

 POCLINK

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POC-1 PRO WIFI USER MANUAL

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INTRODUCTION

Introducing the Poclink Unlimited Range Radio — an innovative communication solution powered by global cellular networks to keep you connected. Our Push-to-Talk over Cellular (PoC) radios provide instant, worldwide communication with simple push-button operation straight out of the box.

Poclink radios redefine long-range communication for those who can't afford to lose touch.

PACKAGE CONTENT

Poclink Radio × 1

USB-C Cable × 1

Charger × 1

Belt Clip × 1

Lanyard × 1

Sim Card × 1

User Manual × 1

Full Video Tutorial

Scan the QR code to view the full video walkthrough and get a clear, hands-on guide to using your device.

For a detailed explanation of each feature, please refer to the product manual.



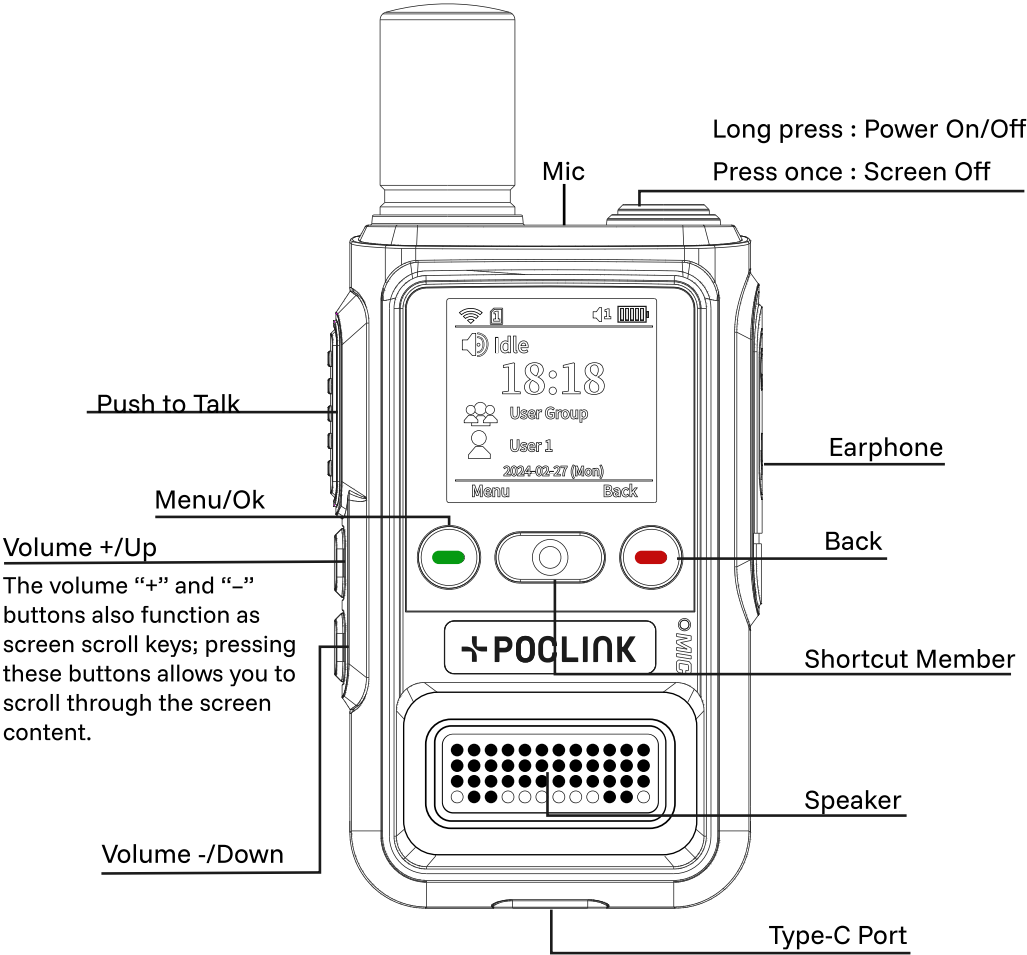
BUTTONS & INDICATORS

Familiarize with the key functions and controls of your Poclinc Radio before first use

Top LED Display Light:

The top LED will help you to showthe current radio status.

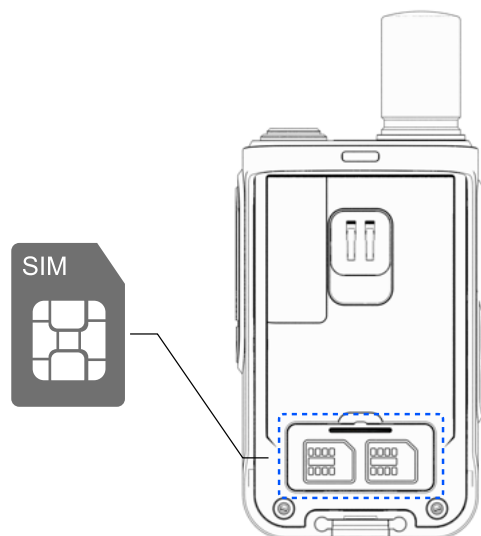
Status	LED Indication
Transmitting	Constant Red
Receiving	Constant Green



GETTING READY TO USE

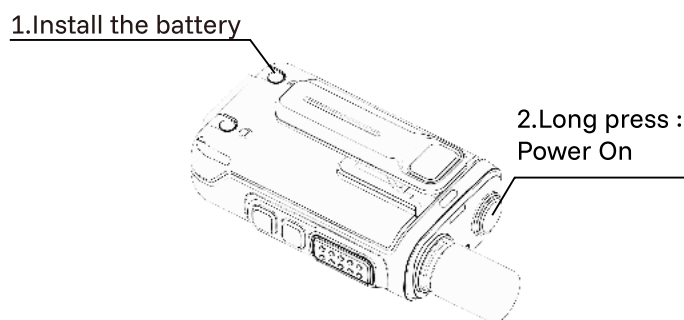
STEP 1: Your SIM Card Is Pre-Installed

- For easy setup, we have pre-installed sim cards for you.
- Take off the battery and you will see the SIM card has been pre installed into the slot on the back of the radio.
- If you need to take the sim card off by any chance, please follow the arrow and push to unlock the cover instead of forcefully pulling it out.



STEP 2: Install Battery & Power On

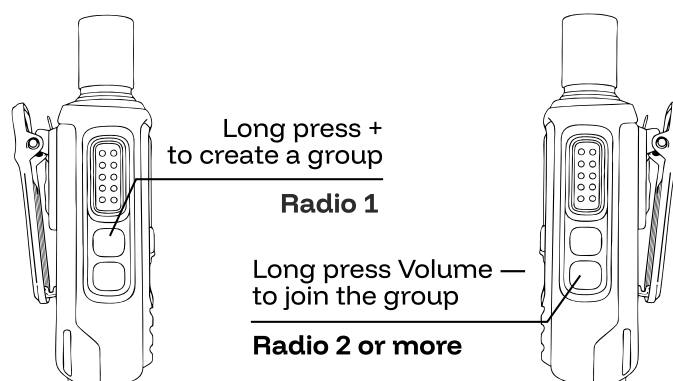
1. Install the battery and turn on the radio
2. Wait for 30-60s for the device to connect to the Poclink server.



STEP 3: Create Group Via Bluetooth

Recommended for quick pairing

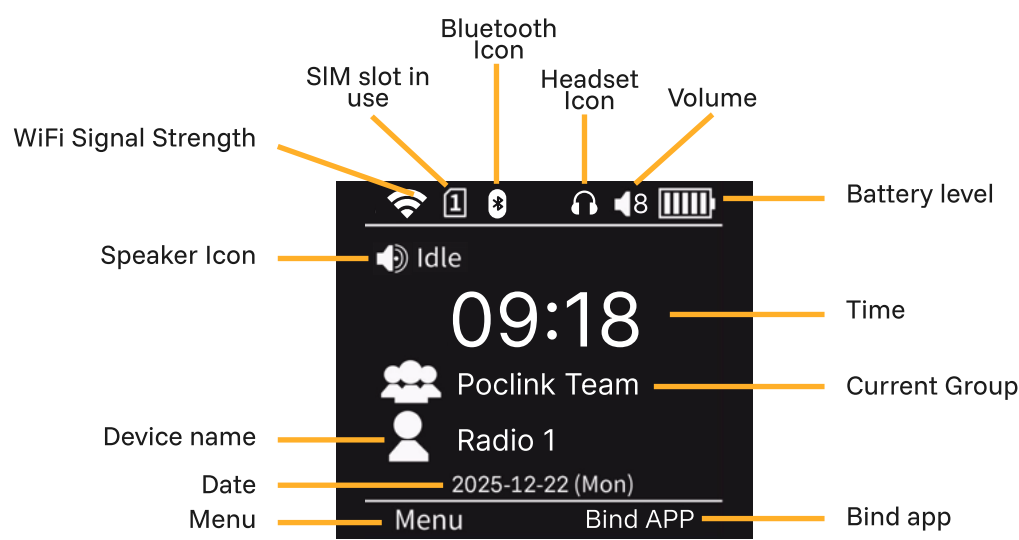
1. On Radio 1, long press the Volume + button to create a group.
2. On radio 2 or more, press and hold the Volume - button to join the group created.



For detailed information about the app, please turn to page 10.

SCREEN DISPLAY INFO

The radio screen displays status information:



WiFi Signal Strength

Displays WiFi network signal strength

SIM Slot

Displays current slot in use

Volume

Displays the current volume level of the radio

Headset Icon

When displayed this means radio audio is going through the earpiece

Bluetooth Icon

When displayed, this means the radio's Bluetooth is turned on

Battery Icon

Shows current battery levels, more detailed battery information can be found in the radio's settings menu

Speaker Icon

Idle means listening to the group, calling shows current member speaking

Time And Date

Shows current date and time

Group Icon

Shows current group channel

Device Name

Shows your current device's name

Menu

Enter the menu to view groups, members, Bluetooth, and settings

Bind App

Binding via Bluetooth or IMEI is available in the "Bind App" menu and can also be found in settings

TIPS & TUTORIALS

GROUP SETTINGS

Group List:

- View the list of groups your device has joined.

Share Group:

- Share via 6-digit code (valid for 24 hours; a new code will be generated after expiration)
- Share via Bluetooth (for nearby pairing)

Create Group:

- Create a new group from the menu
- Once created, you can share it via 6 digit code or Bluetooth

Join Group:

- Join a group by entering a 6-digit code
- Use Bluetooth to find and join nearby shared groups

Transfer Group:

- Transfer the group creator role to another group member. (This action can only be performed by the group creator)

Disband Group:

- Permanently delete a group
- Only group creators (admins) can disband a group

Leave Group:

- Leave the current group
- Only members (non-creators) can leave a group

Remove Members:

- Only the group creators (admins) can remove group members.

GROUP SETUP SCENARIOS (BLUETOOTH / REMOTE) :

Send your location to the current group via the radio.

Scenario 1:

Quick Bluetooth Grouping (Devices Nearby)

- When your devices are nearby and you need to form a group quickly, you can create, share, or join a group via Bluetooth.

Scenario 2:

Remote Group Sharing (Device Gifted / Teaming Up Remotely)

- If you want to give the device to a friend far away, or team up with partners in different locations, simply provide them with the 6-digit group code.
- The other party can enter the group code in the app or directly on the radio to join.

(To join a group on the radio: Press and hold the volume +/- keys to input the digits one by one. After each correct digit, press OK or the middle white circle button to confirm. Once all 6 digits are entered, press OK again to join the group remotely.)

BLUETOOTH HEADSET PAIRING

Connect:

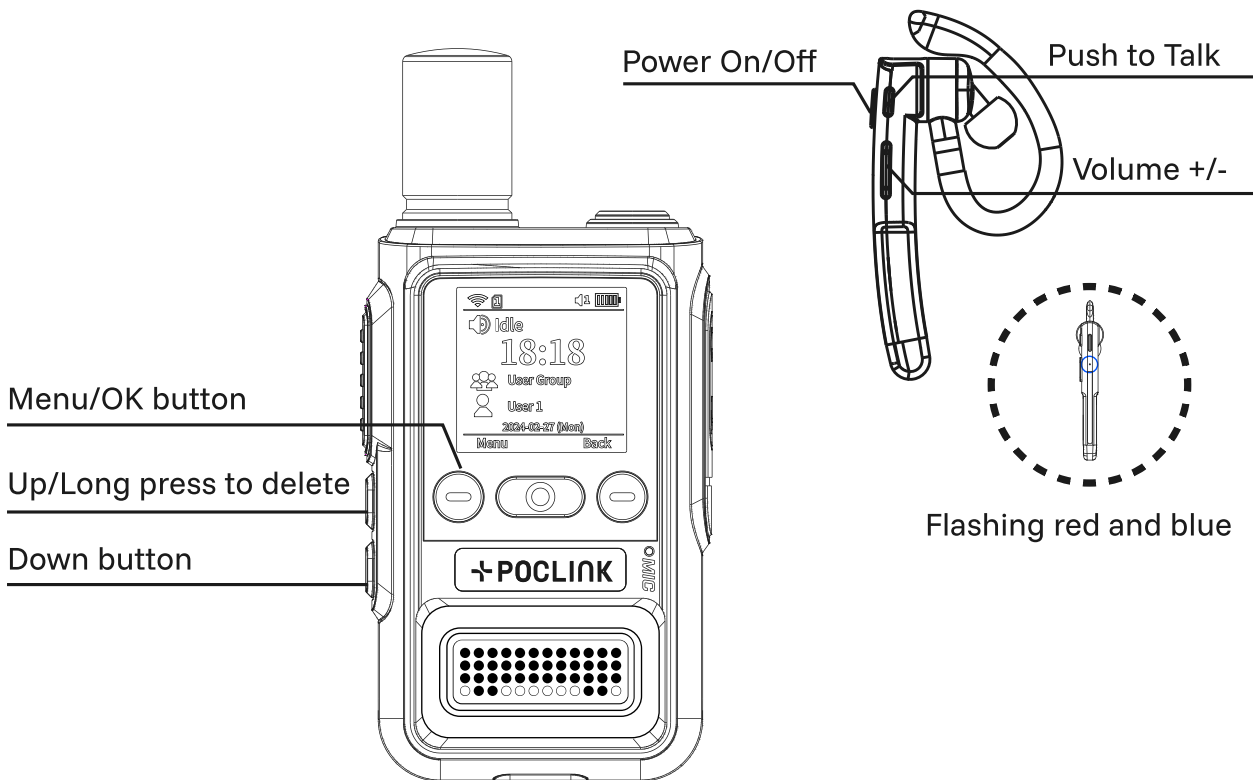
1. Press **Menu**, navigate to **Bluetooth**, and turn it on.
2. Connect to a WiFi for the first time:
3. Turn on your headset (flashing red/blue indicates pairing mode)
4. Select "BT35" from the scan results and press OK to connect.
5. Check "Connections " to confirm the pairing.

To Disconnect:

In the connection menu, press the OK to "**disconnect**"

To Delete Pairing:

In the connection menu, long press the OK button to delete (Tips: after the first pairing, the device wil auto-connect when Bluetooth is on)



WIFI CONNECTION

How To Connect To WiFi

First-time connection: (Supported WiFi frequency band: 2.4 GHz)

1. Go to the WiFi page → Tap "WLAN" → Turn on the switch (tap ON).
2. Tap "Scanning WLAN" to search for WiFi. After selecting the target WiFi you want to connect to, tap "Password" to enter the password.

A: Password input method:

- Use the round button to switch between uppercase/lowercase letters, numbers, and special characters;
- Use the volume buttons to scroll between characters, then press "OK" to confirm the selected character;

B: After entering the password, press the left-side PTT button and a pop up message will ask if you are sure to save the password. Press "save" to confirm it. Finally, in the menu, select "connect" and "OK" to complete the connection.

Connect to the saved WIFI :

All previously connected WiFi networks can be found in the "Saved WLAN" section. Go to the "Saved WLAN" interface, find the saved WiFi, and tap "connect" directly to connect.

How To Add A New WiFi (When It Can't Be Detected)

In the "WIFI" interface, tap "ADD", enter the name (SSID) of the WiFi you want to connect to, then input the password, and follow the steps to complete the connection.

How To Delete A Saved WiFi

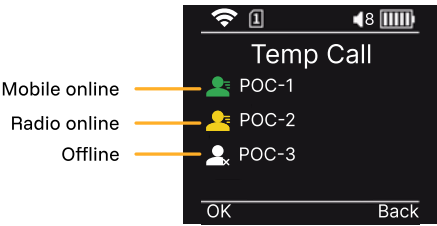
Go to "Saved WLAN", select the target WiFi and tap "delete" to remove it.

MEMBERS & PRIVATE CALL

Member List

View current group members:

- Green icon: Mobile Online
- Yellow icon: Radio online
- Gray icon: Offline



Private Call

1. Tap Private Call
2. Select an online member
3. Hold the **PTT button** to initiate a private call
4. The recipient's screen will show "**Private Call**" — press **OK** to answer
5. To exit the temporary group, simply tap **Back** on the main screen.

SETTINGS MENU

Display - Customize screen behavior and brightness:

Auto Sleep: Set the duration of inactivity before the screen turns off. Options include 5, 10, 20, 30, or 60 seconds, as well as "Never". When set to "Never", the screen will Always remain on.

Brightness: Adjust screen brightness across five levels. Level 1 is the dimmest; level 5 is the brightest.

Time Zone: Set the displayed time based on your time zone. Time is shown in 24-hour format.

Time System Setting: Select Daylight Saving Time or Winter Time according to your time system need.

Offset	Time Zone	Abbreviation & Name
UTC+0	WET	Western European Time
UTC+1	CET	Central European Time
UTC+2	EET	Eastern European Time
UTC+3	MSK	Moscow Time

Volume - Customize radio sound feedback:

PTT Tone: After enabling this function, press and release the PTT key will emit a "beep" prompt sound, which will improve the call experience. When this function is turned off, pressing the PTT key will result in no prompt sound.

Key Tones: When enabled, a sound is played each time a button is pressed.

TTS Clew Tone: When enabled, the radio reads menu names aloud using text-to-speech (TTS).

Mic Gain: Controls the level of your voice being amplified from the microphone into the radio. Adjusting this changes how loud or soft your transmitted voice will be.

Speaker Gain: Controls the volume of sound coming out of the device's speaker. Adjusting this changes how loud or soft incoming voices are when you listen.

Call Popup

Displays the caller's name during an incoming call.

Power Modes - Choose from three modes:

Efficiency, Power Save, or Ultra Save.

In areas with weak signal or poor call quality, switching to Power Save or Efficiency mode can help improve performance, but may increase power consumption.

Signal Value

Displays the current radio signal strength. If you're experiencing connection issues, this menu can help assess signal quality. Acceptable RSSI (signal strength) ranges from -48 dB to -120 dB.

SIM Card

Set the priority SIM card slot. For optimal performance, it is recommended to keep this setting on Automatic.

Battery

Displays the current battery status as a numeric value, along with the elapsed time since the device was powered on.

System Info

Displays device information, including IMEI, User Name, SIM card number (ICCID), and software version.

GPS

Displays the number of satellites detected and the device's coordinates. This feature is disabled by default and can be enabled in the app.

Update

Keeps your device up to date.

When a software update is available, ensure the radio is fully charged before proceeding. After turning on the radio, wait approximately one minute, then press the Menu button. Scroll down to Settings, select Update, and confirm the update.

The device will automatically begin updating. Please make sure it stays powered on throughout the process, and do not remove or use the battery during the update.

Last Message

Replay the last received voice message.

IMEI Code

Displays the device's IMEI number and a scannable QR code.

Online Users

View the number of users currently online.

Reset

Restore the radio to factory default settings.

APN - Select the preferred APN type:

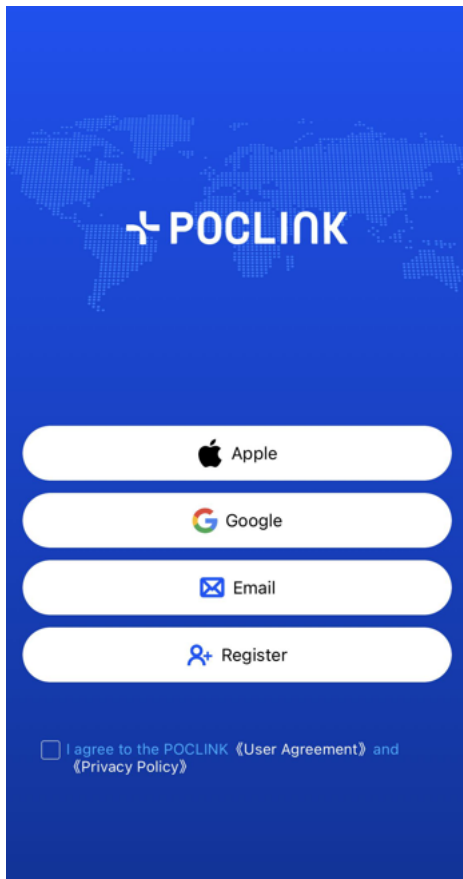
Station APN, Auto APN, or Manual APN.

Note: Do Not Change This Setting Unless Instructed By Authorized Support Personnel.

Link to App

Quickly pair the radio with the Poclinc App for group management and device binding.

APP USER GUIDE



App Download & Login

Download from App Store/Google Play

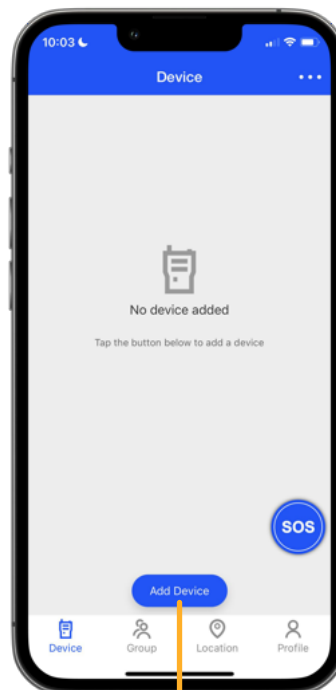
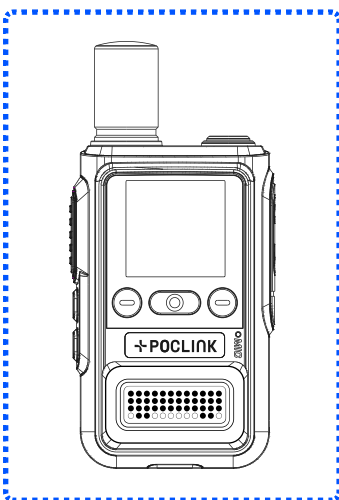
Sign in via Apple / Google / Email

(Email users must register before login)

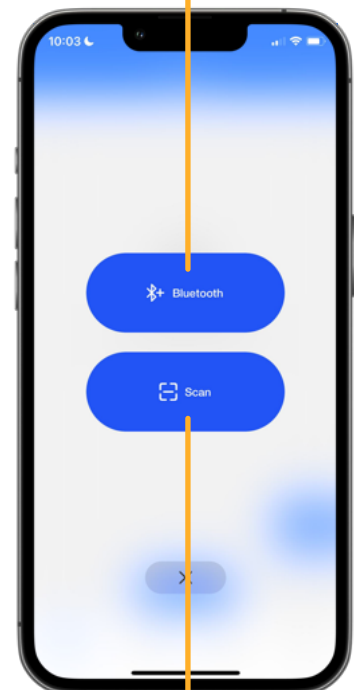


Pair Device With App

1. Tap "Bind App" on your radio
2. Tap "Add Device", then choose either "Bluetooth Pairing" or "Scan / Enter the IMEI code".



Add Device



Scan/enter the IMEI code

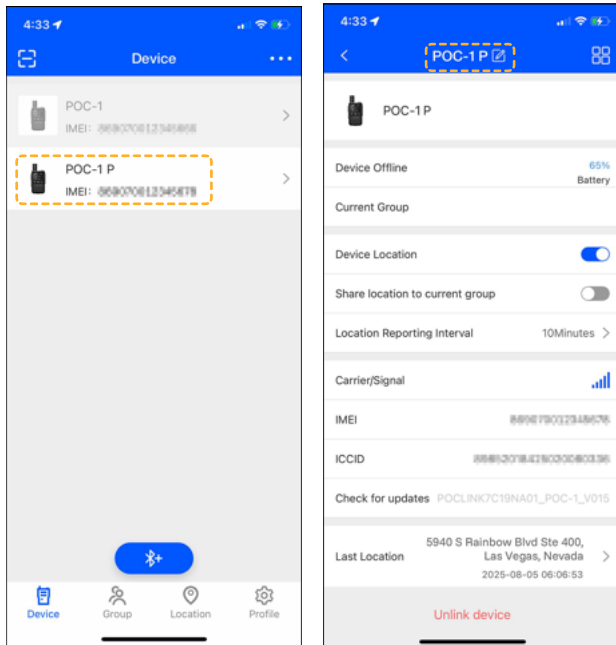
Bluetooth Pairing

Edit Device Name, Group Name, Account Name

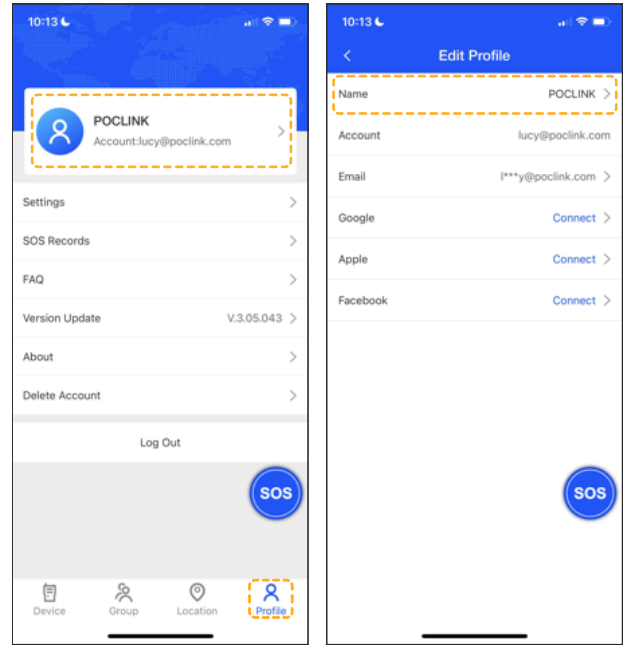
Rename Radio: Tap your device in the app > enter new name at the top

Rename Group: Go to the group page > select the device's group > tap three-dot icon > tap Group Name to edit

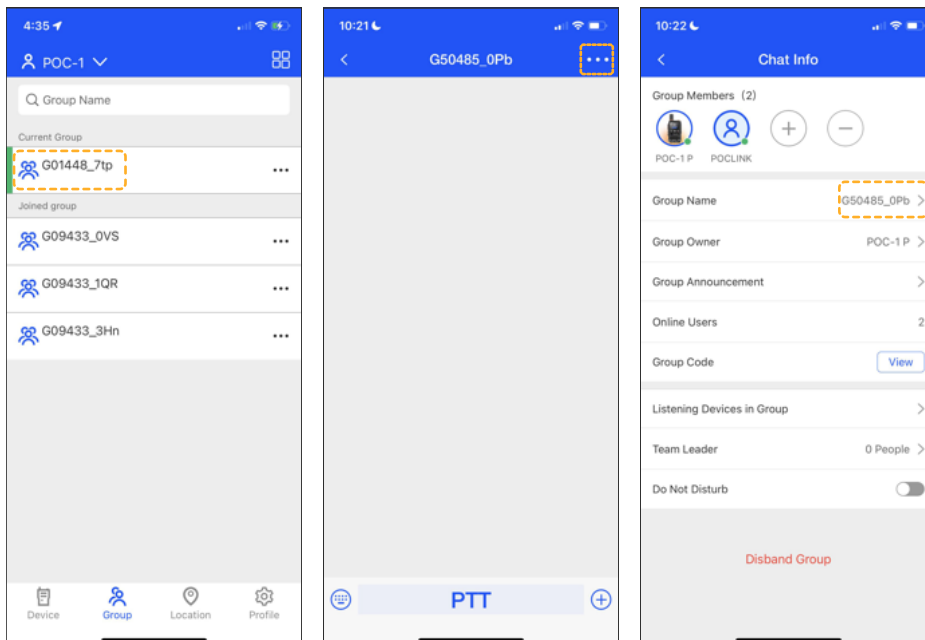
Change Account Name: Go to Profile > Tap the account at the top > Enter Name > Confirm



Rename Radio



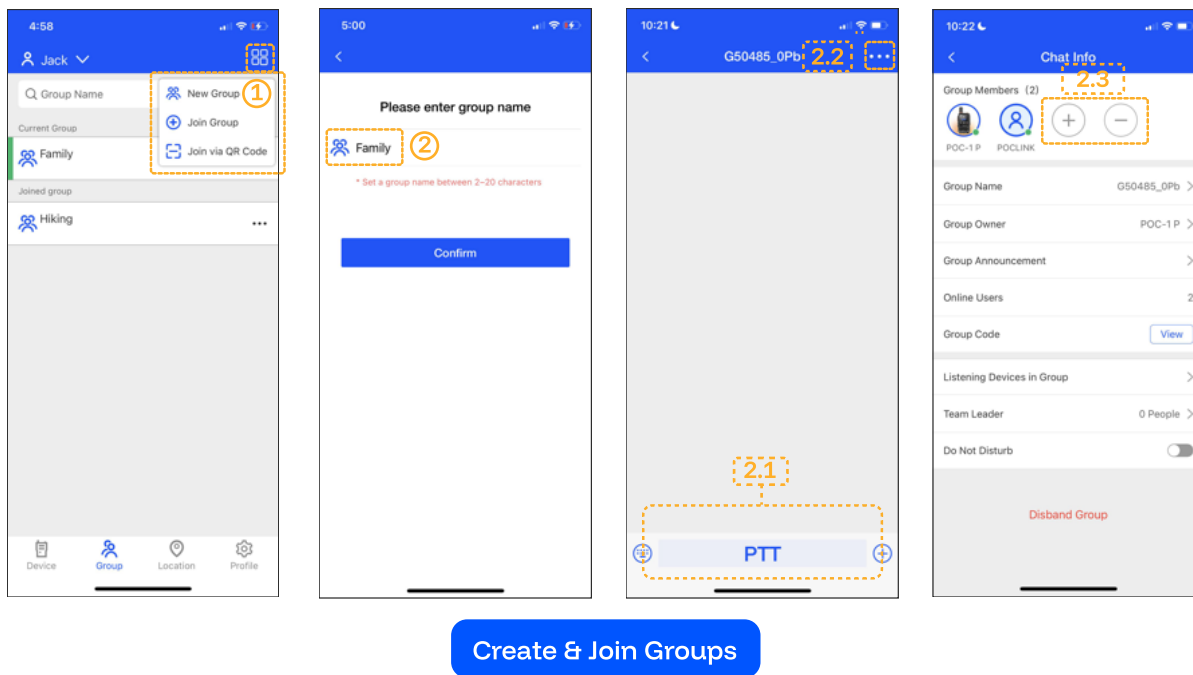
Change Account Name



Rename Group

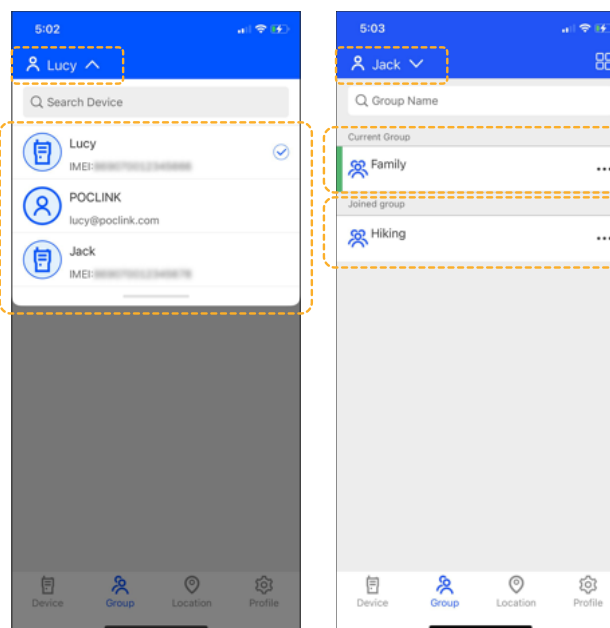
Manage Groups Via App

- On the group page, tapping the top-right icon, you can manage groups in three ways:
 - Select **"New Group"** to create a new group directly.
 - Select **"Join Group"** to enter a group code and join an existing group.
 - Select **"Join via QR Code"** to scan a group code and join an existing group.
- Tap **New Group**, enter a name, and you'll be directed to the group page
 - 2.1. View message history, group code, and use the PTT function as your account
 - 2.2. First, tap the three-dot icon in the top-right corner of the page.
 - 2.3. Then, tap the "+" icon to add radios that are paired with the app to the group, or tap the "-" icon to remove paired radios from the group.



Device Switching:

Tap the icon in the top-left corner of the Groups screen to view the linked devices, such as Lucy and Jack, as well as your PoCLINK app account. Tap any item to switch to it and see the groups it belongs to.



When Jack's radio is currently in the Family group, it can only receive messages sent to the Family group.

To receive messages from other groups the device has joined, such as the Hiking group, please tap Hiking to switch the device to that group.

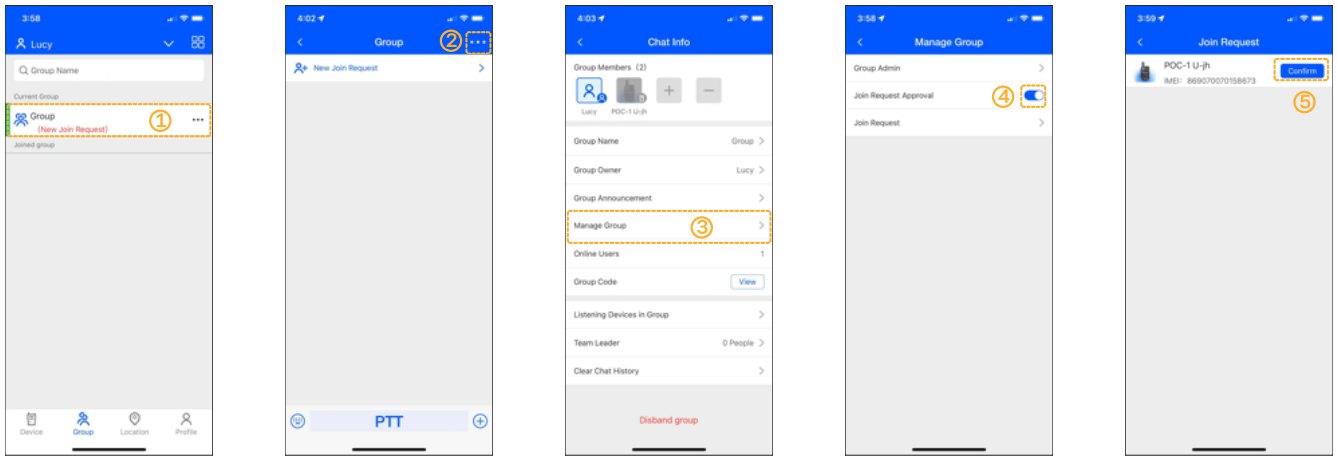
Device Switching

Group Join Requests & Group Administrator Settings

Group Join Requests

If you want to review and approve users requesting to join a group, follow these steps:

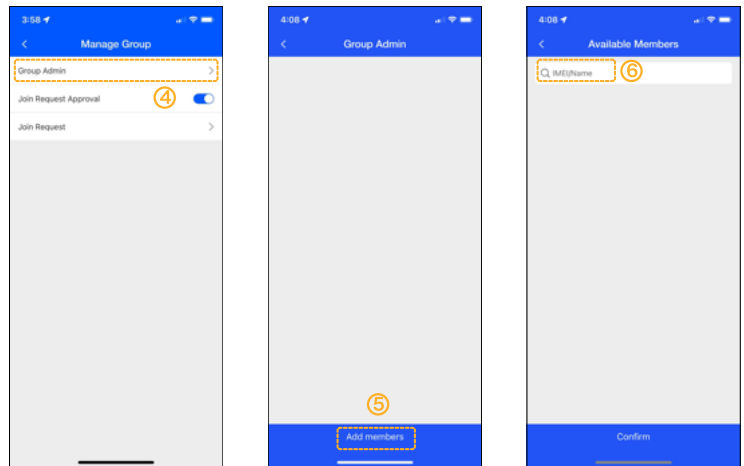
1. Open the Group page, enter the desired group chat.
2. Tap the ... (More) icon in the upper-right corner.
3. Select Manage Group.
4. Enable Join Request Approval.
5. Tap Join Requests to view all pending requests.
6. Select the members you want to approve and allow them to join the group.



Setting Group Administrators

To assign a group administrator:

1. Open the Group page, enter the desired group chat.
2. Tap the ... (More) icon in the upper-right corner.
3. Select Manage Group.
4. Tap Group Admin.
5. Tap Add Members.
6. Select the App account(s) you want to assign as group administrators.



Notes

- Only App accounts can be assigned as Group Administrators.
- Group Administrators have nearly the same permissions as the Group Owner.
- However, Group Administrators cannot:
 - Disband the group.
 - Assign other App accounts as Group Administrators.

Monitoring Multiple Groups Simultaneously

This feature allows you to monitor audio from several groups at once without constantly switching among groups.

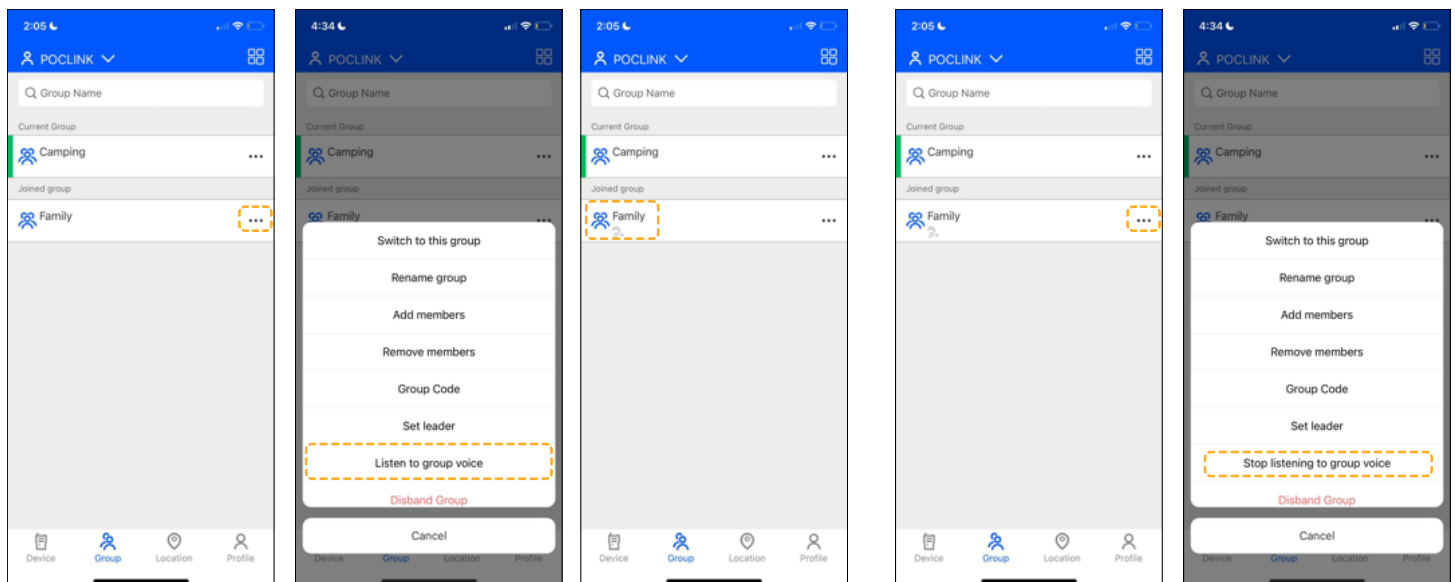
You can listen to multiple groups simultaneously, but you must still switch to a specific group in order to speak (transmit) in it.

How To Start Listening To A Group:

1. Go to the groups page.
2. Find a group you have already joined that you wish to listen to.
3. Tap the three-dot icon (...) on the right side of the group's name.
4. In the pop-up menu, select "Listen to group voice".
5. An ear icon will appear next to the group name, indicating that you are now monitoring it.

How To Stop Listening To A Group:

1. Find the group you are currently monitoring (the one with the ear icon).
2. Tap the three-dot icon (...) again.
3. In the menu, select "Stop listening to group voice". The ear icon will disappear.



Start Listening to a Group

Stop Listening to a Group

Team Leader

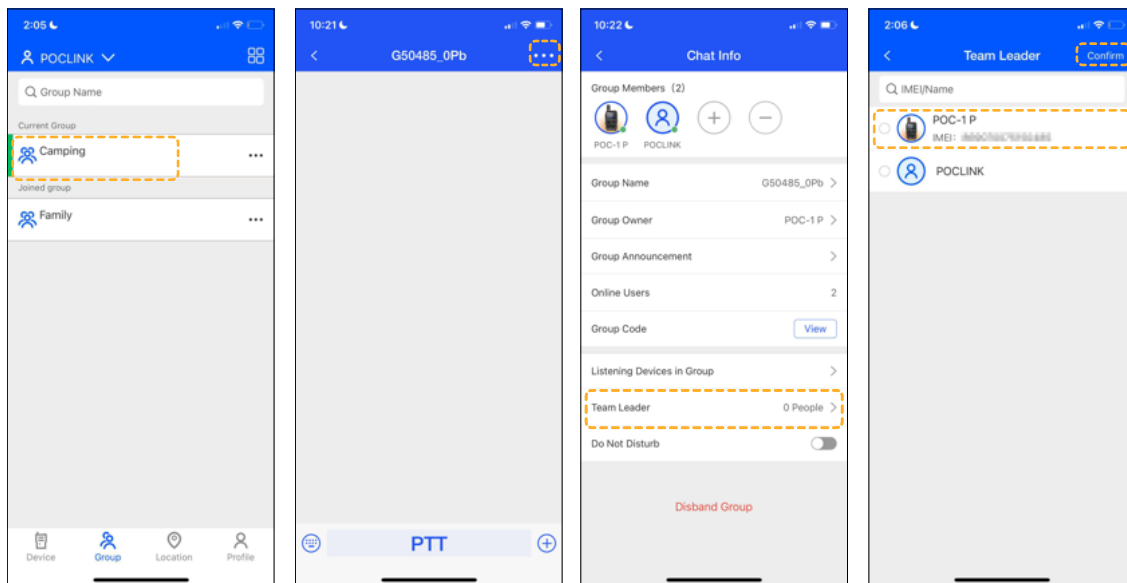
This feature is perfect for large groups or situations where you need to coordinate a team while minimizing cross-talk, such as during a presentation, training, or emergency.

When Team Leader Mode Is Active, It Changes The Group's Communication Flow:

- **Leader-to-Group:** The Team Leader can talk (broadcast) to the entire group. Everyone else in the group can listen to the leader.
- **Member-to-Leader:** Any group member can still communicate, but their voice is only heard by the Team Leader. This creates a private, 1-to-1 conversation between that member and the leader.
- **No Member-to-Member:** Group members cannot hear each other speak. All communication is focused on the Team Leader.

How To Set:

- Only the owner of the group can set a team leader for that group.
- Go to "Group" tab, select the group in which you want to set a team leader, and select the "three-dot" icon on the top right corner to navigate to the group detail page.
- On the group detail page, go to "Team Leader", choose ONE device from the list, and click "Confirm".
- Now only the selected device can speak in this group.



How To Set

SOS Function Instructions

1. How To Trigger SOS

Press and hold the Confirm and Exit buttons on the radio. After a 3-second countdown, the SOS will be activated.

2. When No Emergency Contact Is Set

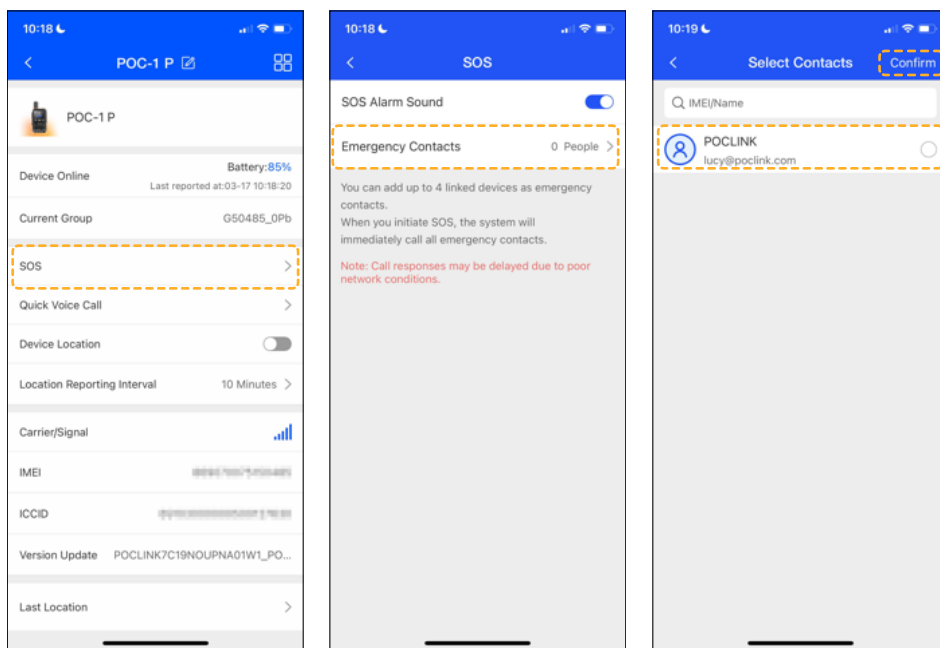
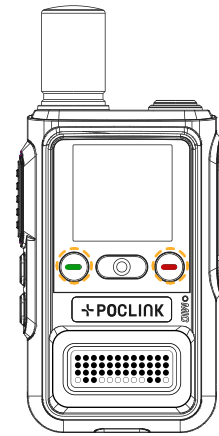
Pressing SOS will send an alert to all members in the current group and share your GPS location, regardless of whether their devices are currently switched to the same group.

3. With An Emergency Contact Set

You can set a device bound to your App as an emergency contact. When SOS is triggered, an alert will be sent to all group members, and a full-duplex (Voice Call) will be initiated with the emergency contact. Once the contact answers, both parties will enter a Voice Call.

4. App Notifications And Support

App accounts with in the same group will also receive SOS alerts. App accounts can be set as emergency contacts and are able to receive or initiate SOS alerts.



With an emergency contact set Radio

Viewing Location Information

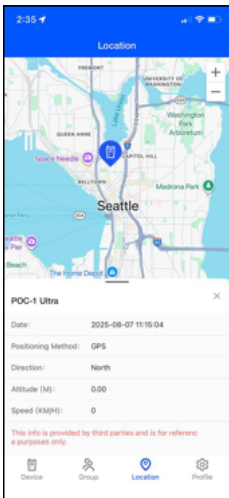
Open the APP and go to the Location page, which contains two main sections: Joined Group and My Devices.

View Devices In A Group:

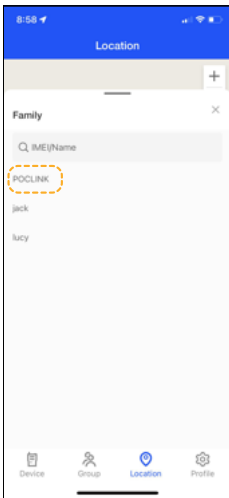
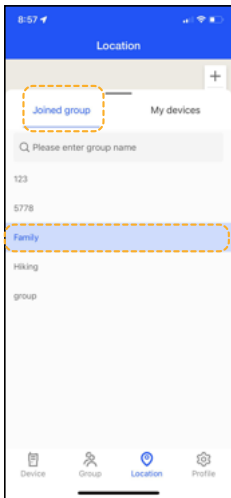
- Tap Joined Group to see all groups the currently selected device has joined.
- Select any group to view the locations of all devices that have shared their location with that group.

View Devices Location Linked To Your Account:

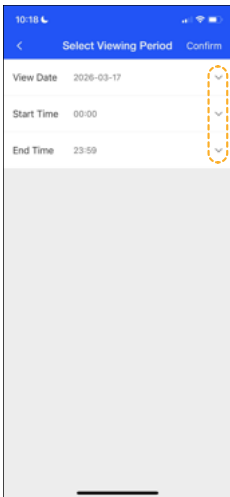
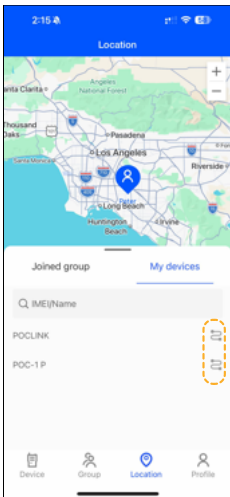
- Tap My Devices to directly view the location information of all devices linked to your account.
- Tap the icon on the right of a device to expand it, then you can select a specific time to see the device's exact location.



Viewing Location Information



View Device In A Group



View Devices Location Linked To Your Account

TROUBLESHOOTING

Issue	Possible Cause & Solution
Device Not Working	• Check Group Settings: Ensure all devices that need to communicate are in the same group. Verify that the group name or group code matches on each device. • SIM Card Coverage: Confirm that your SIM card supports the country or region where you are using the device. • First-time Network Connection: The first connection may take longer. If the signal is weak, try moving to a different location or region, switch to Auto APN, or change the SIM card slot. Subsequent connections will be faster.
Third-Party Accessories	• Compatibility: To ensure full functionality, use official accessories. Third-party accessories may not be fully compatible and could cause some functions to fail.
Battery and Charging	• Short Battery Life: Battery performance degradation: Replace the battery. • Charging Issues: Use the original charger or a 5V 1A charging device. • Battery Fault: If the battery cannot be charged or shows abnormal performance, replace the battery. • Charger Fault: If the charger cannot charge the device properly, replace the charger.
Poclink App Issues	• Bound Device Missing: Ensure you log in using the same method as before. Devices bound with email login will not sync if you later log in with Google. • Cannot Log In: Ensure you are not using a proxy or VPN. • GPS Issues: Use the device outdoors in an open area for best GPS performance.
Noise Issues	• Noise or Interference: Update the device firmware or try changing your location.

SPECIFICATIONS

Battery	3000mAh
4G Bands	B2/4/5/7/12/13/17/38/41/66
Wifi	2.4GHz
Charging Method	Type-C charging
Screen Size	1.44 inches
Headset Port	K cable
Product Material	ABS
Input Power	5V1A
Operating Temperature	-20°+60°C
Charging Temperature	10° to 50°C
IP Rating	IPX4
Size	87×29×55mm
Weight	136g
Accessories	SIM Card, Battery, Lanyard, USB-C Charger, Cable, Belt Clip

CHARGING INSTRUCTIONS

1. Connect a Type-C cable to the device An indicator light is located at the bottom left of the charging port.
2. **Red Light:** Charging
3. **Green Light:** Fully charged
4. **Low Battery:** Voice prompt notification

SAFETY PRECAUTIONS

Please follow these safety guidelines to ensure safe usage and prolong the lifespan of the device:

Use Original or Certified Accessories:

Use chargers, adapters, and cables approved by the device manufacturer. Ensure that the voltage meets the required standards.

Avoid Disassembly or Modification:

Use chargers, adapters, and cables approved by the device manufacturer. Ensure that the voltage meets the required standards.

Protect from Moisture and Liquids:

Avoid contact with water or other liquids. Do not use or charge the device in humid environments (such as bathrooms). Do not charge the device or adapter if they are wet to prevent short circuits.

Keep Away from Heat and Fire Sources:

Do not place the device near stoves, ovens, microwaves, heaters, or any heat sources. Do not expose it to high temperatures (such as in dryers, saunas, or hot water).

Avoid Strong Impacts:

Do not apply heavy pressure or subject the device to strong impacts to avoid internal damage.

Keep Away from Magnetic Fields and Conductive Materials:

Do not place the device near magnetic stripe cards, microwaves, or other strong electromagnetic sources.

Ensure Ventilation and Signal Strength:

If the device overheats, stop using it. Use the device in well-ventilated areas with strong signal reception.

Proper Power Disconnection and Storage:

Disconnect all cables when the device is not in use. Store it in a cool, dry place away from children and pets.

Disposal and Recycling

Do not dispose of the device in household trash. When the device reaches the end of its service life, take it to a designated recycling facility. **You can visit the CTIA website to learn more about how to recycle your mobile device:**

www.ctia.org/news/how-to-recycle-your-mobile-device

(CTIA - Cellular Telecommunications and Internet Association)

Proper Disposal:

Follow local environmental regulations for proper disposal of the device at the end of its life cycle.

Avoid Strong Impacts:

Do not apply heavy pressure or subject the device to strong impacts to avoid internal damage.

Maintenance and Care:

To maintain device performance and extend its lifespan, please follow these maintenance recommendations:

- Avoid exposing the device to extreme temperatures, direct sunlight, or humid environments. When storing, keep it away from heat and enclosed damp containers.
- Keep the device and accessories dry. Clean the device regularly using a soft, dry cloth.
- Avoid frequent drops or heavy impacts to prevent damage.
- If the device shows any abnormalities, please contact customer service immediately.

SUPPORT

Thank you for purchasing a Poclink product. For more information, please visit <https://poclink.com/>.

If you need assistance, you can contact us by

Email: Support@poclink.com

Phone: +1 (833) 570-9600

Website contact page: <https://poclink.com/pages/contact>

WARRANTY

For non-artificial quality issues from the date of purchase, present your warranty card and purchase proof to enjoy a 1-year warranty service. Part of the cost will be charged for damages not covered by the warranty card or caused by human factors. Consumables and gifts are not covered by the warranty. The warranty does not cover faults due to unauthorized disassembly, improper use, maintenance, or storage as per the user manual, or damage caused by human factors, natural disasters, or force majeure.

REGULATORY COMPLIANCE

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference;
2. This device must accept any interference received, including interference that may cause undesired operation.

This device has been tested and found to comply with the FCC's technical requirements for radio frequency devices, including but not limited to frequency range, output power, and frequency tolerance. It does not pose an unreasonable risk of radio frequency exposure to the public under normal use conditions.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device has been evaluated and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception (which can be determined by turning the equipment off and on), the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the distance between the equipment and receiver;
- Connect the equipment to an outlet on a different circuit from that to which the receiver is connected;
- Consult the dealer or an experienced radio/TV technician for help.

FCC RF EXPOSURE STATEMENT (SAR)

This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter. This device complies with FCC RF exposure limits set forth for an uncontrolled environment.

According to FCC 47 CFR Part 2 (2.1093), the Specific Absorption Rate (SAR) limit for general population/uncontrolled exposure is 1.6 W/kg, measured over 1 gram of tissue. This device has been tested across all supported LTE bands (Band 1/2/3/4/5/7/8/12/13/17/66/38/40/41), with a maximum SAR value of 0.615 W/kg (LTE Band 41, back side position), which is within the acceptable limit.

LEGAL NOTICES

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Changes

The functions of the product and its associated peripherals or accessories described in this document are based on the hardware, software, and local network conditions at the time of writing. Actual conditions may vary due to local network service providers, carriers, or differences in the product itself.

Therefore, Poclinc Tech LLC reserves the right to make changes to all described content without prior notice.