

Terms & Conditions

For Eyelash Extensions & Brow Lamination

GIFT VOUCHER POLICY

Gift vouchers are valid for 6 months from the date they are purchased on, please remind the recipient of the time limit and to book an appointment asap for the specific treatment(s) that it is for.

CANCELLATION POLICY

If clients cancel **before 48 hours** of their appointment, their deposit will be transferrable or refunded.

If clients cancel **within 24 hours** of their up-coming appointment, there will be no transfer or refund for their deposit.

If a client does not show up, they will be charged the full amount of the treatment.

ARRIVING LATE

I reserve the right to refuse appointments if you arrive 15 minutes late.

PREPARING FOR YOUR APPOINTMENT

Please arrive to your lash appointments without any eye makeup on. This includes anything on the upper eyelashes, lower eyelashes, upper eyelid, lower eyelid and surrounding eye area. Removal of any eye makeup by your lash technician will cut into your treatment time and could affect the final result of your lashes.

Please arrive to your brow appointment make up free around the area and with no fake tan on the brows or area around them too.

PATCH TEST FOR BROW LAMINATION

Clients must do a patch test 48 hours prior to brow lamination appointments, I cannot carry out treatments if you refuse a patch test.

I DO NOT OFFER ANY LASH OR BROW TREATMENTS FOR PERSONS UNDER THE AGE OF 16.