



Sunbelt Hot Tubs, LLC
3924 Dunvale Rd.
Houston, TX 77063
1-800-258-7727
info@sunbeltpspas.com



WARRANTY LIMITATIONS

Skirting/Cabinet Materials: Sunbelt Hot Tubs warrants the Skirting/Cabinet to be free from manufacturer's defects in material and workmanship for a period of two (2) years.

Sunbelt Installed Options: Sunbelt Hot Tubs warrants manufacturer installed options, including but not limited to; ozone, led lighting, stereo, speakers, wave motors, air blowers, and water features to a one (1) year warranty from date of purchase.

Wearable Components: Sunbelt Hot Tubs does not warrant wearable components, including but not limited to, light lenses. Sunbelt Hot Tubs warrants manufacturer installed, limited wearable components including, but not limited to, jet internals to a one (1) year warranty. Sunbelt Hot Tubs warrants pillows, filter cartridges, fuses, and pump seals only up to the time of delivery. Covers & Cover Lifts are subject to the original manufacturer's warranty.

Original Purchaser & Location: Sunbelt Hot Tubs' warranty is in effect for the original purchaser and at the original hot tub installation location. Movement of the Sunbelt Hot Tub from original hot tub installation location results in COMPLETE VOID of all warranty, unless authorized in writing from Sunbelt Hot Tubs and performed by a Sunbelt Hot Tubs Authorized Dealer.

Deck Ready/In Deck Hot tub Warranty: Hot tubs ordered without skirting or deck-ready models will have a warranty of one (1) year for all components if properly installed.

Extent of Warranty: This Warranty applies to Sunbelt Hot Tubs models manufactured and sold by Authorized Sunbelt Hot Tubs Dealers to residential retail customers and is given to the retail purchaser only. Sunbelt Hot Tubs Warranty does not extend to items, accessories, or options added after manufacture. Cost of installation, removal, and/or shipping of the hot tub are not covered by this warranty. In the event Sunbelt Hot Tubs deems necessary, the removal of the hot tub to a place of repair, or that the hot tub must be replaced, ALL costs of hot tub removal and replacement, landscaping, decking, fencing and/or structure removal, alteration and/or replacement, and any other costs of providing access to the hot tub will be the responsibility of the purchaser. This warranty applies only to a single family, residential installations. This warranty is void if hot tub is used commercially.

Disclaimers: Sunbelt Hot Tubs or any of its authorized dealers or authorized service technicians shall not be held liable for injury, inconvenience, loss of use, chemical or water damage, transportation cost, contingent liabilities, or any other incidental or consequential cost, expenses or damages as the result of any deficiency or alleged deficiency of the hot tub. In no event shall Sunbelt Hot Tubs be financially liable, for any reason or cause in excess of the amount of the product. No other warranties, expressed or implied, are valid. No agent, dealer, distributor, service company, or other party is authorized to change, modify, or extend the terms of this warranty in any form whatsoever.

Legal Rights: Some states do not allow the exclusion or limitation of incidental or consequential damage, so this exclusion or limitation may not apply to you. This warranty gives you specific legal rights and you may have other legal rights that vary from state to state.

Warranty Effective: This warranty is effective for all hot tubs manufactured after February 1, 2020.

Terms, Conditions, Limitations: In the absence of an Authorized Sunbelt Hot Tubs Dealer, the customer is to contact Sunbelt Hot Tubs directly at 1-800-258-7727 within 10 days of the onset of a problem, concern, or issue. In the case that a registered warranty card is not on file with Sunbelt Hot Tubs, it is the purchaser's obligation to provide Sunbelt Hot Tubs with a dated sales receipt to establish warranty. This warranty becomes void if the hot tub has been subjected to misuse, alternation or attempted alteration, repairs or attempted repairs by anyone other than Authorized Sunbelt Hot Tubs Dealer or its agents, or if the failure is due to improper installation, improper water chemistry, improper maintenance, an act of God, weather conditions, or other damage from cause beyond the direct control of Sunbelt Hot Tubs. Misuse and abuse shall include any operation of the hot tub other than directed in the Sunbelt Hot Tubs Owner's Manual. Examples include, but are not limited to; Damage of surface due to leaving the hot tub uncovered or due to covering the hot tub with something other than Sunbelt Hot Tubs authorized cover, damage to the surface due to contact with unapproved cleaners or solvents, damages caused by operation of water temperature outside of the approved 34F – 104F levels, damage caused by unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorine or sanitizing chemical that remain undisclosed on the hot tub surface, damage due to dirty, clogged or calcified filter cartridge, and damage caused by failure to provide an even, sufficient support of hot tub.

Warranty Performance: Purchaser must send in a completed Warranty Registration Card to Sunbelt Hot Tubs within thirty (30) days from the date of purchase for Warranty to be in effect. In the event of a defect notify your Authorized Dealer within 10 days of onset. Failure to do so may result in voiding of warranty. A Sunbelt Hot Tubs authorized technician will repair the hot tub subject to the terms and conditions of this warranty. Use of all reasonable means to protect the hot tub from further damage is expected. Reasonable travel charges may be assessed by Sunbelt Hot Tubs or technician. Reasonable charges may be assessed if sufficient access is not provided for services. If your hot tub needs to be removed/moved for repair, the cost of freight /moving, before and after repair, is the responsibility of the hot tub owner (even if labor/parts are deemed covered to any extent under warranty).

Spa Shell Structure: Sunbelt Hot Tubs warrants the structure of the spa against defects in material and workmanship of the structure from date of purchase. Prorated warranty: Years 1 & 2 - 100%, 3 - 7 years - 50%. Sunbelt Hot Tubs reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.

Spa Shell Surface: Sunbelt Hot Tubs warrants the acrylic finish against defects in material, workmanship, blistering, cracking, and delamination for 5 years. Prorated warranty: Year 1 & 2 - 100%, following years 50%. Sunbelt Hot Tubs reserves the right to replace, repair and substitute any component including the shell, with one of equivalent value at our discretion.

Spa Plumbing: Sunbelt Hot Tubs warrants the plumbing of the spa will remain free of leaks for 3 years from the date of purchase. Prorated warranty: Years 1 & 2 - 100%, 3rd year - 50%. Warranty covers plumbing parts including air injectors, jet bodies, air hoses, PVC hoses, and fittings.

Spa Equipment: Sunbelt Hot Tubs warrants all mechanical and solid-state components for 3 years from date of purchase. Pro-rated warranty: Years 1 & 2 - 100%, 3rd year - 50%. Warranty covers the malfunction and defect in material.

Labor: Sunbelt Hot Tubs warrants labor for 2 years non-prorated for authorized labor from date of purchase. The authorized service company could assess the owner for reasonable trip charge. Trips to diagnose, inspect, troubleshoot problems are not covered under the limited warranty.

DISCLAIMER

Sunbelt Hot Tubs of Houston Texas is a manufacturer of hot tub portables, pre-plumbed hot tubs, swim spas, and hot tub shells. Sunbelt Hot Tubs provides warranty assistance in the fullest extent allowed by the Sunbelt Hot Tubs Warranty as shown on this paper. Your dealer is the first contact for any issues, problems and service needs that arise during the lifetime of your Sunbelt Hot Tubs .

Your dealer is the Authorized Service Center for Sunbelt Hot Tubs . Your dealer's expertise is crucial to any service issues. In the case of service needs contact your dealer directly.

Your dealer is an independent business and is not a division of Sunbelt Hot Tubs, not an agent of Sunbelt Hot Tubs , or an employee of Sunbelt Hot Tubs .

Sunbelt Hot Tubs cannot accept responsibility for claims, statements, contracts, additions, deletions, changes or extensions to Sunbelt Hot Tubs warranty provisions by your dealer. If your dealer does any of the above items written or verbal you must contact them directly to address these items.