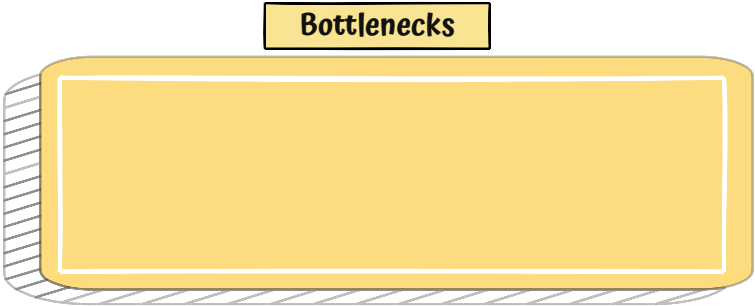
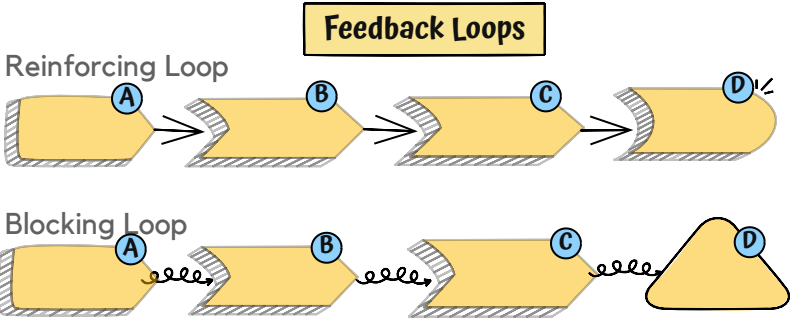
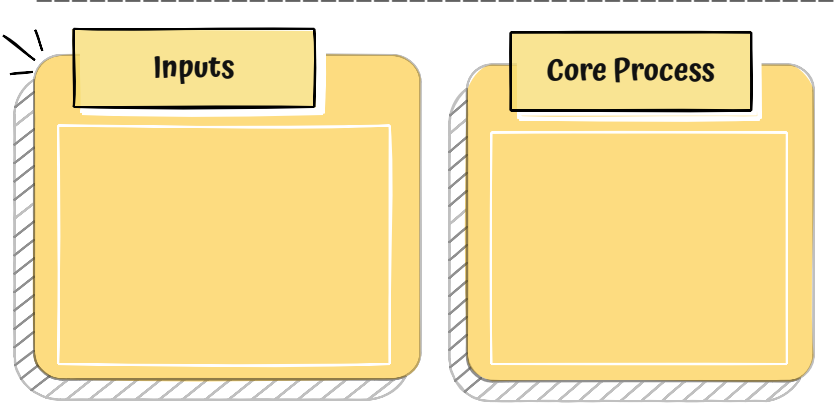


SYSTEM MAP

SYSTEM NAME:



BOTTLENECK FINDER

1. MOST PAINFUL BOTTLENECK

[_____]

2. ONE REINFORCING LOOP



[_____]

3. ONE CRITICAL HAND-OFF

REFLECTION: THE SYSTEM WAS WORKING...

BY ACCIDENT (NOT BY DESIGN)



BY DESIGN (NOT BY ACCIDENT)

SMART FLOW MAP

Flow Stages:

STAGE 1 – _____

Trigger:

Tools:

Output:

Handoff:



STAGE 2 – _____

Trigger:

Tools:

Output:

Handoff:



STAGE 3 – _____

Trigger:

Tools:

Output:

Handoff:



STAGE 4 – _____

Trigger:

Tools:

Output:

Handoff:



STAGE 5 – _____

Trigger:

Tools:

Output:

Handoff:

PLAYBOOK CARDS - Stage _____

PLAYBOOK CARD 1 — _____		
STEP		DEPARTMENT
TOOL	OWNER	TRIGGER
OUTPUT		

PLAYBOOK CARD 2 — _____		
STEP		DEPARTMENT
TOOL	OWNER	TRIGGER
OUTPUT		

PLAYBOOK CARD 3 — _____		
STEP		DEPARTMENT
TOOL	OWNER	TRIGGER
OUTPUT		

PLAYBOOK CARD 4 — _____		
STEP		DEPARTMENT
TOOL	OWNER	TRIGGER
OUTPUT		

PLAYBOOK CARD 5 — _____		
STEP		DEPARTMENT
TOOL	OWNER	TRIGGER
OUTPUT		