

Hound House 901 – Terms & Conditions

Effective Date: _____

These Terms and Conditions (“Terms”) govern all services provided by Hound House 901 (“Company,” “we,” “us,” or “our”) to any client (“Client,” “you,” or “pet parent”). By booking or using our services, you agree to these Terms in full.

1. Services Provided Hound House 901 provides professional pet care services including, but not limited to, pet sitting, dog walking, drop-in visits, boarding (if applicable), and pet transportation services.
2. Booking & Payments All services must be scheduled in advance. Payment terms, deposits, and fees are due as outlined at booking. Late or missing payments may result in cancellation of services.
3. Cancellations & Refunds Cancellations without reasonable notice may result in partial or full charges. Refunds are not guaranteed.
4. Client Responsibilities Clients must provide accurate pet information, ensure pets are healthy and vaccinated, provide supplies, and disclose behavioral concerns.
5. Health, Safety & Veterinary Care Hound House 901 may seek veterinary care in emergencies at the client’s expense.
6. Pet Transportation Hound House 901 is USDA certified for pet transportation. Delays beyond our control are not our responsibility.
7. Access to Property Clients authorize home access and must disclose hazards.
8. Liability & Assumption of Risk Clients assume inherent risks of pet care and agree to hold Hound House 901 harmless except in cases of gross negligence.
9. Aggressive or Unsafe Pets Services may be refused or discontinued for unsafe pets.
10. Photos & Media Clients grant permission for use of pet photos unless otherwise requested.
11. Service Modifications Hound House 901 may modify services or terms at any time.
12. Termination of Services Either party may terminate services; outstanding balances remain due.
13. Governing Law These Terms are governed by the laws of the State of Tennessee.
14. Entire Agreement These Terms constitute the entire agreement.

Acceptance By booking services, the Client agrees to these Terms.

Hound House 901 Professional Pet Care & Transportation Services