

Property Management Services

- Rent collection and Owner payment by electronic direct deposit
- Maintenance coordination
- Online access
- 24/7 emergency response
- Bookkeeping, Year-end PL reports, and owner monthly statements
- Compliance with NC and national laws
- Access to move-in/move-out pictures and reports
- Lease renewal/price negotiation
- property inspections

Repair Services

- Should the owner choose to have Skylight handle repairs, we will arrange for emergency services, even after hours. We will handle all communication with tenants as well as vendors and report back to the owner with the results (owner will determine value for repair limit. Anything over and above the amount will require owner's permission)

Eviction Services

- Our eviction handling services covers straightforward cases. Any case that will go through an appeal process will be outside our expertise and will require further legal involvement. But we will assist in any shape or form possible between the involved parties to ensure a smooth eviction process.

Leasing Services

- Advertising and Marketing
- Scheduling
- Viewings (agent, live, and virtual 7 days a week)
- Access to online applications
- Qualifying Tenants
- Full background checks / rent credit check / eviction history
- Lease preparation and collection of security deposit

Onboarding Services

- Creating your property perimeters in our system
- Linking all parties and bank accounts
- Initial inspection as well as introductory materials to the tenant
- Our system will give you access to your property information 24/7 anywhere where you have internet access, and your future tenants will have access to pay online.
- Access to a system that keeps track of conversations and maintenance. Reminders could also be sent via email and text through the system.