

[HOUND HOUSE 901 LOGO]

Hound House 901

Terms of Service & Privacy Policy

1. Services Provided

Hound House 901 provides pet care services including but not limited to boarding, daycare, drop-in visits, transportation, and related animal care services. Services are provided by appointment only.

2. Client Responsibilities

Clients agree to provide accurate information regarding their pet's health, behavior, vaccinations, and emergency contacts. Pets must be free of contagious illness at the time of service.

3. Health, Vaccinations & USDA Compliance

All pets must be up to date on required vaccinations. Hound House 901 operates in compliance with applicable USDA and Tennessee regulations. Proof of vaccinations may be required prior to service.

4. Emergency Veterinary Care Authorization

In the event of an emergency, Hound House 901 is authorized to seek veterinary care for the pet at the owner's expense if the owner cannot be reached.

5. Payment, Fees & Surcharges

Payment is due as agreed prior to or at the time of service. Mileage surcharges may apply for travel beyond the standard service area. Holiday services are subject to additional holiday fees.

6. Cancellation & Refund Policy

Cancellations must be made within the stated notice period. Failure to cancel in time may result in partial or full charges. Refunds are issued at the discretion of Hound House 901.

7. Liability Waiver

While all reasonable care is taken, Hound House 901 is not liable for illness, injury, escape, or death of a pet unless caused by gross negligence.

8. Privacy Policy

Client information is kept confidential and used solely for service-related purposes. Information will not be sold or shared except as required by law.

9. Agreement & Acceptance

By booking services, signing below, or submitting an intake form, the client agrees to these Terms of Service and Privacy Policy in full.

Client Name: _____

Signature: _____

Date: _____