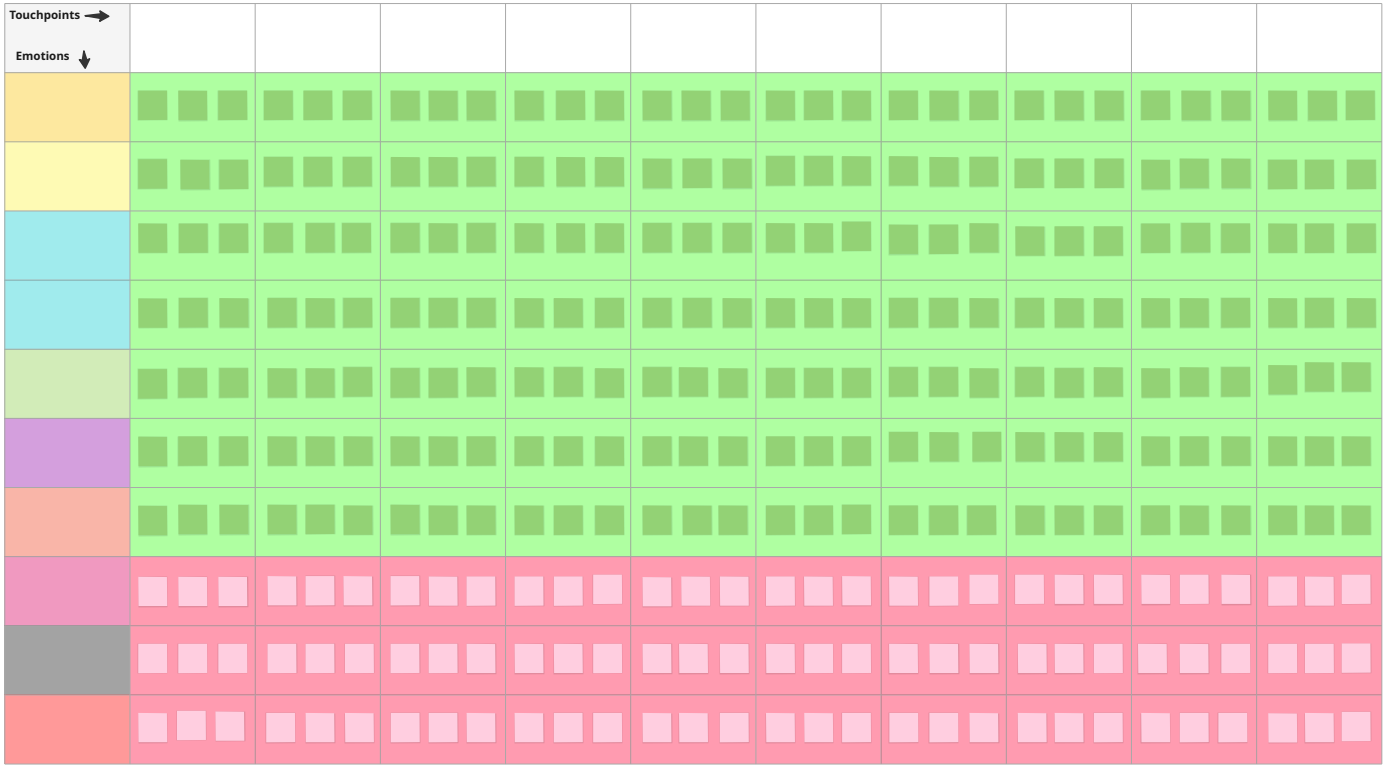
Touchpoints
Emotions