

Ashley Arnewood Manor Care Home

Key facts summary

Key information

Number of rooms: 18 rooms, 2 with En-Suite.

Care Home Manager: Amanda Butler.

Regulation: We are registered and regulated by the Care Quality Commission (CQC), the independent regulator of health and social care in England.
Our current rating is GOOD (Month 2019).

Care types: We provide residential, dementia, respite and end of life care.

Staffing: The home is run by the Care Home Manager who is supported by a leadership team, comprising leads in care, maintenance, housekeeping, catering and lifestyle. We regularly review staffing levels and adapt them to resident needs. We use a dependency tool to help us make informed decisions about how many staff we need each day, based on the number and needs of residents. Our Care Home Manager can provide further information about staffing arrangements if required.

Funding options

We accept self-funders and local authority funded residents able to pay a top-up fee to meet our weekly fee. Where the top-up is payable, the local authority should pay us our fees in full and collect the top-up from you directly.

Requirements on admission

We recommend that you assess your financial situation and verify that you have adequate resources in place to enable you to enter into this agreement, and to continue to meet the fees that would be due for at least 24 months.

If you need any support in this area, please contact us at the Care Home who will be happy to walk through your options and project financial forecast.

If you are a respite resident, we will invoice you for the respite fee in advance. The respite fee will need to be paid to us before the date of occupation. If you do not move in, for whatever reason, the respite fee will be refunded in full.

We request a direct debit mandate set in place at the commencement of your residency.

Weekly fees

	Total weekly fee - standard room	One bedroom en-suite
Residential care	From £ 925 - £1000	From £1250
Dementia care	From £ 1000 - £1200	N/A

Respite stays are subject to a 20% uplift on the prices shown above. Fees are subject to a pre-admission needs assessment which is required to fully understand the level of care and support required by each individual.

All our rooms are fully furnished, spacious, warm and ready to move in.

What's included?

- All care and support including a monthly review of care plans
- All meals, snacks and drinks freshly prepared every day by our professional chef
- In-house café with homemade cakes, and a variety of speciality teas and coffees
- Access to landscaped gardens
- Activities and lifestyle programme
- All utilities and other accommodation costs
- Housekeeping and laundry services
- WiFi internet access inside the care home building

Please note, the weekly fee does not include hairdressing, chiropody or other healthcare visits or appointments not covered by the NHS, toiletries, newspapers or magazines, any over the counter medications that a GP wouldn't normally prescribe such as paracetamol and indigestion relief, and any other privately arranged healthcare.

Funding status changes

If during your stay your funding status changes, we will do all we can to continue to accommodate you in the home, but we can only guarantee continued residency if the new funding meets our fee levels. Otherwise, we may require you to move to a less expensive room if one is available.

Changes in fees

To cover inflation and other predictable cost increases, your fees will increase by up to 9% in April each year. The only other increases payable will be if you voluntarily choose to upgrade your room, or if, upon assessment, your care needs have changed materially, in which case we will discuss any changes to fees with you as early as possible. Fees may also be increased in the event of significant unpredictable cost increases driven by factors such as exceptional economic shifts, changes to employment costs (including national living wage), new or updated legislation or sector regulation, and increased supplier costs. Should this occur, we will give you 12 weeks' notice of any exceptional changes to your fee level.

Contents insurance

Residents are welcome to bring in small items to make them feel at home. We are unable to accept responsibility for items that are lost or damaged, so please arrange suitable contents insurance for any items you bring with you. We would also recommend creating an inventory list for these belongings.

Safe admissions

We strongly recommend that every new resident who joins us has been vaccinated against COVID-19. We believe vaccinations provide an important level of protection to you, other residents and our colleagues. For the latest information on our commitment to safe admissions and our approach to safety and cleanliness please refer to our administration process.

Our full terms and conditions are available in our admission agreement which is available upon request

The home is owned by Cloud Bleu Management Services Ltd but is managed and staffed by Ashley Arnewood Manor Care Home.