



MowPro Ltd – Terms & Conditions

1. Validity of Quote

Any quote provided by a representative of MowPro Ltd is valid for 14 days from the date of issue, unless otherwise agreed in writing.

2. Payment Terms

An invoice will be issued upon completion of the agreed work (or as otherwise specified). Payment is due upon receipt of the invoice, unless otherwise agreed in writing.

3. Late Payment Policy

MowPro Ltd distinguishes between business and private customers regarding late payment charges:

****Business Clients (B2B Transactions):****

Charges apply in accordance with the Late Payment of Commercial Debts (Interest) Act 1998. If payment is not received within 7 calendar days of the invoice date:

- Statutory interest at 8% above the Bank of England base rate may be applied
- A fixed late payment fee may be charged:
 - £40 for debts up to £999.99
 - £70 for debts between £1,000 and £9,999.99
 - £100 for debts over £10,000

If payment remains outstanding beyond 30 days, MowPro Ltd may refer the matter to a debt recovery agency or initiate legal proceedings. All associated recovery costs will be borne by the debtor.

****Private Individuals (Consumer Clients):****

Payment is due on receipt of invoice unless otherwise agreed. If payment is not received within 7 calendar days of the invoice date, MowPro Ltd reserves the right to apply:

- Reasonable interest at a rate of 3% per annum above the Bank of England base rate, calculated daily on a simple interest basis
- An administrative fee of £15 to cover the cost of issuing reminders and chasing payment

These charges will be clearly itemised and notified in writing. Interest will continue to accrue until full payment is received. No charges will be applied without prior communication and the opportunity to resolve the matter amicably.

Mow Pro Ltd is a company registered in England & Wales. Company Registration Number: 15824430

At Mow Pro Ltd, we are committed to providing top-notch services. We look forward to serving you and hope you enjoy a beautifully maintained garden with us!

“From Combat Duty to Garden Beauty”



4. Access Requirements

Access to the external areas of the property is required for the duration of the work. Clients must ensure:

- All pathways and working areas are clear and unobstructed
- Areas are free from personal items, such as furniture, toys, tools, or bins
- Surfaces are clear of animal faeces or other hazards

For pressure washing or similar services, clients must:

- Remove all movable items from the area
- Isolate or protect outdoor electrical fittings
- Provide access to a working external tap (or advise if unavailable)
- Provide access to an outdoor power socket if required
- Confirm the adequacy of drainage to prevent flooding

MowPro Ltd accepts no liability for delays or incomplete work due to restricted access, unprepared sites, or unavailable facilities. Additional charges may apply if extra time is required.

5. Infrastructure, Services & Subsurface Hazards

Clients must advise MowPro Ltd in advance of any concealed or partially concealed hazards, including:

- Electrical cables
- Drainage covers, soakaways, or manholes
- Irrigation or water systems
- Communication/data cables
- Septic tanks or inspection chambers

If these are obscured by vegetation, the client must highlight their locations. MowPro Ltd accepts no liability for damage caused to or by undisclosed infrastructure. Damage to tools or machinery due to hidden hazards may be chargeable to the client.

6. Work on Third-Party Property

All work is undertaken on the understanding that the client has the legal authority to request it. MowPro Ltd accepts no responsibility for disputes or liability relating to work carried out on third-party property at the client's instruction.

Mow Pro Ltd is a company registered in England & Wales. Company Registration Number: 15824430

At Mow Pro Ltd, we are committed to providing top-notch services. We look forward to serving you and hope you enjoy a beautifully maintained garden with us!

"From Combat Duty to Garden Beauty"



7. Legal Considerations – Tree & Shrub Pruning

Clients may exercise their common law 'right to abate a nuisance', which permits them to cut back overhanging branches or encroaching roots from neighbouring trees or shrubs, provided:

- Only the encroaching parts are cut
- Trimmings are offered back to the tree/shrub owner
- The client ensures the work is carried out lawfully, and that any affected neighbour is informed if appropriate

MowPro Ltd can undertake such work at the client's request but accepts no responsibility for legal compliance or neighbour disputes.

8. Waste Removal

MowPro Ltd is a licensed Upper Tier Waste Carrier (Reg. No. CBDU543347). Where waste removal is included:

- Green waste will be taken to a certified recycling facility
- Use of the client's green waste bin may be agreed to reduce removal costs
- Additional loads beyond those quoted may incur extra charges

9. Insurance & Liability

MowPro Ltd holds comprehensive business insurance, including Public Liability Insurance. Evidence of cover is available upon request.

10. Adjustments to Scope of Work

MowPro Ltd reserves the right to revise quoted costs if:

- The client alters the scope of work, or
- Additional work becomes necessary during the job that was not foreseeable at the time of quoting

Any changes will be communicated clearly and agreed before proceeding.

11. Acceptance of Quote & Formation of Agreement

A quote issued by MowPro Ltd constitutes an offer to carry out the specified works and services. Upon acceptance by the client — whether verbally, in writing, or through conduct (e.g. granting access or confirming a booking) — a binding agreement is formed under these Terms & Conditions.

The client's acceptance of the quote is deemed to be acceptance of these Terms in full. No separate written contract is required unless otherwise agreed.

Mow Pro Ltd is a company registered in England & Wales. Company Registration Number: 15824430

At Mow Pro Ltd, we are committed to providing top-notch services. We look forward to serving you and hope you enjoy a beautifully maintained garden with us!

"From Combat Duty to Garden Beauty"