

August 9, 2023

Three Hills Bottle Depot
Permit #19-BCD-076
ThreeHills@mail.albertadepot.ca

Attn: Dhaval Pathak

**RE:** Refund Compliance Program Results - PASS

The Beverage Container Recycling Regulation (BCRR) sets deposit values for all registered beverage containers sold in Alberta (\$0.10 for 1L and under, \$0.25 for over 1L containers). The Beverage Container Management Board ("BCMB") Depot By-law requires that depots provide an accurate cash refund to the public consistent with the deposit amounts stated in the BCRR when they present containers for a refund.

The BCMB administers compliance with the BCRR and Depot By-law, through audits using secret shoppers, who attend depots with pre-counted returns which are then compared to the refund they receive.

We are pleased to inform you that during an audit conducted on August 9, 2023, your depot was able to provide an accurate cash refund to the customer, being within the agreed Zone 1 tolerance which results in a *PASS*.

The BCMB would like to thank you for your commitment to providing accurate refunds to your customers and for your positive contribution to the industry.

Sincerely,

Kguthrie

Karl Guthrie Compliance Officer BCMB