**About Enhance – information for commissioners**

Enhance Social Care is a member of the For the Good of Care group of Companies, whose mission is to solve national issues for people with autism or a learning disability at a local level. A significant minority of individuals with autism or a learning disability are at risk of losing independence or community presence because care and support is not available within their home. The risk for young adults with autism being referred inappropriately for mental health and institutional care services is acute. Enhance Social Care are working in partnership to develop local community-based solutions for young adults with autism. We think there is a better way to change experiences for people with autism and neurodiversity.

Our focus is support for people aged 16 – 30 but we take a lifespan approach. Whatever age we commence support we will continue for as long as a person wishes.

**Working in partnership in 3 areas**

**1: Community alternatives to Supported Living**

*“We go where you live, learn, work or play, and provide outreach support built around you – the difference is our outreach can be 24 hours a day – everyday”*

**2.1: Specialist 24/7 support for young adults** [**(Mauldeth Road)**](#MauldethRoad)

*“Providing a community alternative for young adults who need enhanced 24-hour support now, so they have greater independence in the future”*

**3: New model supported living**

*“Utilising better housing models, technology and skilled support to maximise community presence and reduce reliance on paid support”*

**1: Community alternatives to Supported Living**

Traditional models look at ‘solving problems’ by taking people out of their home and communities and moving people with autism into ‘professional’ group environments. Enhance’s community team thinks differently and delivers resources wherever a person lives, works, plays, or learns. Our resources go beyond the realms of paid support, to technology, environments, and creating connections in the community. Our model of co-production takes support back into our communities through the development of services via local teams focussed on using and developing existing community resources.

***“We go where you live, learn, work or play, and provide support around you”***

The community team provide remote and direct support to a person wherever they are. A person might live in their own flat, a student house, with family or friends. Each person accesses a dedicated team who focus on psycho-social support and are also available to help resolve practical issues including tenancy, benefit, household, and occupational issues.

The team operates 24 hour per day – every day, but people can commission either daytime or all hour options (depending on need). In addition, every person gets access to direct 1:1 support for specific time periods or activities. This is managed by several people sharing the full-time hours of a small team. People can step down to daytime or outreach support or add on as much additional 1:1 as they like. We do not currently offer community support to individuals who need long term 2:1 support.

***‘Regarding referrals our priority is providing community alternatives to prevent people being inappropriately moved in to 24-hour care or to support adults in traditional placements return to the community. This includes working with agencies to source community accommodation’***

Our team and the person supported have access to specialists focussed on improving life, outcomes, and opportunity. This can include PBS & BCBA behavioural support. Our Community Outreach options cover 24-hour wrap around support, Daytime wrap around & step-up or step-down sessional support.

To help you identify which community support option may work best for you or your client we have a quick quiz you can complete which will guide you to the appropriate referral. Click [here](https://eb4cwygbolx.typeform.com/to/Fj9hGkh3) to complete this or scan QR code 1 below (no confidential or personal information required). Alternatively, you can ask for our flow chart or book an online meeting and we will be pleased to talk you through our process.

[**Book a meeting**](https://calendly.com/d/27v-24n-75h/referral-consultation-enhance-community-support-team)



**Quiz**

**2:** **Specialist 24/7 support** **for young adults with Autism/Neurodiversity**

Our specialist tenancies are focussed on young adults who need enhanced support now for greater independence in the future. We offer assessment, review, and ongoing support working in partnership with the person, important others, and statutory services. In the longer term we focus on supporting a person back into their community or increasing independence. In this sense our specialist 24/7 support can be seen as a medium to long term transition option. We offer follow on support for as long as a person wishes. This can include support via our community team or via supported living. If a person is returning or moving out of area our outreach team will work with local agencies and services to support a transition back to that locality.

***“An alternative model*** ***for young people between 18-30 who need enhanced support now for greater independence in the future”***

Our current focus for referrals is individuals who are at risk of being placed in restrictive residential or hospital placements or whom are currently in vulnerable community placements. We also prioritise people who are in hospital and need a step-down process to re-engage in the community. We work with commissioners so our focus may adjust to reflect local need.

Our approaches here are underpinned by Positive Behaviour Support (PBS). This approach combines the conceptual framework of applied behaviour analysis with the value base of social role valorisation and framework of person-centred approaches. PBS is about building trust, building relationships, developing strengths, new skills and behaviours that safely gain or avoid for the person. It is an evidence-based outcome focussed model that works well to support people towards greater independence and to decrease reliance on paid support.

**We ask 4 Questions about any person referred for specialist 24/7 support.**

1. Does the person need 24-hour support to keep them safe?
2. Is the person able to express views regarding their past, present, and future (regardless of their current capacity)?
3. Do they need support around capacity building?
4. With the right support will capacity building likely assist the person to make informed choices in the future?

**We take referrals for this service where a person can answer yes\* to all four questions and have vacancies at our new home for young adults from September.**

**\*We understand there are exceptions to every rule so please talk to us if you feel that it is in a person’s best interest for them to access our specialist 24-hour support. Our partners provide 24/7 support where people cannot express views or need others to interpret their world. Where a person has capacity we refer to our community or supported living team.**

**TAKE A VIDEO** [**TOUR**](https://www.youtube.com/watch?v=k4HSq810Y8c&t=61s) **OF MAULDETH ROAD**



Mauldeth Road is for young people between 18-30 who need enhanced support now for greater independence in the future. It is all about creating a great environment and utilising technology to increase wellbeing, reduce anxiety (especially where this leads to behaviours that harm) complimented by a skilled support team.

Mauldeth road

specialist transition service

TAKE A VIRTUAL 3D ROOM BY ROOM SELF GUIDED [TOUR](https://my.matterport.com/show/?m=e4m9Lv2vgmy) OF MAULDETH ROAD

***We currently have vacancies from late September***

Please do not hesitate to contact us directly or book a meeting to discuss a referral for Specialist 24/7 support.

[**Book a meeting**](https://calendly.com/d/27v-24n-75h/referral-consultation-enhance-community-support-team)

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| A brick house with trees and a driveway  Description automatically generated | A backyard with a pergola  Description automatically generated | A room with a projector screen and a couch  Description automatically generated |

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**3: New model supported living**

We are working with our parent company in the design of housing that will underpin support focussed on two groups-

* Individuals who need robust self-contained space who are reliant on others to manage their world.
* Individuals who need personal space and greater independence but benefit from access to shared 24-hour support to manage risk.

**For the Good of Care utilise a system called ISE or Integrated Sensory Engagement**

ISE is an approach to building and environmental design that incorporates a range of technologies. It is the combination of building design, technology and support integrated in a way that reduces harm, increase independence, and can reduce the intensity of staff support we see in traditional supported living projects

***“Utilising better housing models, technology and skilled support to maximise community presence and reduce reliance on paid support”***

It includes managing sound transfer in a building, hues, colour, brightness and intensity of lighting to stimulate and calm and extends to environmental air management (heating, air conditioning & air quality. These act to support people with Autism and associated sensory difficulties who are hyper or hypo sensitive. It can extend to apps and aids to support communication with a focus on reducing the impact of direct staff for individual where people can be ‘experienced’ as stressful.

The purpose of ISE is to create an environment that reduces stress and anxiety and facilitates positive environmental interaction between the person living in a room, home or building and their support team. One of the aims of ISE is to reduce self-harm, facilitate independence and reduce hours of direct support.

***We can design a building in any location in partnership with commissioners and the community – look out for our next building or find out more by contacting Paul Crowther on 07792 857810 or paulcrowther@goc.group***