

# PROJECT : MEDICATION REQUESTS

1

## WHAT?

Reducing drug wastage as it costs a lot and has a high environmental impact

## WHY?

Patients, carers and family can over order too much medication and even after patient have past away. This was the least extra work as we are already working on this in our everyday prescribing.

2

3

## HOW?

Asked the patient to use digital technology to request repeat meds rather than dropping paper request. Made staff aware of this start up too. We let the patient know email address opened by prescription clerks, gave access to NHS App.

## WHO?

Surgery staff - everyone from reception to admin, patients, carers, guardians, clinicians

4

5

## WHAT WENT WELL?

Yes, we went from 100 paper requests down to 25/30 per day in a time of 4-6 months of implementation

## EVEN BETTER IF?

Many elderly patients didn't know how to use the app or email.  
Some difficulty for mental health or learning disability patients.

6

## RESOURCES

RPS Greener Pharmacy Toolkit -  
<https://www.rpharms.com/greenerpharmacy>

Doing what we do, but a bit greener

Dr Matt Sawyer



See Sustainability