

To All My Clients:

At this time of uncertainty and worry surrounding the spread of COVID-19 virus, as owner of Roadrunner Notary Services, I wanted to take this time to ensure everyone that I too, am committed to the health, safety and overall wellbeing of all my clients. First and foremost, my thoughts and prayers go out to all those who have been affected by this outbreak. I am sending well wishes to you and your families.

I take this responsibility very seriously, and I want to personally address some important topics concerning my commitment to our safety:

Does this mean Roadrunner Notary Services will not be going to homes?

In short, yes. I am reinforcing and elevating strict adherence to existing guidance from the Centers for Disease Control ([CDC](#)) and the World Health Organization ([WHO](#)). I have already begun strict sanitization requirements of product handling, surface maintenance, and hand-washing frequency. I will continue to stay at the forefront of best practices and strive to go above and beyond what is recommended.

So can I still get my documents notarized?

You bet. I am committed to continue your mobile notary needs by meeting with my clients at a mutually convenient location such as a coffee shop, where we can be confident that adherence to the CDC guidelines is strictly enforced.

Will this impact my loan closings or general notary requests?

I am doing everything possible to meet the needs of my clients, however there may possibly be some delays from the lender or escrow agent regarding loan paperwork due to office closures in other states, or cities. I can assure you that once I receive your loan paperwork, as required for your closing needs, I will do everything possible to help you keep your closing dates and meet the lender's closing requirements.

You can count on Roadrunner Notary Services to stay true to our clients and to remain committed to serving you in every way I can.

If you have any questions, reach out to me directly at rrnotaryagent.com. I will be happy to assist you with anything you need.

Thank you for trusting Roadrunner Notary Services

DeeAnn G. Sanchez

Owner