



Madison Family Land and Cattle, LLC

***dba* Mad Bucks Trophy Deer Ranch**

5551 FM 2340

Burnet, Texas 78628

www.texasmadbucks.com

512-844-3916 or 512-569-2078

Cancellation Policy

Your booking is important to us, and great care goes into being prepared for your visit. Cancellations and "no-shows" result in over-staffing and unnecessary expenses, which we would rather not pass on to our other members and guests through higher prices. Please remember that this is a seasonal business with only so many days (and particularly weekends) to schedule hunts. We do not over-book, so if you cancel your reservation, it is often difficult to fill the time reserved for you with another guest's activities. It is an opportunity lost to us and to other guests. (If we are able to fill your booking, we will adjust your cancellation charge).

- Cancellations must be in writing via e-mail and you must receive written e-mail confirmation from the Ranch of receipt of your cancellation notice.
- Cancellations received more than 60 days prior to the hunt incur no charge.
- Cancellations received less than 60 days but more than 30 days prior to the booking have a 25% per person cancellation fee. The balance of your deposit will be applied to a future booking; 5% rescheduling fee for a change of date after confirmation of booking.
- Cancellations received less than 30 but more than 10 days prior to booking have a 50% per person cancellation fee; 15% rescheduling fee.
- Cancellations received less than 10 days prior to the booking are charged 100% per person cancellation fee; 25% rescheduling fee. "No-Shows" are charged the full value of the booking.
- If you must cancel, you can avoid a cancellation fee by finding a replacement to fill your booking.
- Rescheduling must occur within one year of the original reservation arrival date or the amount on deposit for the reservation will be forfeited.

Because we're dedicated to delivering an excellent experience every time you visit, this cancellation policy is necessary to keep our rates reasonable. We would never want to disappoint you by being unprepared when you arrive for your visit, so please consider the unnecessary expense load placed on us when cancellations or "no shows" occur. Given your own business experience, we're confident you will understand the need to make the most of the Ranch's limited availability of time and facilities for guest enjoyment. Let's be sure that we communicate and avoid unnecessary situations that result in extra expense for all of us.