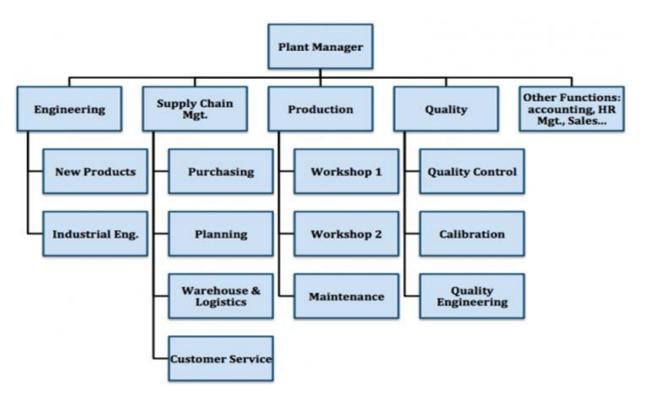


"Quality So Good, You'd Think It Was Christmas Every Day!"

Company Organization: The Top Brass



Company Organization: The Plant



The SETAP Domain

Setting up the Domain -AD DC Server

- First setting the static IP address and subnet
- Configuring Windows Update to download, but not install updates.
- Setting up Firewall
- Setting proper sharing permissions
- Setting up the domain and registering this as the DC

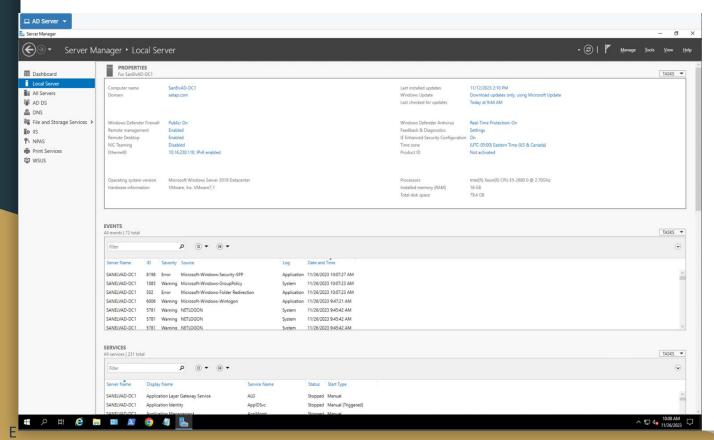
Setting up the Domain -AD DC Server

- Setting up the Administrative Accounts and changing the "Administrator" name
- Recheck configuration of Windows Update to download, but not install updates through server manager.
- Set DSRM recovery password and
- Began Installing Active Directory and Management tools

Setting up the Domain -AD DC Server

- Installing Active Directory using the Server Manager Add roles and features wizard
- Creating the forest and domain and Promoting the server to Domain Controller
- Making the domain controller discoverable on the domain
- Enabling Remote Desktop Connections to authorized domain admins
- Server/Network Information on following slide

Our Servers:



Our ADDC Server - SanElvAD-DC1

SANELVAD-DC1 Server Info:

Domain Name: setap.com

IP Range: 10.16.230.110-120

Computer Name: SanElvAD-DC1

Physical Address: 00-50-56-82-2E-19

DNS Server: 127.0.0.1

Secondary DNS: 192.168.18.6

Default Gateway: 10.16.0.1

Subnet Mask: 255.255.0.0

Main Administrator Password:

-Redacted-

Restore (disaster) Password:

-Redacted-

Operating System: MS Server 2019

DataCenter

Hardware: Dell Inc. PowerEdge R620

Processors: Intel® Xeon® CPU

E5-2680 0 @ 2.7GHz,

Installed RAM: 16 GB

Total Disk Space: 79.3 GB

Windows Firewall: Domain:On

Remote Management: On

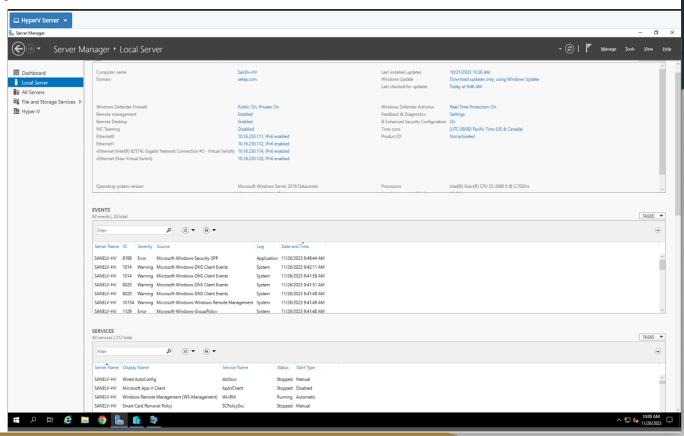
Remote Desktop: Enabled

Setting up the Domain - Hyper-V Server

- Once DC was up and running, we could connect the HV to the domain
- Configured Network adapters with static IP
- Made the server domain discoverable
- Installed Active Directory with server manager wizard
- Connected to existing domain using advanced settings tab in PC Name options
- Installed Hyper V roles and features with server manager wizard
- Server information is on the following slides

Our Servers:

Our HyperV Server - SanElv-HV



SANELV-HV Server Info:

Domain Name: setap.com

IP Range: 10.16.230.110-120

Computer Name: SanElv-HV

Ethernet0

IP Address: 10.16.230.111

Physical Address: 00-50-56-82-F0-2E

DNS Server: 10.16.230.110

Secondary DNS: 192.168.18.6 Default Gateway: 10.16.0.1

Subnet Mask: 255.255.0.0

Ethernet1

IP Address: 10.16.230.112

Physical Address: 00-50-56-

82-BA-0E

DNS Server: 10.16.230.110

Secondary DNS: 192.168.18.6

Default Gateway: 10.16.0.1

Subnet Mask: 255.255.0.0

Operating System: MS Server 2019

DataCenter

Hardware: Dell Inc. PowerEdge R620

Processors: Intel® Xeon® CPU

E5-2680 0 @ 2.7GHz,

Installed RAM: 32 GB

Total Disk Space: 199.4 GB

Windows Firewall: Domain:On

Remote Management: On

Remote Desktop: Enabled

RSAT and NOS Desktops

Setting up the Domain - NOS Desktops

- Renaming the computers using Advanced Settings in PC name
- Configuring the Network Settings
- Configuring the Remote Desktop Settings
- Making the Computer Discoverable on the Domain/Network
- Connecting the Desktop to the Domain

RSAT & Remote Desktop Setup and Demonstration

Setting up RSAT and Remote Desktop on the server

- Setting up RSAT (Remote Server Admin Tools)
- Verified version we needed and installed from Microsoft
- Configured Desktops and Connected them to Domain using advanced settings in PC Name window
- Installed RSAT and enabled it under the Windows Administrator Tools
- Active Directory can now be used on the desktops
- Login just like on the domain servers with SETAP\(and the username here)

Demonstration of logging into admin and client accounts from NOS Desktop Following this slide

A Tour of SETAP Active Directory

A Tour of Active Directory Setup

Overview:

- 206 users (including admins) using the PS1 script to automate the import method and create all home folders
- OUs for the departments
- Security groups
- Home folder creation

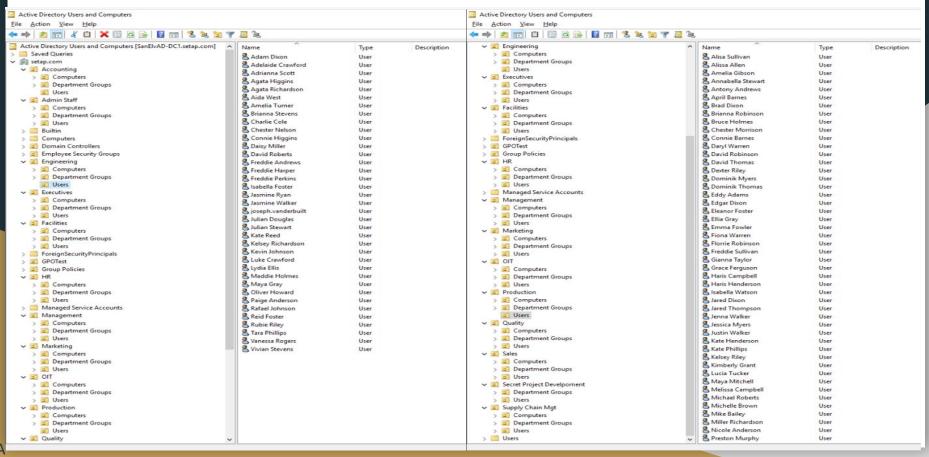
AD Structure - OUs, Users, and Groups

Our Directory tree was designed after the various departments of the organization

11 Departments Total

Screenshot of the OU Structure on following slide

AD Structure - OUs, Users, and Groups



Script to Import Users and Create Home Folders

```
☐ AD Server ▼
Windows PowerShell ISE
File Edit View Tools Debug Add-ons Help
                  Import-Module ActiveDirectory
       # Loop through each user
        foreach ($record in $ADUsers)
            $ADUsers = Import-Csv $CSVFilePath -Delimiter "," | Select-Object -Property username, password, firstname, lastname, initials, 0
                                        Srecord, firstname
            $GivenName
                                        Srecord. lastname
            $DisplayName
                                        Srecord. displayname
            $Password
                                        Srecord, password
            $StreetAddress
                                        Srecord. street
                                        $record.city
            $State
                                        $record.state
            $PostalCode
                                        $record.zipcode
            SCountry
                                        Srecord, country
                                        Srecord, jobtitle
                                        Srecord, department
            SDepartment
            $Company
                                        $record.company
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            $Description
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            $TelephoneNumber
                                        Srecord. telephone
                                        Srecord, email
           # Check if the user already exists in AD
If (Get-ADUser -Filter {SamAccountName -eq $Username})
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               Write-Warning "User 'SSanAccountName' already exists in Active Directory."
            else
                # Create the new AD user
                     -Name "$GivenName $Surname"
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76
                     -GivenName $GivenName
                     -Surname $Surname
                     -DisplayName SDisplayName
                     -SamAccountName $SamAccountName
                     -UserPrincipalName SUserPrincipalName
                     -StreetAddress $StreetAddress
                     -State $State
                     -PostalCode SPostalCode
                     -Country $Country
                     -Department $Department
                    -Company $Company '
-Path "ou=$OU.dc=setap.dc=com"
                     -Description SDescription
                     -EmailAddress SEmail
                     -MobilePhone $TelephoneNumber
                     -AccountPassword (convertto-securestring Spassword -AsplainText -Force) -ChangePasswordAtLogon Strue
                     #Set the Account to be automatically disabled for security reasons with Sfalse
```

- Written in Powershell
- Creates and appends a log file with each execution
- Imports Active Directory
- Imports CSV file and assigns field parameters to unique variables
- Loops and executes for every entry in CSV:
 - Checks if user exists first, if they do skips and notifies they exist.
 - If not, continues to importing data into Active Directory.
 - O Then checks to see if there is a home folder created already for that user. If so, notifies one exists already, if not then creates a new one.
- Closes the log file and ends script

CSV File Format for Importing Users



SETAPNewUsers1 - Notepad

File Edit Format View Help firstname.initials.lastname.username,email,telephone,password,description,department,jobtitle,OU,company,streetaddress,city,zipcode,state,country Arthur. Crawford CrawfordArthur.a.crawford@setap.com.472-295-2812.P@\$\$w@rd1.employee.Management.Ouality Manager.Management.SETAP..... Stella. Roberts Roberts Stella.s.roberts@setap.com, 704-439-8631, P@\$\$w@rd1, employee, Management, Engineering Manager, Management, SETAP..... Aiden., Adams, AdamsAiden, a. adams@setap.com, 701-453-2738, P@\$\$w0rd1, employee, Management, Supply Manager, Management, SETAP,,,,, Sam, Higgins, HigginsSam, s. higgins@setap.com,629-597-6155,P@\$\$w@rd1,employee,Management,Production Manager,Management,SETAP,..., Garry, Morrison, MorrisonGarry, g. morrison@setap.com, 614-418-8584, P@\$\$w@rd1, employee, Executives, CEO, Executives, SETAP,.... Julian,, Stewart, StewartJulian, j.stewart@setap.com,601-636-9003, P@\$\$w0rd1, employee, Engineering, Engineer, Engineering, SETAP,,,,, Oliver,,Howard,HowardOliver,o.howard@setap.com,515-678-5687,P@\$\$w@rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Daryl. Ferguson FergusonDaryl.d.ferguson@setap.com,507-867-8870,P@\$\$w0rd1,employee,Engineering,Engineering,SETAP,,,,, Isabella..Foster.FosterIsabella.i.foster@setap.com.505-977-3462.P@\$\$w@rd1.emplovee.Engineering.Engineer.Engineering.SETAP..... Luke, .Crawford, CrawfordLuke, 1, crawford@setap.com, 505-964-5947, P@\$\$w0rd1, employee, Engineering, Enginee Freddie, Perkins, PerkinsFreddie, f. perkins@setap.com, 505-959-2588, P@\$\$w0rd1, employee, Engineering, Engineer, Engineering, SETAP,,,,, Freddie, Harper, HarperFreddie, f. harper@setap.com, 505-943-7720, P@\$\$w@rd1, employee, Engineering, Engineer, Engineering, SETAP..... Rubie, Riley, Riley, RileyRubie, r. riley@setap.com, 505-910-3668, P@\$\$w0rd1, employee, Engineering, Engineer, Engineering, SETAP, Jasmine,,Ryan,RyanJasmine,j.ryan@setap.com,304-970-8316,P@\$\$w0rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Jasmine. Walker.WalkerJasmine.i.walker@setap.com,304-336-6181,P@\$\$w0rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Connie. Higgins Higgins Connie.c.higgins@setap.com, 304-305-4526, P@\$\$w@rd1, employee, Engineering, Engineer, Engineering, SETAP,,,,, Adam., Dixon, DixonAdam.a.dixon@setap.com, 303-313-3840, P@\$\$w0rd1.employee, Engineering, Engineer, Engineering, SETAP..... David, Roberts Roberts David, d. roberts@setap.com, 301-938-2183. P@\$\$w@rd1.emplovee.Engineering.Engineer.Engineering.SETAP..... Vivian,,Stevens,StevensVivian,v.stevens@setap.com,269-969-3931,P@\$\$w0rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Paige, Anderson, AndersonPaige, p. anderson@setap.com, 240-950-9372, P@\$\$w0rd1, employee, Engineering, Engineer, Engineering, SETAP, Kelsev..Richardson.RichardsonKelsey,k.richardson@setap.com,231-462-7594,P@\$\$w0rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Vanessa,,Rogers,RogersVanessa,v.rogers@setap.com,224-918-6299,P@\$\$w0rd1,employee,Engineering,Engineer,Engineering,SETAP,,,,, Freddie, ,Murphy,MurphyFreddie, f.murphy@setap.com, 223-647-3610, P@\$\$wOrd1, employee, Management, Plant Manager, Management, SETAP,,,,, Rafael..Johnson.JohnsonRafael.r.johnson@setap.com,220-481-0977,P@\$\$w@rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Tara, Phillips, PhillipsTara, t. phillips@setap.com, 218-423-3807, P@\$\$w0rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP..... Brianna. Stevens Stevens Brianna b. stevens @setap.com. 218-285-5518. P@\$\$w@rd1.employee. Engineering. Industrial Engineer Engineering. SETAP..... Kate., Reed, ReedKate, k.reed@setap.com, 215-434-7885, P@\$\$w@rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP,,,,, Charlie, Cole, ColeCharlie, c.cole@setap.com, 214-843-0696, P@\$\$w@rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP,.... Reid. Foster.FosterReid.r.foster@setap.com,214-654-4057,P@\$\$w@rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,, Maddie, ,Holmes,HolmesMaddie, m.holmes@setap.com, 213-623-9533,P@\$\$w@rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Maya,,Gray,GrayMaya,m.gray@setap.com,209-820-7456,P@\$\$w0rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Chester. Nelson.NelsonChester.c.nelson@setap.com, 209-455-5306, P@\$\$w0rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP,,,,, Freddie, Andrews AndrewsFreddie, f. andrews@setap.com, 205-705-1846, P@\$\$w@rd1.employee, Engineering, Industrial Engineer, Engineering, SETAP..... Kevin., Johnson, JohnsonKevin, k. johnson@setap.com, 203-806-6014, P@\$\$w@rd1.employee, Engineering, Industrial Engineer, Engineering, SETAP..... Lydia, Ellis, EllisLydia, 1. ellis@setap.com, 203-775-1582, P@\$\$w0rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP, , , , , Amelia, Turner, TurnerAmelia, a.turner@setap.com, 202-415-3953, P@\$\$w0rd1, employee, Engineering, Industrial Engineer, Engineering, SETAP, ..., Daisv. Miller MillerDaisv.d.miller@setap.com,505-644-1115,P@\$\$w0rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Julian,,Douglas,DouglasJulian,j.douglas@setap.com,505-644-1103,P@\$\$wθrd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Adrianna,,Scott,ScottAdrianna,a.scott@setap.com,505-644-0934,P@\$\$w0rd1,employee,Engineering,Industrial Engineer,Engineering,SETAP,,,,, Edith..Cole.ColeEdith.e.cole@setap.com,505-644-0376,P@\$\$w0rd1,employee,Supply Chain Mgt,Purchasing,Supply Chain Mgt,SETAP,,,,, Frederick. Davis Davis Frederick. f. davis@setap.com.505-644-0302.P@\$\$w0rd1.employee.Supply Chain Mgt,Purchasing.Supply Chain Mgt,SETAP..... George., Fowler, FowlerGeorge, g. fowler@setap.com, 505-644-0193, P@\$\$w0rd1, employee, Supply Chain Mgt, Purchasing, Supply Chain Mgt, SETAP..... Chloe, Harris, HarrisChloe, c.harris@setap.com, 505-639-0941, P@\$\$w0rd1, employee, Supply Chain Mgt, Purchasing, Supply Chain Mgt, SETAP, Preston, Russell, RussellPreston, p.russell@setap.com, 505-637-8983, P@\$\$w@rd1, employee, Supply Chain Mgt, Purchasing, Supply Chain Mgt, SETAP, ..., Kevin, Walker, WalkerKevin, k. walker@setap.com, 505-634-7825, P@\$\$w0rd1, employee, Supply Chain Mgt, Purchasing, Supply Chain Mgt, SETAP,,,,, Vivian .. Farrell.FarrellVivian .v. farrell@setap.com,505-634-4341,P@\$\$w0rd1,employee,Supply Chain Mgt,Planning,Supply Chain Mgt,SETAP,,,,, Dominik,, Ferguson, FergusonDominik, d. ferguson@setap.com, 505-629-5296, P@\$\$w@rd1, employee, Supply Chain Mgt, Planning, Supply Chain Mgt, SETAP,,,,, Eleanor. Ferguson Ferguson Eleanor.e. ferguson@setap.com, 505-626-6497, P@\$\$w@rd1, employee, Supply Chain Mgt, Planning, Supply Chain Mgt, SETAP,,,,, Mike, Thomas Thomas Mike, m. thomas@setap.com,505-667-9543.P@\$\$w@rd1.employee.Supply Chain Mgt,Planning,Supply Chain Mgt,SETAP..... Fenton, Cole, ColeFenton, f. cole@setap.com, 505-665-6701, P@\$\$w0rd1, employee, Supply Chain Mgt, Planning, Supply Chain Mgt, SETAP..... Alan, Cooper, CooperAlan, a. cooper@setap.com, 505-664-8843, P@\$\$w@rd1, employee, Supply Chain Mgt, Planning, Supply Chain Mgt, SETAP, ..., James, Morgan, Morgan James, j. morgan@setap.com, 505-654-6878, P@\$\$w0rd1, employee, Supply Chain Mgt, Warehouse, Supply Chain Mgt, SETAP, , , ,

Windows (CRLF)



HyperV, VHD, and Virtual Servers

Setting up the Domain - Hyper V VMs

- Creating the Virtual Switch
- Creating the File Server and VHD
- Creating the Shares and Subfolders
- Applying GPOs to redirect the shares
- Applying GPOs to share the mapped drives
- Setting permissions in Security for granting access according to security Groups and specific Users for the Home Folders

Setting up the Domain - Virtual Switch

- Creating the Virtual switch VM in Hyper V
- Used the create new vm wizard
- Named it and connected it to the external network
- Allowed the system to connect to this adapter
- Configuring it with network settings to be able to connect to the domain

Virtual Switch Info:

Domain Name: setap.com IP Range: 10.16.230.110-120

Virtual Switch: vEthernet 82574L Gigabit Network Connection – Virtual Switch

Full Switch Name: vEthernet 82574L Gigabit Network Connection – Virtual Switch

Description: Hyper-V Virtual Ethernet Adapter

MAC: 00-50-56-82-F0-2E

IP Address: 10.16.230.114

DNS Server: 10.16.230.110

Secondary DNS: 192.168.18.6

Default Gateway:10.16.0.1

Subnet Mask: 255.255.0.0

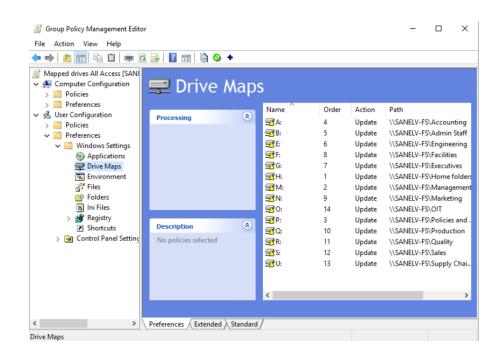
Setting up the Domain - File Server and VHD

- We used Hyper V Manager to create a Virtual Machine running Windows Server 2019 Enterprise Edition.
- The File Server was given a name SanElv-FS and joined to the setap.com domain.
- The File Server was given an IP address of 10.16.230.113 and connected to a virtual switch.
- A file structure was created with c:\share as the root. This file structure includes folders that are shared and made available over the network.

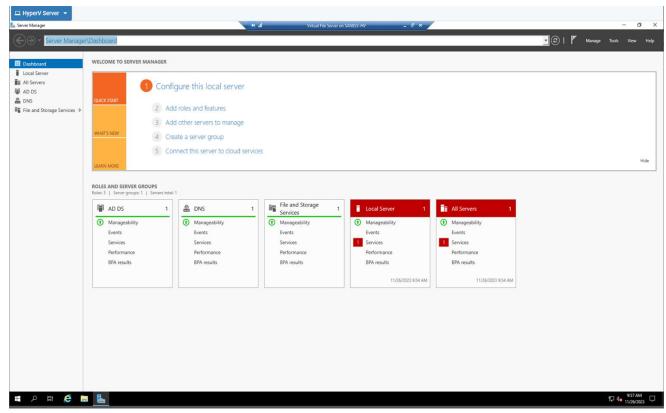
Setting up the Domain - File Server and VHD

Each home folder is named to be consistent with a user's username. This allows us to use the username wildcard in a folder redirection GPO linked to every domain user which sets their home folder to the folder on the share.

The Home Folder is then linked to domain users through the use of a Mapped Drive GPO which allows users to easily locate their home folder over the network.



Our Servers:



Our File Server -SanElv-FS

SANELV-FS Server Info:

Domain Name: setap.com

IP Range: 10.16.230.110-120

Computer Name: SanElv-FS

(VM operating on SanElv-HV)

Physical Address: 00-15-5D-01-57-01

IP Address: 10.16.230.113

DNS Server: 10.16.230.110

Secondary DNS: 192.168.18.6

Default Gateway: 10.16.0.1

Subnet Mask: 255.255.0.0

Operating System: MS Server 2019

DataCenter

Hardware: Dell Inc. PowerEdge R620

Processors: Intel® Xeon® CPU

E5-2680 0 @ 2.7GHz,

Installed RAM: 2 GB

Total Disk Space: 59.4 GB

Windows Firewall: Domain:On

Remote Management: On

Remote Desktop: Enabled

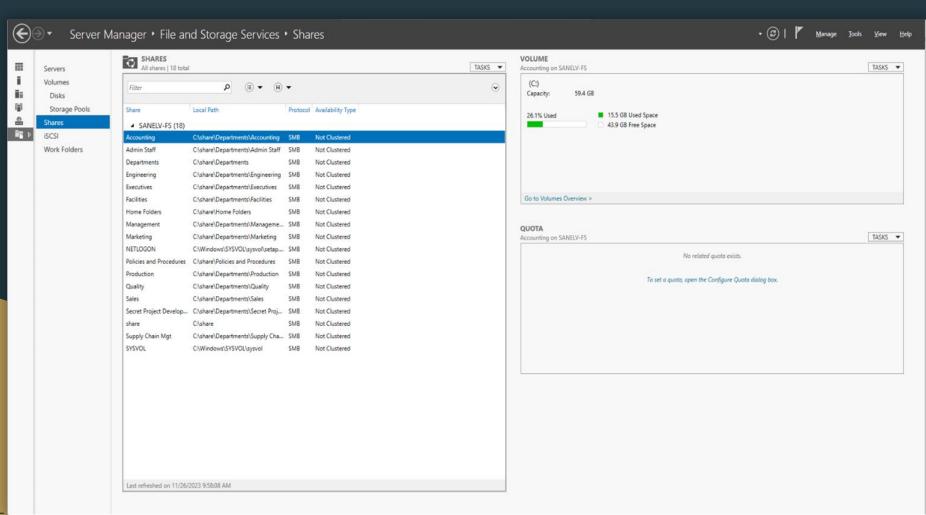
Creating the Shares

Santa's Elves has a collection of shared folders which are mapped as drives that are accessible over the network only by personnel which posses the explicit permissions to view them.

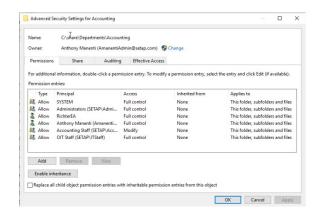
Every employee at Santa's Elves are permitted to view HR Forms, Policies and Procedures, and each employee is able to access and modify the contents of their home folders.

Each department has its own shared folder which is only available to members of the department.

A Screenshot of the shares is available on the next slide.

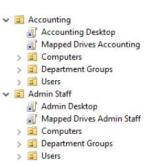


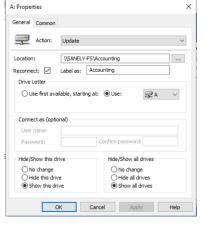
Permissions and Policies



This is an example of our accounting folder permissions. Only Administrators, and OIT staff have full control, but the accounting staff still has the modify permission applies.

Each OU is based on a department. Each department has a mapped drive policy which determines what drives are accessible.





Drive properties are then assigned on the GPO itself.

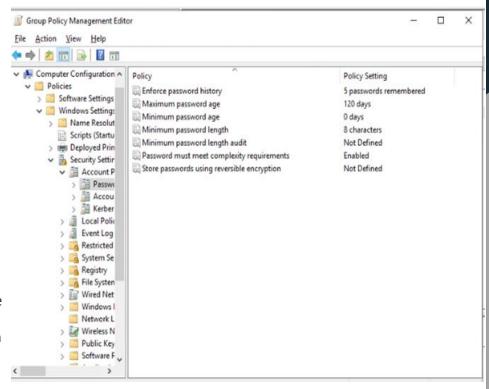
GPO's and You

Creating Domain GPOs

- GPOs created for assigning policies according to specific security groups.
- Security policies include the various password policies, File and settings restrictions, splash screen warnings, auditing of logons, notification of policy changes
- Assigning access/Shares to certain files and folders based off of which security groups are assigned to
- File redirection
- Mapped drives
- Desktop themes and settings
- Internet browser configuration of tabs

Password GPOs

- Regulate the Password Requirements for each employee category.
- All Passwords must adhere to the basic criteria:
 - Letters Uppercase and Lowercase
 - Numbers 0 through 9
 - Special Characters non-alphabetic
 - Specified length according to specific GPOs, minimum is 8 characters
 - Expire after a set time in days
 - History of 5 previously used passwords kept to prevent reuse of known passwords
- In addition to the above:
 - Administrator's passwords expire in 90 days and have a 12 character minimum size
 - O Managers' passwords expire in 90 days and have a 12 character minimum size
 - Staff's passwords expire in 120 days and have an 8 character minimum size



Splash Screen Warning GPO

WARNING: IT IS AN OFFENSE TO CONTINUE WITHOUT PROPER AUTHORIZATION!

This system is restricted to authorized users only. Individuals who attempt unauthorized access will be prosecuted to the fullest extent of the law. If you are unauthorized, terminate access immediately! Click OK to indicate your acceptance of this information.

OK

- Appears BEFORE the user logon screen
- User MUST acknowledge the warning by clicking OK button to sign in
- There is no way to deny seeing it
- Clearly states unauthorized users will be prosecuted to fullest extent of the law
- 1st level of security protection for the company domain
- One of the most common GPO settings used





- Created unique desktop backgrounds with SETAP logo and various department names
- One image per department, assigned according to each security group
- Certain permissions are disabled. Such as: change desktop background, theme, colors, icons, etc. are locked
- This helps create a team dynamic and keeps all desktop environments work safe



-Accounting-



-fngineering-



SANTA'S ELVES -facilities-



Human Resources-



SANTA'S ELVES -Management-



SANTA'S ELVES -Marketing-



SANTA'S ELVES -- 01T --



-Production-







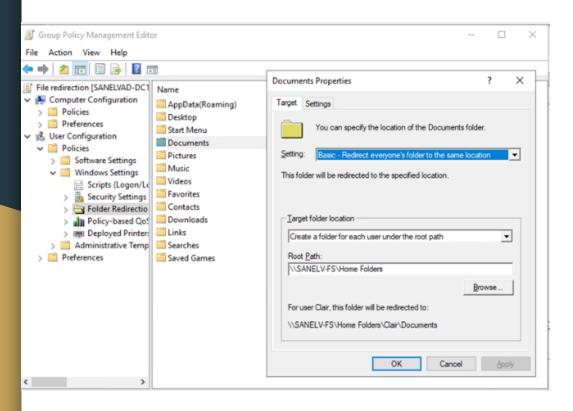
-Supply Chain Management-



SANTA'S ELVES

User Desktop GPOs

File Redirection GPO



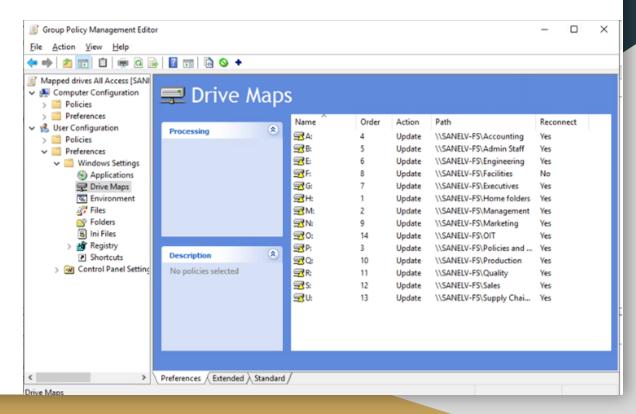
- Redirection occurs upon user logout
- Then the files and folders that were created, saved, or downloaded to their desktop, documents, or pictures folder get redirected to their home folder automatically
- They can then be found in the user's corresponding subfolders
- This applies to all authenticated users in the domain (domain users)

IE and Edge GPOs

- 2 Tabs are opened for the user at time of browser launch
- Homepages are set to:
 - o Setap.com
 - o Fedex.com
- These settings are set to be disabled to the user to be changed

Mapped Drives GPO

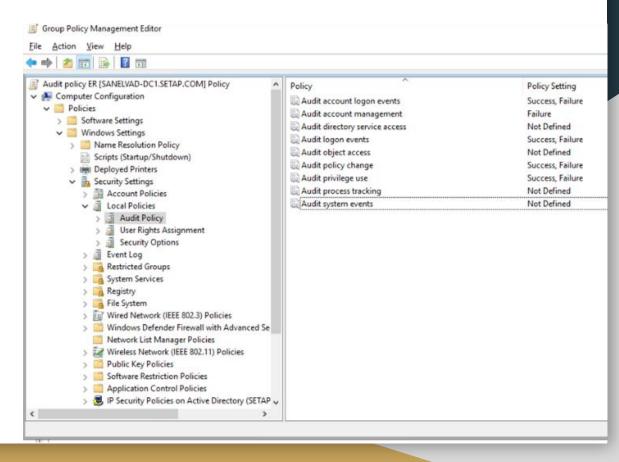
- The drives are mapped to the domain using the UNC (Universal Naming Convention)
- Drive letters are chosen to represent each mapped drive
- Once mapped, the drives can be set to reconnect when a user logs on
- The drives can also be applied to specific security groups which allows access to only those you want to access the drives

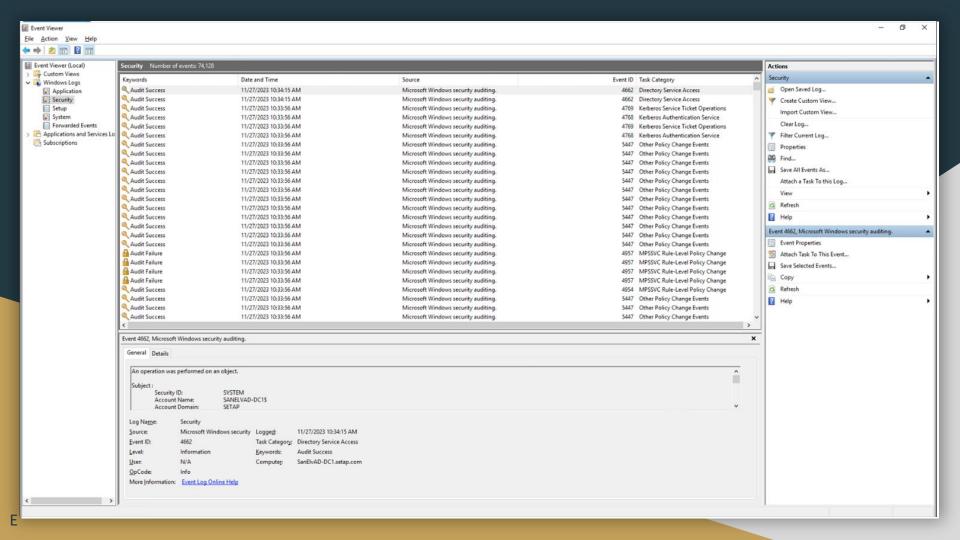


Auditing the Server

Audit Policies

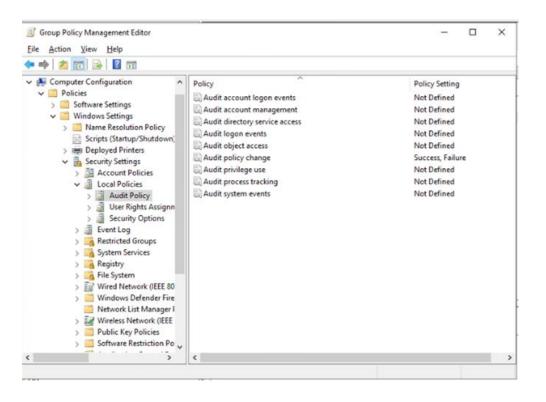
- Audit Policies are set to log any events that trigger these criteria
 - Account logon events
 - Audit logon events
 - Policy changes
 - o Privilege use
- These events can be viewed in Windows Event Viewer -> Windows Logs -> Security
- You can then apply a filter to view specific





Policy Audit GPOs

- An event is logged each time a GPO is:
 - o Created
 - Modified
 - o Removed
- Logs to Windows Event
 Viewer



Baselines and Backups

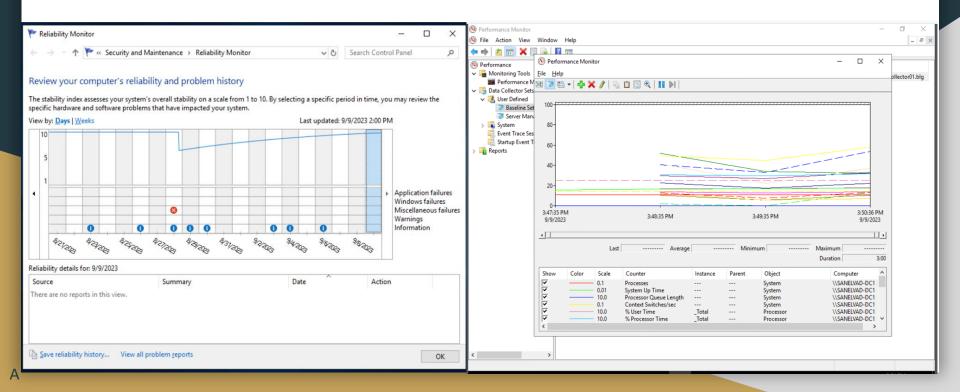
Server Performance Baselines

Some of the Performance Metrics we track include:

- Processes
- System Up Time
- Processor Que Length
- % user Time
- % Processor Time
- % Privileged Time
- Interrupts / sec
- % Disc Time
- Packets / sec
- Bytes Total / sec
- Pages / sec
- And more

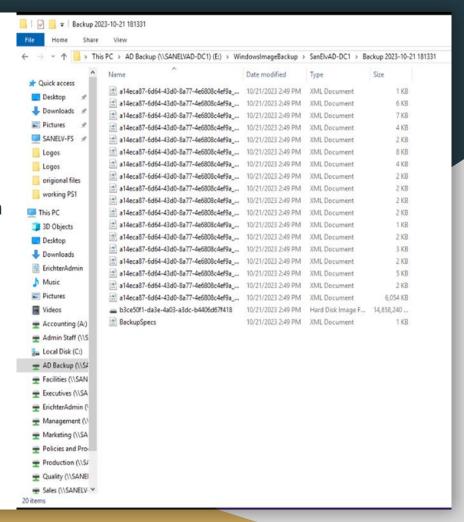
- Baselining allows us to understand what "normal" is for our Domain
- We select counters to track to obtain the data for our baseline
- By performing various baselines at different times (like Peak usage, weekdays, weekends, per shift hours, after hours, etc.) we can identify when there is a problem or an anomaly.
- Helps us narrow down where to start when correcting an issue.
- Baseline reports are saved to the domain backup volume
- Very helpful when used in conjunction with the Resource Monitor
- Screenshots of baselines are on the following slide

Server Performance Baseline Snapshot



Backing Up The Domain

- Backing up the domain is essential.
- Helps keep secure and important data from being lost due to various reasons
- Domain backups are set to run weekly
- We installed the Backup features and configured the backup using the Windows Server Backup wizard
- Backups are stored on the AD backup
 Partition on the SanElvAD-DC1 server



Speedbumps Along the Way

Issues We Encountered Along The Way

Many of our roadblocks were related to simple mistakes that were non obvious. Sometimes it's easy to take an error code and go deep into the rabbit hole, but keeping it simple is always a good place to start troubleshooting.

Santa's Elves started off with a lot of departments and users. It may have been easier in retrospect to start small on a department by department basis and make sure everything worked before scaling up.

We had to submit 3 tickets for our servers and desktops due to issues outside our control. These included the dreaded stuck updates on both Desktops and a time/date error between the client and domain which arose last night on one desktop.

User Access Demonstration