PROJECT : MEDICATION REQUESTS

WHAT?

Reducing drug wastage as it costs a lot and has a high environmental impact

WHY?

Patients, carers and family can over order to much medication and even after patient have past away. This was the least extra work as we are already working on this in our everyday prescribing.



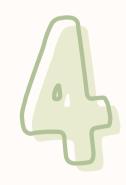


HOW?

Asked the patient to use digital technology to request repeat meds rather than dropping paper request. Made staff aware of this start up too. We let the patient know email address opened by prescription clerks, gave access to NHS App.

WHO?

Surgery staff - everyone from reception to admin, patients, carers, guardians, clinicians





WHAT WENT WELL?

Yes, we went from 100 paper requests down to 25/30 per day in a time of 4-6 months of implementation

EVEN BETTER IF?

Many elderly patients didn't know how to use the app or email. Some difficulty for mental health or learning disability patients.



RESOURCES

RPS Greener Pharmacy Toolkit https://www.rpharms.com/greenerpharmacy



Dr Matt Sawyer

