



Loli Jane Animal Communication & Healing®

TERMS & CONDITIONS:

Description of Services, Refund Policy Client Release of Liability & Disclaimer, & Testimonial Release

LOLI JANE ANIMAL COMMUNICATION & HEALING® TERMS & CONDITIONS

DESCRIPTION OF SERVICES:

To Book an Animal Communication or Healing Session or Training Workshop:

To Book a Session, I will need three things: A completed Client Intake Form, your animal's image, and the invoice paid. (By paying the invoice, you are agreeing, that you have read and agree to Terms and Conditions, including the Refund Policy) The Client Intake form, can be downloaded, from my website at animals-speak.com or I can email you a form. If you need help or can't open the form, we can complete the Client Intake, over the phone. The Client Intake is required to get details about your issue or your animal's issue, get your questions, and other relevant information which can help me in the session.

To Book a Training Workshop, you may click on event links to pay for workshop or email me at lolijaneanimalcommunication@gmail.com so I can send you an invoice. You will receive a full set of notes and Zoom links the day before the workshop. (By paying for the workshop using event links or invoice from me, you are agreeing, that you have read and agree to Terms and Conditions, including the Refund Policy)

ANIMAL COMMUNICATION SESSIONS:

I will be directly talking to your animal, using telepathic communication. Telepathy is the language animals use, and a learned, innate skill of humans. Telepathy is done using thoughts, words, images and anything to do with the five senses, to talk to your animal, remotely or in-person. I will ask animal all of your questions, plus ask my own questions, related to specific issues including but not limited to: behavioral issues, emotional issues or obedience and training issues, physical and health issues, animal mirroring, death, dying and end of life decisions; talking to animals that have passed and are in Spirit; Past Lives; and help getting details to locate lost animals. I am a professional certified animal communicator and will do my absolute best. Sometimes, you may not agree with, like or even believe what your animal is communicating, and may even disagree, with what your animal shared with me. I cannot assume responsibility for the reactions you may have from your animal's messages or details given to me. If there is any confusion from you or your animals, or if you have questions about the information received, please let me know during our phone session, and I will take the time to clarify information.

Behavioral/Emotional & Training/Obedience:

This type of session goes beyond just training an animal to be obedient. We will communicate directly with your animal to find out and address root causes of your animal's behavioral issues. We will offer solutions and set manageable goals together, based on what your animal tells us they need from you to change a behavior. We will also address if the animal is mirroring anyone in the family (see animal mirroring below)

Physical & Health:

This type of session is beneficial to find root causes and get details of pain, injury, trauma, acute illness, or chronic disease. This session can provide you with valuable details to give to your veterinarian, to assist in their diagnosis and treatment by providing the location of the pain, the sensations, how long they've had it, when did it start and the pain level. If your animal is mirroring you or someone in the family, we will address this as well. (see animal mirroring) Session includes energetic body scan. We also offer remote Pranic Healing and Chakra Balancing sessions (see below).

Animal Mirroring:

This type of session will allow you to see if your animal is mirroring something that you really need to see or work on, in your own life. Just like our partners, spouses, and children mirror us, so do our animals. Animals can mirror behavioral or emotional states as well as physical issues, injuries, illness or even chronic disease. If this is brought



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up in a session; no amount of treatment or training given to your animal will resolve the issue because your animal will not be willing to release the issue, until you work on yourself;

Death, Dying & End of Life:

This type of session will provide you with timely help with death, dying and end of life decisions. If you've ever loved an animal, you would know death and dying issues are very, very difficult. Sometimes you are not ready to let-go, or just can't, however, sometimes, your animal is ready to go. They will share their readiness (or not) to leave their body, how they would like to be remembered and acknowledged, how they would like to be memorialized, if they are coming back to you again.

Talking to Animals in Spirit, that have passed:

This type of session will give help you with grief and sadness after losing your beloved animal. I can ask whatever questions you may have unanswered, and tell them whatever you wish to share. I can find out how their transition was, where they are now, if they met up with any other animals or human family, how they enjoyed their life with you, how they would like to be remembered and acknowledged, how they would like to be memorialized and when they are coming back to you...after all, they are your soul-family!

Past Lives:

This type of session is beneficial, when you have an animal (alive or passed-on) that you have a very, very deep connection with. This is a deep therapeutic session, where I go into three past lives with you and your beloved animal, about particular issues in your life. Be prepared because it's deep work!

Lost Animals:

Working with lost animals is one of the most challenging cases to work on. There is no guarantee that through the consultation and through the information received that the animal will be found. Unfortunately, there are too many elements that we are not in control of. I will do my best in determining whether the animal is still in his body or not. And I will find out why the animal left home and if they are willing to come back, whether the animal is still roaming around or has been picked up and the details associated with that. I will not be able to give you an address because that is not how the animal sees the world. The animal sees the world by the environment in which s/he is in. Therefore, I will focus on the details of the environment where the animal is: type of ground, houses, buildings, roof tops, type trees, plants, flowers, a body of water, type and color of cars, other animals, type fences, things that can be heard, smells, etc. After the consultation is finished, the animal does not continue to talk with me or send me new images. If at any time after you have looked to find the area that was described, you can set up a new paid consultation with me in perhaps a week or two. Lost Animal cases take the most amount of time, and require many hours talking to animals, to get details and then discussing details with the person. Please see refund policy below. There will be no credits or refunds issued.

PRANIC HEALING SESSIONS:

I will be using a non-touch technique, called Pranic Healing or External Medical Qi Gong, used by the US Pranic Healing Association, and Institute for Asian Studies. I will also be doing chakra balancing session for emotional, trauma, or physical problems. Sessions can be done remotely or in-person. On both animals and humans; and works very quickly and effectively. Healing sessions do not replace allopathic or veterinary medicine; nor do they diagnose or prescribe treatments. I do make recommendations Animal Aromatherapy. I do not communicate with the animal, while I am doing a healing session; nor do I provide session notes. I highly recommend doing an Animal Communication Sessions are first; so I can get root causes and details, especially if it is an animal mirroring case (see animal mirroring).

ANIMAL COMMUNICATION TRAINING WORKSHOP, LIVE ON ZOOMS:

Animal Communication Training Workshops are live, on zoom, intensive (approximately 7 hours each) training workshops, including specific practice with real animals and clients, to prepare you how to talk telepathically to animals and deliver information and suggestions to pet parents or caretakers. Training workshops are designed with everyone in mind, including: animal lovers, pet parents, caretakers, current Animal Communicators that need more



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training, and those who would like to become Professional Animal Communicators. Workshops 1-9 are for everyone and Workshops 10-13 are for professionals only. If you complete all thirteen workshops, you will receive a Professional Animal Communication Certification. Workshop 1: Introduction to Animal Communication is the prerequisite for all the other workshops, and must be taken first. All workshops are non-refundable. No refunds or credits will be given. If you miss a workshop, you will not be credited or refunded the amount, since I have to secure practice animals and clients for each student, ahead of time. In addition, you will be receiving a full set of notes, of the entire workshop, the day before each workshop.

ANIMAL COMMUNICATION MENTORING:

One-Hour mentoring/coaching sessions, for Animal Communicators in Training, attending my workshops or others workshops or Animal Communicators, currently practicing, who need extra coaching on dealing with particular animal issues.

ANGEL & GUIDES CHANNELING:

Live channeled one-hour session by phone, to allow you to connect with your angels and guides, ask questions and receive divine guidance.

REFUND POLICY

THERE ARE NO CREDITS OR REFUNDS for any animal communication, energy healing or other services or training workshops. I am a professional animal communicator and energy healer. I spend a many, many hours during an animal communication and/or healing session to the best of my professional abilities and work compassionately and ethically to communicate and heal animals and humans. Sometimes, you may not agree with, like or even believe what your animal is communicating, and may even disagree, with what your animal shared with me. I cannot assume responsibility for the reactions you may have from your animal's messages. If there is any confusion from you or your animals, or if you have questions about the information received, please let me know during our phone session, and I will take the time to clarify information. By paying this invoice you are agreeing to this refund policy and all other terms and conditions.

Additionally, NO CREDITS OR REFUNDS will be issued for Pranic Healing sessions that have already been given. Although Pranic Healing can be beneficial to supporting the body's natural self-healing abilities, no Pranic Healer practitioner can guarantee that it will help improve the quality of life for any animal or human. We do not diagnose, prescribe, or treat any medical or mental health condition. Pranic Healing and/or Animal Communication is not a replacement for qualified veterinary care.

CLIENT RELEASE OF LIABILITY AND DISCLAIMER

Please read carefully.

You, the Consumer, are solely responsible for understanding the terms of service and refund policy. By purchasing a product or service, or donating, you (herein referred to as "Client") agree to the following terms stated herein.

All information shared in Animal Communication Workshops, Chakra Balancing Workshops, and in private consultations and healing are meant to facilitate health, balance, and well-being of an animal or person. All written materials, lectures, discussions, question and answer sessions, references to other modalities, products, and practitioners are means to provide information through workshops and consultations. At no time is the information provided meant to be a replacement for traditional medical care, veterinary treatment, or a medical diagnosis for illness or injury. We do not diagnose medical issues, offer medical advice, prescribe drugs, or perform surgery on any animal. Please consult a licensed medical or veterinary practitioner for medical care and to appropriate professionals for the service you are seeking. I have read and understand the above statement. I understand that this



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practitioner is not a veterinarian and that the consultation/treatment/therapy/advice is not to be construed as veterinary medical advice. I hereby release and hold harmless Lori Heimberg and Loli Jane Animal Communication & Healing®, their associates and/or their agents, from liability due to accident or damage to self or animal, and/or personal property, and from loss of property resulting during or after said consultation or workshop in the following

of any suggestions, information, instruction or advice given by Lori Heimberg and Loli Jane Animal Communication & Healing®, their associates and/or their agents. I as owner, or agent of the owner, agree to have this consultation for animal(s) and by my payment of and participation in said consultation, give my consent and agree to adhere to all terms of this agreement and release form above.

Products listed on this website are not purchased through Loli Jane Animal Communication & Healing®, but are sold and warranted through the respective, product manufacturers. I am merely a representative for the product manufacturers. If you are interested in buying a product, I will be referring you to the manufacturer for a direct sale and shipping of their products. I hereby release and hold harmless Lori Heimberg and Loli Jane Animal Communication & Healing®, their associates and/or their agents, from product liability due to accident or damage to self or animal, and/or personal property, and from loss of property resulting from product purchases by Lori Heimberg and Loli Jane Animal Communication & Healing®, their associates and/or their agents.

TESTIMONIAL RELEASE

I agree that Loli Jane Animal Communication & Healing® may use my name, likeness, any testimonial evidence I provide and/or any material obtained from me during the course of interviews and/or consultations and may quote me using my name, for the purpose of promoting Loli Jane Animal Communication & Healing. You may also reproduce, publish, license and otherwise use my name and any material obtained from me in connection with (i) the exploitation of any rights thereto in any media now known or hereafter known throughout the world, including derivative works; and (ii) the advertising, packaging, sale, promotion and distribution of media connected to Lori Heimberg and/or Loli Jane Animal Communication & Healing® and derivative work. (iii) I agree that I will not, nor authorize others to, make, assert or institute against you or anyone else who may publish, advertise, sell or distribute any version of the testimonial or any advertising or promotional materials therefore any claim or demand whatsoever based upon the use authorized herein. I acknowledge that I am to receive no compensation from any reproduction, publication or other use of my name and testimonial as authorized herein. I hereby release, discharge, and hold harmless Loli Jane Animal Communication & Healing®, Lori Heimberg, and/or her agents, or anyone else who may publish, advertise, sell or distribute any version of this testimonial from any and all claims, demands, or actions that I may have by reason of the use of my name, photographs and quotes or other material from me. I agree that unless specifically noted to the contrary in writing, nothing described in any interview or information I have supplied is to be held as confidential. You are under no obligation to include any reference to me, or to use any materials about me therein. I have read and agree with the terms of this agreement. This agreement shall be binding upon each of our respective agents, heirs, successors and assigns.

I UNDERSTAND AND HAVE READ AND ACCEPT ALL TERMS & CONDITIONS

By paying your invoice for services or training workshops, denotes that you have read and accept the above Terms and Conditions.