



## Hornby Island Bus Service Community Feedback Questionnaire

Dear Resident,

We would be grateful for your feedback on the Hornby Island Bus Service! Your input will help shape the future of transportation on the island. Please answer the questions below.

### 1. General Transportation Use:

- **How often do you use the Hornby summer bus service?**  
 Daily  Weekly  Occasionally  Never
- **What factors influence your use of the bus? (Select all that apply)**  
 Convenience  Cost  Schedule  Route coverage  Environmental considerations
- **What times of day do you need bus service most?**  
 Morning  Afternoon  Evening  Other: \_\_\_\_\_

### 2. Service Expansion:

- **What geographic areas of Hornby need better bus service? And why:**  
\_\_\_\_\_
  - **Would you use an on-demand bus service off-season (request a ride for a fee)?**  
 Yes  No  Maybe
  - **Does your group or business see a use for a charter bus at any time of the year? (i.e. cost recovery):**  
 Yes  No  Unsure # of potential passengers: \_\_\_\_\_
  - **Would you use the bus in poorer weather, winter or during shoulder seasons?**  
 Yes  No  Maybe
  - **What would encourage you to use the bus more? (Select all that apply)**  
 More frequent service  Different routes  Lower fare  Better quality buses
- Other: \_\_\_\_\_

### 3. Ridership and Cost:

- **Would you support a fare, and use the bus, if it improved service or led to a greener fleet?**  
 Yes  No  Unsure  
If yes, what fare would you consider reasonable? \_\_\_\_\_

### 4. Environmental Considerations:

- **How important is the environmental impact in your decision to use the bus?**  
 Very  Somewhat  Not important



- **Would you more strongly support using the bus if it were an electric bus or an alternative bus with a smaller environmental footprint?**  
 Yes  No  Maybe

**5. Cross Denman Connection:**

- **If the connection was reliable, would you, or your guests, use the Denman bus?**  
 Yes  No  Maybe
- **Would your answer change if there were a baggage/box trailer being pulled?**  
 Yes  No  Maybe

**Comments:** \_\_\_\_\_

**6. Bus Driver Opportunities:**

- **Are you interested in driving the bus?**  
 Yes  No  Maybe  
If yes, please be sure to provide your contact details at the bottom of the form.
- **Would you require training to get your Class 4 license?**  
 Yes  No  Unsure

**7. Potential Administrative Opportunity:**

- **Would you consider being the bus administrator/grant writer/dispatcher/coordinator:**  
 Yes  No  Unsure

**8. Taxpayer Funding (currently transit is funded through property taxes).**

- **Do you support a greener planet and using tax dollars for public transit?**  
 Yes  No  Unsure

Why or why not? \_\_\_\_\_

**9. Additional Comments:**

Please share any thoughts or concerns:

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**Contact Information (Optional):**

- **Name:** \_\_\_\_\_
- **Email:** \_\_\_\_\_
- **Phone:** \_\_\_\_\_

Thank you for your time and input! Please return your completed questionnaire to the HICEEC Free Post box, or email to [karen@hiceec.org](mailto:karen@hiceec.org)