



A Life of Service

Jackie Brown is a 2004 graduate of the American Bar Association ABA-Approved Certified California Paralegal program at UCLA. She attended classes at night before she gave up her day job. She is a graduate of the California State University at Dominguez Hills with a Bachelor of Arts in Psychology and minor in Sociology.

While at the Greater Los Angeles Community Action Agency, GLACAA, Area 7, her moment of truth came when an intoxicated client swung a heavy metal chair over her head as she stooped down. She realized that being paid less for equal work was not her path. So, she pivoted into real estate sales. From there she got a 9-to-5, so she could raise her teenage son and further his education.

Now she is passing down this legal legacy to her son, who is wrapping up his own studies at the Litigation Paralegal Certification Program at Cerritos College. The Legal Overload (dot) US logo features a red waterwheel that represents the honor and integrity of all work, skilled or unskilled. The three blue waves signify: dignity, income, and service: the values that guide every case we take:

- **Dignity** — Every person deserves to be seen, heard, and respected.
- **Income** — Financial stability is not a luxury; it's a lifeline.
- **Service** — We show up for our clients the way we would want someone to show up for our own family.