ASMR&YOU Privacy Policy

**Effective Date:** 5/11/2025

ASMR&You (“we,” “our,” or “us”) is committed to protecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your information when you use our website, services, and communication platforms (including voice and text sessions).

**🔍 1. Information We Collect**

**A. Personal Information**

* Name
* Email address
* Phone number
* Payment details (processed securely via third-party provider)
* Gender preference (optional, for service matching)

**B. Usage Data**

* Session durations and times
* IP address and device info
* Site behavior (e.g., pages visited, booking activity)

**C. Communication Records (via OpenPhone)**

We may retain:

* Call logs (duration, time)
* Text/chat transcripts
* Voicemail/audio messages

**Note:** Conversations may be saved temporarily for quality assurance and dispute resolution.

**🧾 2. OpenPhone Communication Policy**

We use OpenPhone to facilitate secure communication between clients and voice companions. To protect both parties:

* **All conversations (voice or text) may be saved for up to 48 hours** for potential dispute resolution or review.
* If no issues are reported within 48 hours, **conversations are automatically deleted**.
* This policy applies to both the client and companion for transparency, trust, and safety.
* Data is only accessed in the event of a complaint, misuse, or concern.

We **do not** use saved communication for training, advertising, or personal analysis.

**🛠️ 3. How We Use Your Information**

We use your data to:

* Facilitate and manage bookings
* Match you with compatible voice companions
* Process secure payments
* Improve service experience
* Enforce safety and conduct policies
* Comply with legal obligations

**🔐 4. Data Protection Measures**

We use:

* SSL encryption
* Encrypted OpenPhone storage
* Limited staff access
* Routine deletion schedules

Your data is not sold, rented, or shared except as necessary for service or legal compliance.

**🤝 5. Sharing of Information**

We only share data with:

* Payment processors (e.g., Stripe)
* Communication providers (e.g., OpenPhone)
* Legal authorities when required

**🧒 6. Age Restrictions**

ASMR&You is intended for adults 18+. No services are available to minors. We immediately delete any discovered data of underage users.

**🔁 7. Your Rights**

You may request:

* Access to your stored data
* Deletion or correction
* Limitation of data usage
* Withdrawal of consent

To make a request, email: **ASMRANDYOU@GMAIL.COM**

**🌐 8. International Data Storage**

Your information may be stored or processed in the U.S. or other countries. By using our service, you agree to this.

**🔄 9. Updates to This Policy**

This policy may change. We will post any revisions on this page with the date of last update.

**📬 Contact Us**

**ASMR&You**
Email: ASMRANDYOU@GMAIL.COM
Phone: (816) 750-6277