Disclaimer

It is the responsibility of the buyer and not The Fear Not Company to ascertain and obey all applicable laws in regard to the possession and use of our products. There will be absolutely no sales to minors. By placing an order, the buyer represents that all products purchased will be used in a lawful manner and that he/she is of legal age.

The Fear Not Company will not be held responsible for any injury resulting in misuse or use of any and all items sold. It is the customer's responsibility to ensure there are no food allergies to any of the emergency food products. In a disaster or emergency situation, The Fear Not Company will not be held responsible for any injury or death as a result of uncontrollable circumstances.

Refund/Return Policy

We at The Fear Not Company make it a goal to never leave a customer dissatisfied. We work hard to make sure that every order is correct and sent out in a timely manner.

Returns are accepted within 30 days from the time the order is placed as long as the products are returned in the same re-sellable condition deemed by us. All shortages must be reported within 30 days as well. If the item(s) is defective, The Fear Not Company will replace the item and pay for the return shipping. Only the item will be replaced; not the entire order.

If an item is damaged by UPS during the shipment, it is the customer's responsibility to contact UPS directly. Insurance is issued free up to \$100 but insurance must be paid for in advance if the customer wants insurance over \$100. If an order is placed in error, the product total will be refunded once the products have been returned but the shipping charge as well as the return shipping cost will not be refunded. <u>Food and water products can not be returned to be re-sold according to law, therefore refunds for food and water products will not be issued.</u>

Regarding orders returned for any reason other than defective merchandise: the shipping charges will not be refunded and there will be a restocking fee of up to 20% of the original charge of the order.

Any order placed on a credit/debit card that is canceled before it ships out will have an 8% cancellation fee deducted from the refund. If the order has shipped before we were able to cancel it, then the return policy mentioned above will be applied.