

DRAMA FOR YOUR MAMA, LLC
www.dramaforyourmamanyc.com
2026 Policies



BOOKING/RESERVING YOUR TRIP

- Prices for all trips are per person.
- ALL trips must be BOOKED and PAID in FULL using multiple payment methods on EVENTBRITE ONLY www.EVENTBRITE.com
- The trip cost includes all EVENTBRITE fees.
- Seat is NOT reserved until an Eventbrite payment is received.
- Eventbrite will ask for all personal data that I will need to contact you prior to the trip with information.

TRIP INFORMATION

- You will receive an email approximately one week prior to your date with all trip information.

CANCELLATION POLICY

Cancellation Policy including Medical /Personal Cancellations

For all EVENTBRITE reservations:

Due to the nature of non-refundable NYC tickets to shows and attractions, reservations and the amount of time needed to secure plans and book the bus:

No refunds will be given unless Drama For Your Mama, LLC cancels the trip.

Please be prepared to find another passenger to take your place and reimburse you directly. I can no longer make exceptions for personal or medical cancellations of any kind.

NO EXCEPTIONS WILL BE MADE TO THE CANCELLATION POLICY. THANK YOU FOR UNDERSTANDING.

Drama for Your Mama has the right to cancel a trip due to low booking of the bus prior to 14 days before the departure date. If the bus is <50% capacity, the trip will be cancelled or possibly rescheduled for a later date. If your trip is cancelled for this reason, you will receive a FULL refund of the deposit and/or balance that you have paid.

TRAVEL INSURANCE

Travel insurance is available to purchase on your own should you desire for one day and overnight trips. For overnight trips, it is suggested you purchase travel insurance to avoid any monetary loss to you due to an interrupted tour due to sickness or family emergency. Drama For Your Mama is not responsible in those cases for refunding monies paid. Trip insurance is also recommended if you purchase show tickets on your own.



SEATING REQUESTS

- Seating will be assigned at the time of reservation.
- If you have specific seating requests for the bus or the show etc., they must be made **at the time of reservation**. This includes seating with friends on the bus and in the show. It is extremely difficult to make changes at the last minute. I will do my best to accommodate, but sometimes due to many requests, I cannot. I will need all requests in writing after your reservation has been made.
- I will not make seating changes on the morning of the trip.
- If you suffer from motion sickness, please ask your doctor for medications that may help to alleviate the problem during your trip.

WEATHER POLICY

- In the event of a weather event, the trip will continue if the bus company deems it safe to travel.
- If the bus company deems travel is safe, the trip will not be cancelled or rescheduled. **No refunds/credits will be given if you choose not to go on the trip due to weather.** Best option is to find someone to fill your seat(s).
- If the bus company deems travel is NOT safe due to weather conditions, you will be notified ASAP. The trip will be rescheduled for a later date. In this case, you may choose to reschedule for the later date, or you may ask for a full refund. If trip is not able to be rescheduled, you will receive a full refund.
- If you purchase show tickets on your own for a trip and it is cancelled due to extreme weather, you will be responsible for contacting the theater for refund/rebooking options. I highly suggest purchasing trip insurance if your own show tickets are involved in the case of a weather cancellation.

CHILDREN

- Children OVER the age of 5 are welcome, but please make sure they sit with a parent/guardian and parent/guardian oversees their behavior. Please remember that everyone is on the trip to relax and enjoy. Certain trips will be open to booking < age 5 only if specified (i.e. Bronx Zoo)
- Children must be 6 years old to attend appropriate Broadway shows/Rockettes. Other shows have specific age limits.
- All children <18 years old must have a parent/guardian present during my trips. I cannot be responsible for minors in NYC.
- Parents are responsible for behavior of your children. No loud and crazy behavior or talking will be tolerated and it is not fair to the other passengers who are trying to relax and have fun.

BUS ETIQUETTE

- Rude, obnoxious behavior or vulgar language will not be tolerated on my bus trips.
- Please keep the volume of your conversations and music to a minimum.
- NO Smoking OR Vaping on the bus or restroom on bus.

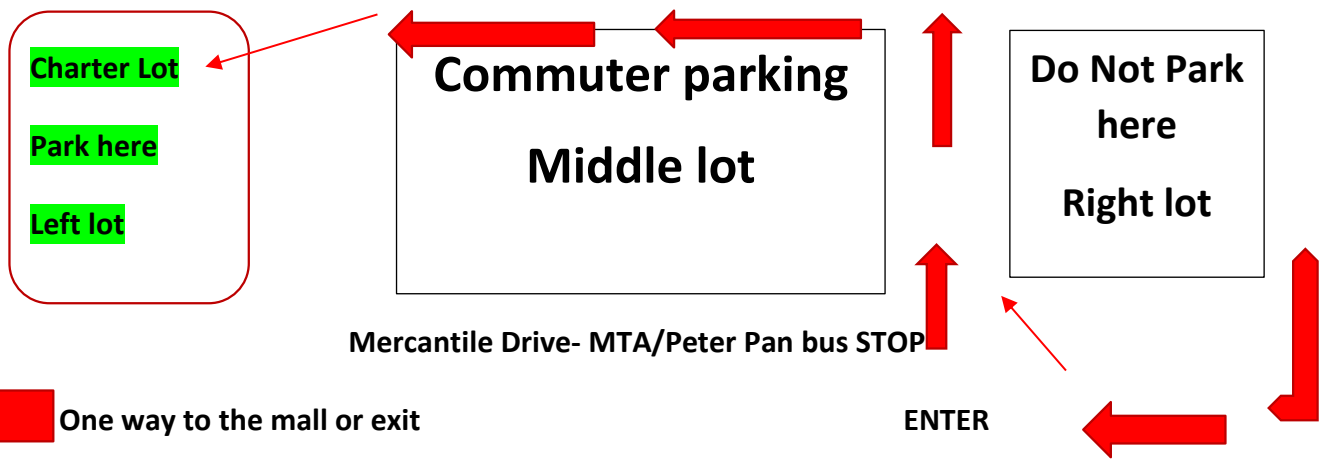
- Minimal social alcohol consumption is allowed for passengers 21 and older BUT ZERO intoxicated behavior or anything that comes with that will be tolerated. Drink responsibly. I have the right to refuse transport of anyone who is intoxicated after returning to the bus in the evening. Remember that this is a trip for everyone to enjoy and relax and minors may be present on the bus.
- I reserve the right to refuse a future booking for any passenger that has caused a problem on any past bus trip.



WHITE MARSH PARK AND RIDE:

- The bus leaves from White Marsh Park and Ride CHARTER bus lot (FAR LEFT LOT CLOSEST TO THE MALL) This is directly behind IKEA and is the same lot where MTA depart daily. Follow signs for CHARTER BUS parking.
- I park in the lot with my flashers on 30 minutes prior to departure time. Look for the purple Drama For Your Mama flag.

White Marsh Park and Ride Back of Lot



MISCELLANEOUS

- I offer a small morning snack. We do not provide drinks on the bus. Please bring your own drinks (coffee, tea, water) of choice. Feel free to bring other snacks or small coolers that will fit in overhead or under the seat.
- There is plenty of storage UNDER the bus for large items such as wheelchairs, coolers, strollers, bags etc.
- The bus is equipped with Wi-Fi.
- The seats are equipped with electric outlets to charge phones. Bring your own chargers and cubes (not all busses have USB only).
- The bus has a bathroom on board.
- Wear headphones /Air Pods if you play music on your phone.
- Bring a sweater and wear layers. The bus temperatures can greatly fluctuate.
- Please feel free to add to my gratuity for our bus driver for a job well done at the end of the trip.
- Please be on time for both departures in White Marsh and NYC. Please plan to arrive 15 minutes or more before scheduled departure time. **There will be NO refunds if you miss the bus.** Call if you are running late, but please know, I only wait for a grace period of 10 minutes past departure time. Beginning in 2026, I will be leaving each bus stop NO LATER than 10 minutes later than scheduled. If you are NOT on the bus in the morning, your trip will be forfeited and not refunded. If you are not back to the bus in the evening, you will be responsible for your own ride back to White Marsh.
- If you have a problem on the bus, please talk to me at the time of the problem and I will try to resolve the issue.
- **DYKER HEIGHTS specific-** The Dyker Heights lights tour involves A LOT of walking and keeping up with the guide in a very crowded area and in cold temperatures. If you have medical conditions that will not allow you to walk briskly and comfortably, this may not be a good trip for you. I will request an emergency contact name and number if you are attending Dyker Heights trip solo.

LIABILITY STATEMENT

Drama For Your Mama NYC Bus Tours acts as an agent to its passengers as we make NYC travel arrangements for tours, show tickets, transportation, guides and hotels. We do not assume any liability for injury, damage, death, loss, accident or delay to passengers due to the act of default of any carrier, company, hotel or anyone rendering any of the tour services or by an act of God. No responsibility is accepted for any act, omission or event during the time my passengers are not on the charter bus. We do not accept responsibility for damage or delay due to sickness, accidents, mechanical break downs, weather and traffic. We reserve the right to change itineraries, drop off and pick up locations, hotel accommodations if a change is warranted. We are not responsible for changes to cast members in any show including Broadway. We are not responsible for interior repairs needed on any of the coaches such as TV monitors, bathrooms, bus seats, electric sockets or cleanliness of coaches. We make every effort to work with our vendors to demand only the best in quality coaches for every trip. We are not responsible for crowds in NYC and any injury that may occur due to crowding at any public attraction. If you fail to board the bus on time for the morning departure, we are not responsible should you miss the trip and all monies paid will be forfeited and not reimbursable. If you fail to return to the bus for the evening departure in NYC, we are not responsible for your travel arrangements home as far as planning or monetary reimbursement. We are not responsible for items left on the coach. Please check that you have all your items when you exit the coach upon return home. An effort will be made to notify passengers of "lost and found items" but if not claimed, they will be donated to charity. We are not responsible for replacing lost event or show tickets once they have been distributed to passengers on trip day. Every effort will be made to aid in replacement but that is not guaranteed depending on circumstances. We are not responsible if your day in NYC was not what you expected due to your own personal like and dislikes. We make every effort to make EVERY passenger happy and we want them to love NYC as much as we do.

COVID/FLU/VIRUS ADDENDUM

Please travel at your own discretion. Bus company will be thoroughly sanitizing each bus prior to the trip. Hand sanitizer will be available on the bus as always. We are not responsible for illness or COVID-related symptoms that may be diagnosed after a trip with Drama. If you have a lingering cough from a resolved illness, please wear a mask on the bus.

We will be seating the full 54 seats on the bus so social distancing will not be possible during the bus ride or in most NYC venues.

Stay safe, be happy, healthy and love NYC!



CONTACT:

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