



# OPPA! Education Policies

*Updated for current use – subject to change at any time.*

## Registration Fee

*A \$35 registration fee will be charged upon submission of the application.*

*Note: Registration fees are non-refundable.*

## Education vs. Casting

*At OPPA!, we believe theatre education transforms individuals and strengthens communities. While casting is necessary for our show-based classes, we do not measure success by the size of a role. If a student or parent's happiness depends on being cast as "the lead," our program may not be the right fit. We encourage families to reflect on expectations before enrolling.*

*Our priority is to teach life-long skills—teamwork, leadership, confidence, communication—not to provide a starring role. Parents play a crucial role in helping casting be a positive learning moment.*

*Questions about casting should be asked before auditions.*

## Attendance Policy

*Consistent and punctual attendance is essential. Students are expected to attend all scheduled classes and rehearsals.*

- Mandatory calendar dates must be honored.*
- After 2 unexcused absences, each additional unexcused absence will result in a \$10 fine per occurrence.*
- Unexcused absences include any not listed on the conflict calendar or illnesses not communicated before class begins.*
- Late arrivals and early departures are discouraged. No tuition reductions are given for missed classes.*

## Assumption of Risk

*Participation in OPPA! and Pitched Perfectly activities is voluntary and involves potential risk of physical injury. Families accept all risk and responsibility for any required medical treatment.*

## Communication Policy

*All class communication—including schedules, rehearsals, and payments—will occur through the Band app.*

- A valid email is still required for registration.*
- It is the parent's responsibility to update contact info through the Customer Portal.*
- Students may join Band under parental supervision.*

## Photo Release

*By enrolling, you grant OPPA! and Pitched Perfectly permission to take and use photographs or recordings of your child in all media for promotional purposes. Names may be used in connection with images.*

## Late Fees & Payment Policies

- Tuition and registration fees will be posted to your account after enrollment.*
- Full payment is due on the first day of class unless on a payment plan.*
- A \$15 late fee will be charged if payment is not received by 11:59 PM the day after it's due.*
- A \$5 declined transaction fee may be added for failed payments.*
- Payments can be completed via the Jackrabbit Portal or by calling the office.*

## Monthly Tuition Billing

- Semester-long show classes (Kids, Jr., Sr.) may use a monthly payment plan, with a \$7/month convenience fee.*
- You may pay off the balance at any time to avoid future convenience charges.*
- Year-round classes can be paid monthly with no convenience fee.*

## Government Shutdown Policy

*If a state or local government mandates OPPA! to close, we will continue education online or by other means.*

- No refunds will be given for tuition or registration.*
- Show-based classes will still produce a performance, likely online.*
- Tickets purchased for any affected shows will not be refunded.*

## Class Transfer Fee

*A \$75 transfer fee will apply if you switch from one year-round class to another at the end of the first semester.*

## Preferred Name & Pronoun Policy

*We are committed to providing a safe space for all students.*

- Preferred names and pronouns must be submitted by a parent/guardian via the registration form or in writing.*
- Students under 18 may not request updates independently.*
- Staff will support the student until changes are officially submitted, then update rosters and materials accordingly.*
- OPPA! staff will assist in developing a plan to support and educate peers as needed.*

## Declined Transaction Fees

*A \$5 fee per declined transaction may be added to your account.*

## Late Pick-Up Fee

*If a student is picked up more than 10 minutes late, a \$20 fee will be charged to compensate staff.*

## Pick-Up & Drop-Off Policy

*For safety:*

- Park in marked stalls and escort students in/out of the building.*
- Do not wait in or block the fire lane.*
- Turn off your engine if waiting in the lot.*
- If you are more than 10 minutes late for pickup, a \$20 fee will be charged.*

## Tuition & Withdrawal Policy

- A \$75 drop fee applies if withdrawing after your first class but before auditions.*
- After that, full tuition for the semester or year is due immediately.*
- No refunds or credits (full or partial) will be issued for early withdrawal.*
- If using a third-party payer, arrangements must be made at least 5 days before class begins or the card on file will be charged.*

## Unexcused Absences Fee

*After 2 unexcused absences, each additional one will incur a \$10 fine.*

*An unexcused absence is any absence not pre-listed or any illness not communicated before class.*

