

Cancellation / No Show Policy

We understand that unanticipated events happen occasionally in everyone's life. Business meetings, project deadlines, flight delays, car problems, snowstorms, and illness are just a few reasons why one might consider canceling an appointment. In our desire to be effective and fair to all of our clients and out of consideration for our therapists time, we have adopted the following policies:

24-hour advance notice is required when cancelling an appointment. This allows the opportunity for someone else to schedule an appointment.

If you are unable to give us 24 hours advance notice you will be charged the full price of your scheduled appointment. This amount will be charged to the credit card on file and if the payment fails a payment must be made prior to your next scheduled appointment.

No-shows, anyone who either forgets or consciously chooses to forgo their appointment, for whatever reason, will be considered a no-show. They will be charged the full price for their missed appointment and future service will be denied until payment is made. After 3 or more No- Shows the client will be removed from our client list and be banned from booking without prepayment.

Arriving late Appointment times have been arranged specifically for you. If you arrive late your session may be shortened or cancelled if more than 10 minutes late in order to accommodate others whose appointments follow yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start a treatment. Regardless of the length of the treatment actually given, you will be responsible for the full price of the session. Out of respect and consideration to your therapist and other customers, please plan accordingly and be on time.

WE LOOK FORWARD TO SERVING YOU.

I understand the above policy and agree to pay the fee associated with cancellation or no-show

I agree to use [electronic records and signatures.](#)

Clear

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