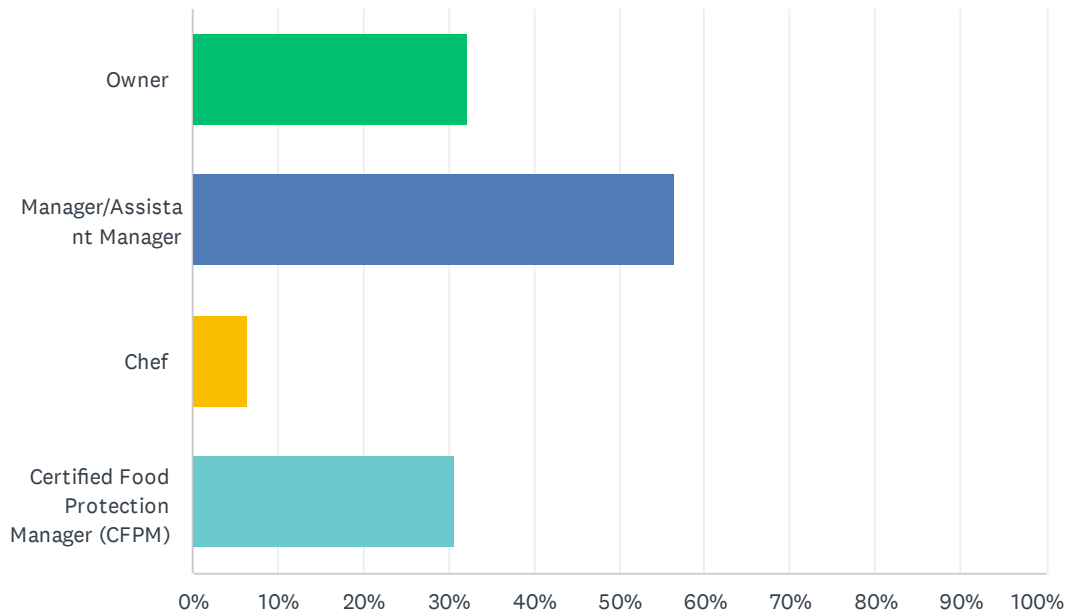


Q1 What is your role(s) in your facility

Answered: 62 Skipped: 11



ANSWER CHOICES	RESPONSES	
Owner	32.26%	20
Manager/Assistant Manager	56.45%	35
Chef	6.45%	4
Certified Food Protection Manager (CFPM)	30.65%	19
Total Respondents: 62		

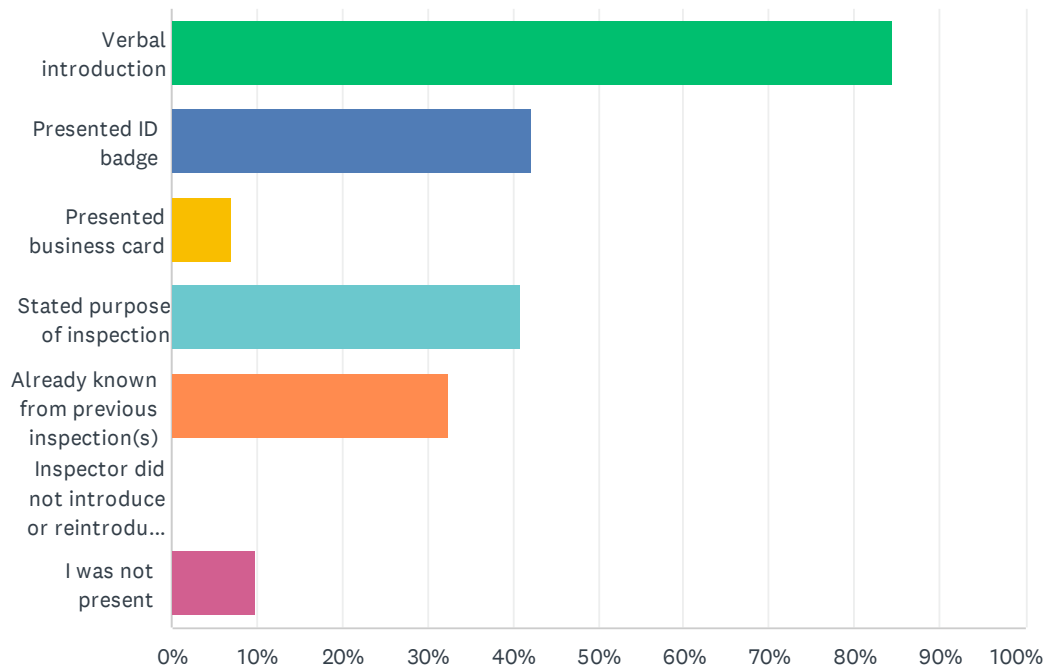
#	OTHER (PLEASE SPECIFY)	DATE
1	Food Service Supervisor	1/13/2025 12:00 PM
2	Certified Cook	1/9/2025 10:07 AM
3	Superintendent	1/9/2025 7:49 AM
4	Supervisor	1/8/2025 8:41 AM
5	Principal	1/7/2025 12:09 PM
6	Head Start Program Director	1/7/2025 11:47 AM
7	Secretary to the District Superintendent	1/6/2025 12:57 PM
8	Elected Official	1/3/2025 11:38 AM
9	Recreation Director	12/31/2024 10:59 AM
10	Operations Director	12/30/2024 2:48 PM
11	Dietary Manager	12/27/2024 7:45 PM

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12	Superintendent	12/27/2024 3:41 PM
13	Director	12/27/2024 12:38 PM
14	Director of Nutritional Services	12/27/2024 12:25 PM
15	Booster Club President	12/17/2024 12:45 PM
16	Director of Center	12/17/2024 9:50 AM

Q2 How did the health inspector introduce themselves? Mark all that apply:

Answered: 71 Skipped: 2

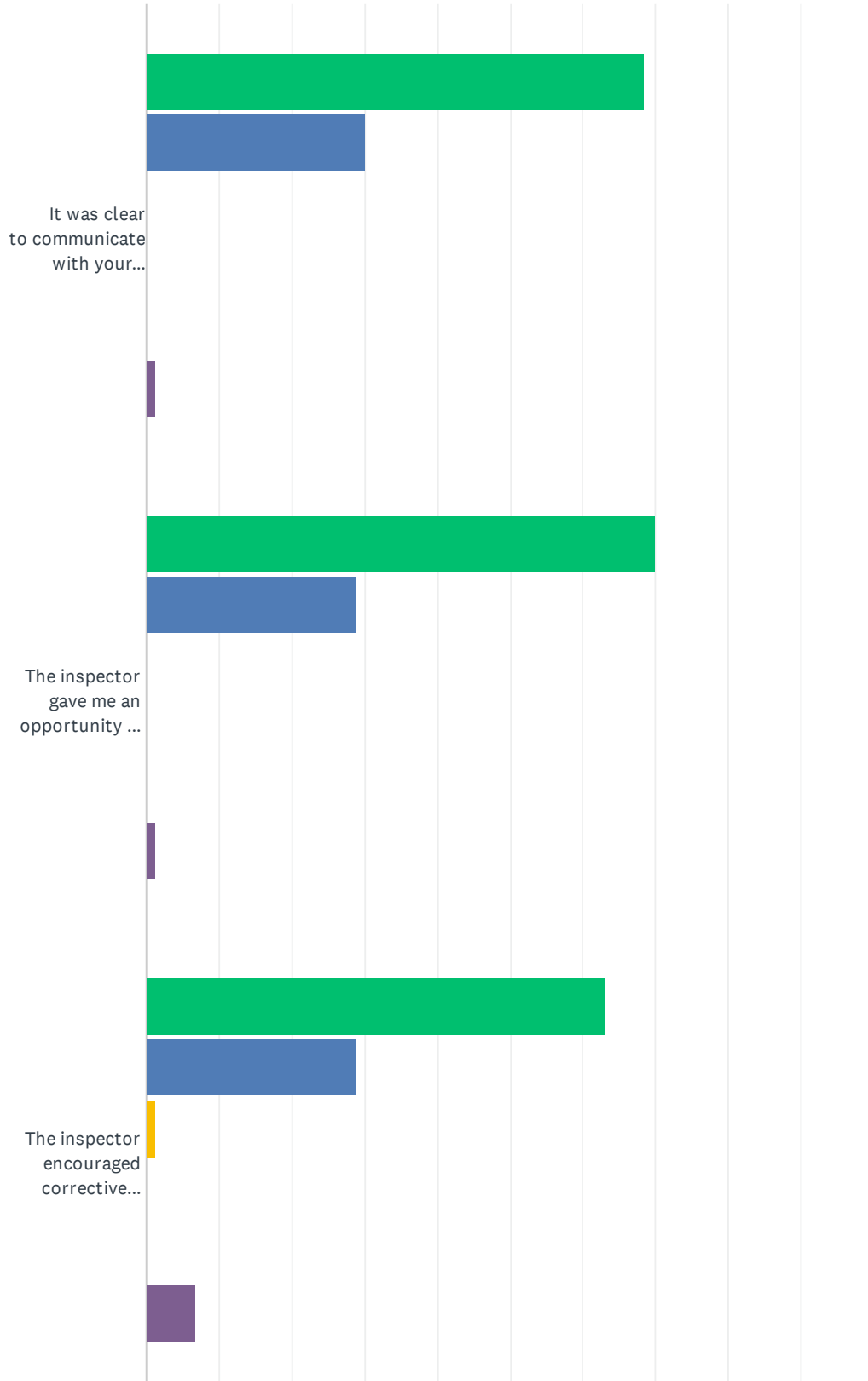


ANSWER CHOICES	RESPONSES	
Verbal introduction	84.51%	60
Presented ID badge	42.25%	30
Presented business card	7.04%	5
Stated purpose of inspection	40.85%	29
Already known from previous inspection(s)	32.39%	23
Inspector did not introduce or reintroduce themselves.	0.00%	0
I was not present	9.86%	7
Total Respondents: 71		

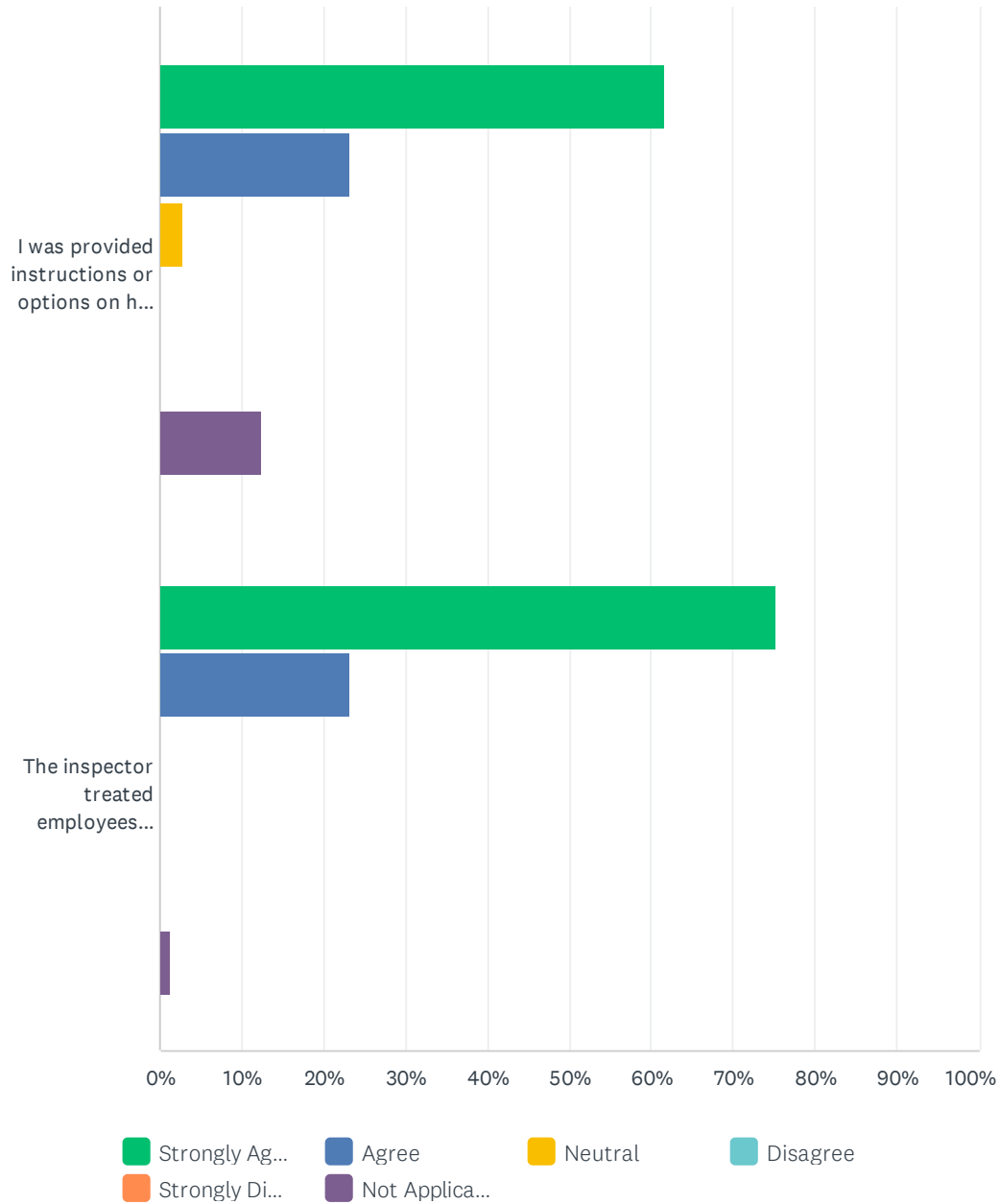
#	OTHER (PLEASE SPECIFY)	DATE
1	I do not work within the kitchen or food service.	1/6/2025 12:57 PM
2	My Home Services Director met with the inspector. I followed up with him and this is my impression from speaking with him. I also forwarded this to him and encouraged him to reply	12/30/2024 2:48 PM
3	I asked her name but only because I was not there when she arrived I arrived about 5 min later	12/27/2024 12:50 PM
4	I was notified by the lobby attendant that he was in the cafeteria.	12/27/2024 12:38 PM
5	Both were approachable and very polite.	12/27/2024 12:25 PM

Q3 For each statement, please mark the box that best rates your agreement with each statement regarding your previous health inspector.

Answered: 73 Skipped: 0



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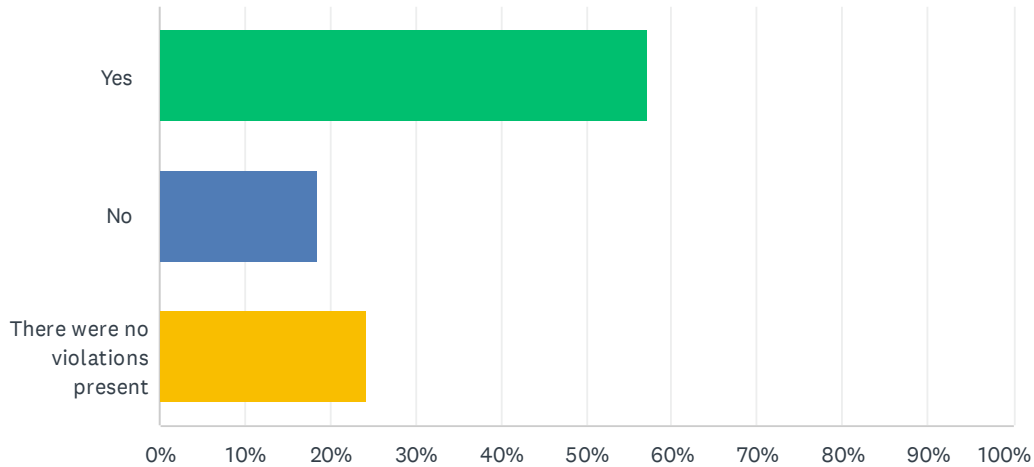


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	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
It was clear to communicate with your inspector	68.49% 50	30.14% 22	0.00% 0	0.00% 0	0.00% 0	1.37% 1	73	1.37
The inspector gave me an opportunity to ask questions regarding my inspection and report	69.86% 51	28.77% 21	0.00% 0	0.00% 0	0.00% 0	1.37% 1	73	1.36
The inspector encouraged corrective action during my inspection for any violations that were observed	63.01% 46	28.77% 21	1.37% 1	0.00% 0	0.00% 0	6.85% 5	73	1.66
I was provided instructions or options on how to correct the violations during the inspection	61.64% 45	23.29% 17	2.74% 2	0.00% 0	0.00% 0	12.33% 9	73	1.90
The inspector treated employees professionally and with respect	75.34% 55	23.29% 17	0.00% 0	0.00% 0	0.00% 0	1.37% 1	73	1.30

Q4 Did the inspector provide any resources (educations materials, training handouts, logs, example procedures) during your inspection?

Answered: 70 Skipped: 3

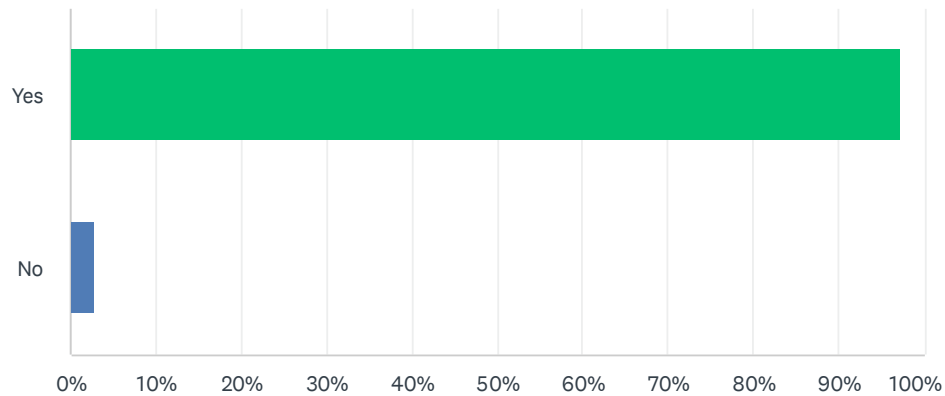


ANSWER CHOICES	RESPONSES	
Yes	57.14%	40
No	18.57%	13
There were no violations present	24.29%	17
TOTAL		70

#	OTHER (PLEASE SPECIFY)	DATE
1	I don't remember	1/8/2025 8:41 AM
2	Gave us updated anti-smoke signs for the door	1/7/2025 8:29 AM
3	Unsure	1/3/2025 11:38 AM

Q5 Was your inspection report clearly written?

Answered: 71 Skipped: 2

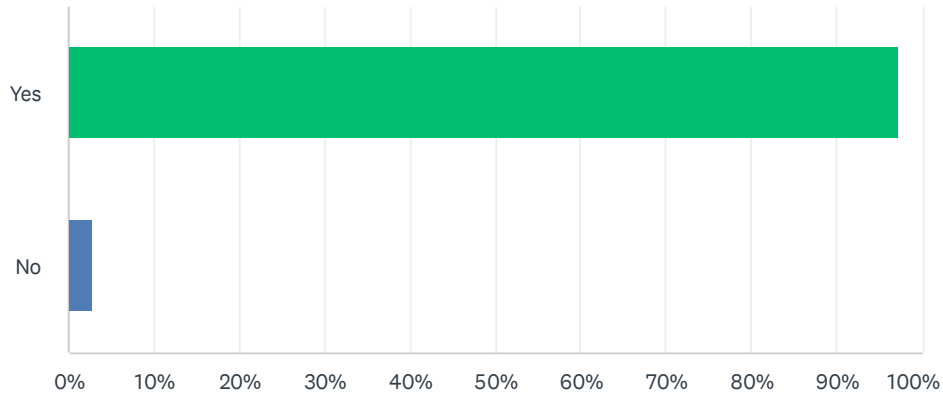


ANSWER CHOICES	RESPONSES	
Yes	97.18%	69
No	2.82%	2
TOTAL		71

#	OTHER (PLEASE SPECIFY)	DATE
1	It was hard to read in my opinion. Not sure how cardboard could be considered harmful waste. But it appears to be grouped in that category. It just sounds so bad when you see that box marked on the inspection as harmful waste.	1/9/2025 5:57 AM
2	Didn't receive anything	1/7/2025 6:53 PM
3	Was not provided an actual document	1/7/2025 11:29 AM
4	it was sent to an email i didnt get	12/30/2024 9:20 AM
5	He will send report.	12/20/2024 4:09 PM

Q6 Did the inspector explain your inspection report to you, including corrective actions and time frames?

Answered: 71 Skipped: 2

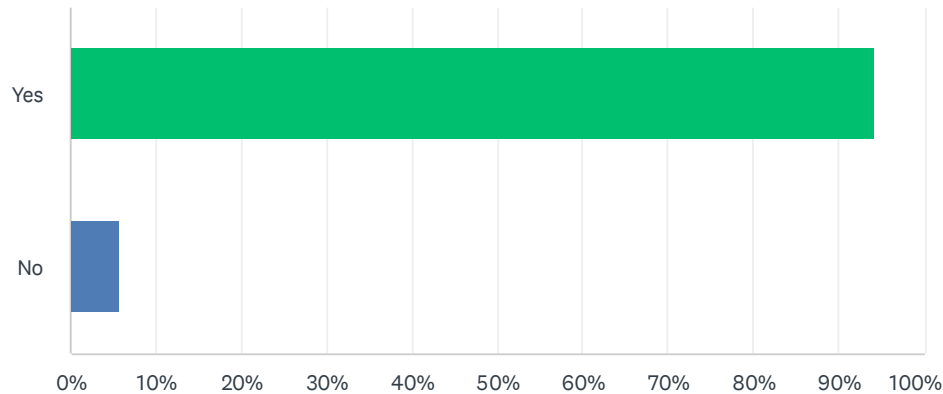


ANSWER CHOICES		RESPONSES	
Yes		97.18%	69
No		2.82%	2
TOTAL			71

#	OTHER (PLEASE SPECIFY)	DATE
1	Did a great job of explaining the why this is important too. Why this is a violation because it can lead to disease etc. I never knew.	1/7/2025 8:29 AM
2	THEIR WEREN'T ANY CORRECTIVE ACTIONS TO BE DONE	12/27/2024 3:46 PM

Q7 Did the inspections focus on the risk factors that cause food borne illness (temperature control, date marking, cross contamination, employee hygiene, and hand washing)?

Answered: 69 Skipped: 4

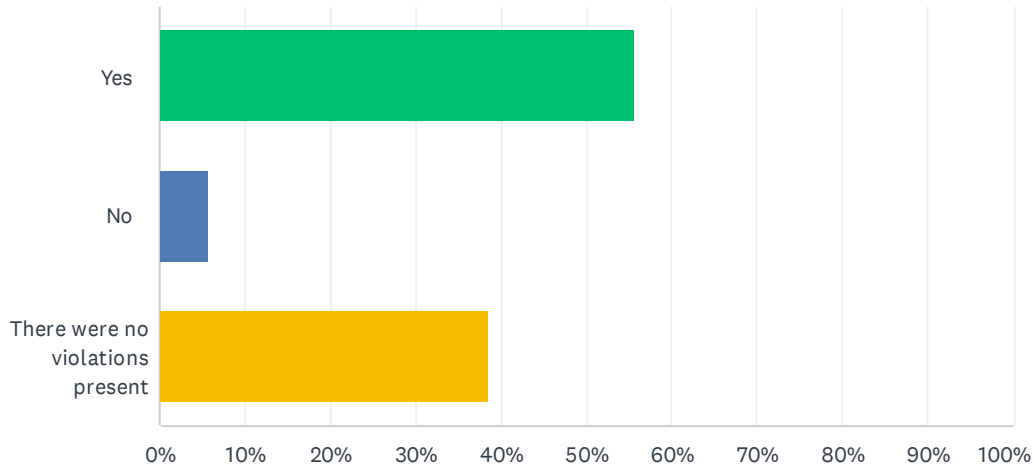


ANSWER CHOICES	RESPONSES
Yes	94.20% 65
No	5.80% 4
TOTAL	69

#	OTHER (PLEASE SPECIFY)	DATE
1	It may have been mentioned but they came to do the inspection during our serving time. So it was hard to talk and ask questions because there is only myself and one other person who work in kitchen. So I was very busy getting kids fed and out on time.	1/9/2025 5:57 AM
2	N/a	1/7/2025 6:53 PM
3	No food	12/27/2024 12:50 PM
4	As well as sanitation solution	12/27/2024 12:25 PM

Q8 Did your inspector explain how your violations could cause food borne illnesses?

Answered: 70 Skipped: 3

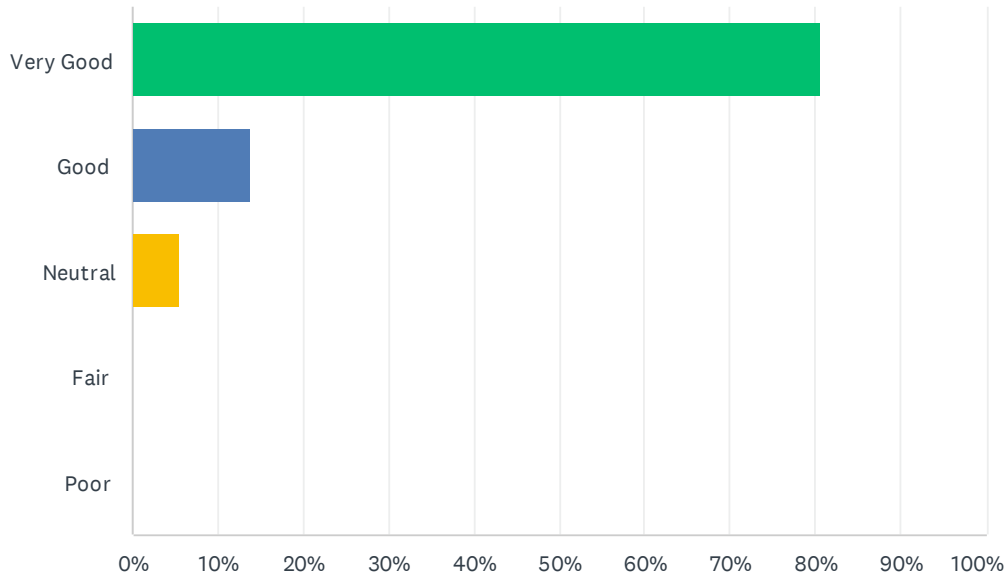


ANSWER CHOICES		RESPONSES	
Yes		55.71%	39
No		5.71%	4
There were no violations present		38.57%	27
TOTAL			70

#	OTHER (PLEASE SPECIFY)	DATE
1	Yes, very good. Things I never even thought of.	1/7/2025 8:29 AM
2	No issues regarding food	12/27/2024 2:21 PM

Q9 Please rate your overall satisfaction with the service you received from the Christian County Health Department, Environmental Health Services.

Answered: 72 Skipped: 1



ANSWER CHOICES	RESPONSES	
Very Good	80.56%	58
Good	13.89%	10
Neutral	5.56%	4
Fair	0.00%	0
Poor	0.00%	0
TOTAL		72

#	OTHER (PLEASE SPECIFY)	DATE
1	CCHD has turned a corner on their ability to work with us when a problem exists and proper time to correct the issue	12/27/2024 3:58 PM

Q10 Please provide any other feedback, suggestions, or input not included in the survey.

Answered: 20 Skipped: 53

#	RESPONSES	DATE
1	Nice guy!	1/9/2025 10:07 AM
2	I have always had a great relationship with my health inspector for the most part. Things are always explained and given a chance to correct if there is a problem right on the spot. That's how it should be and I appreciate that part. I have had a few years ago and she wasn't professional and was very rude.	1/9/2025 9:57 AM
3	CCPHD has been doing a great job lately. I very much appreciate the communication and changes the dept has made lately. Great staff! Joe is always great when we meet him.	1/8/2025 10:23 AM
4	We have been doing business over 25 years in Taylorville. We love the city and the customers. We follow health dept regulations to the utmost. We have had problems with finding a good hvac company because there are not many over there. We loved yard and blakley but have had not much luck getting them here. We address everything immediately. We have ordered the correct parts but nothing seems to get shipped properly these days. Or in a timely matter. Please be patient. [REDACTED]	1/8/2025 10:19 AM
5	Our inspector was very professional and thorough. He did a great job!!!	1/7/2025 11:29 AM
6	Inspectors have been wonderful over the past few years. A huge turnaround from what we were used to. We enjoy the professional service now instead of the intimidation and threats. I like you doing this survey for our feedback and I enjoy your annual workshops. I hope they never stop! I would like to thank your Director of Public Health. I think he is doing a great job at turning your programs on the straight and arrow!	1/7/2025 8:29 AM
7	I was shocked when I had the Administrator show up, I thought we were being shut down. However, he explained he was just helping catch up on inspections. I thought this is real leadership that he was helping his team, and I wish more places would be like this. He was also very kind, helpful, explained a lot of what was happening, and made us laugh. 10/10	1/3/2025 11:36 AM
8	I think Joe does a great job and has helped me understand a lot of things as I am new to this position. He has been a great help to me [REDACTED].	12/31/2024 10:59 AM
9	I really like how I receive digital reports now after the inspection. Keep up the good work! [REDACTED]	12/30/2024 11:09 AM
10	Miss getting a print out that day	12/30/2024 9:20 AM
11	Love working with Joe and his staff. Very friendly and enjoyable to work with. Being a restaurant owner is hard enough. They make the inspections feel like a partnership of working together to make sure everyone is on same page. If an issue exists ample time is given to correct the issue	12/27/2024 3:58 PM
12	Joe is very nice and positive to Work with	12/27/2024 1:33 PM
13	I hope you are doing the food workshop again!!!!	12/27/2024 1:23 PM
14	Joe has done our last few inspections and has always been very thorough and uses it as a teaching moment when needed. We no longer fear inspections as we know what is expected and if things come up he is great about coaching when needed. Complete 180 from our first year inspectors.	12/27/2024 1:15 PM
15	She did a good job for being so new... I feel she will be great at her job very quickly	12/27/2024 12:50 PM
16	We would prefer that inspectors check in at the lobby and then wait for someone to meet them to bring them back to the kitchen rather than starting survey without a leader present.	12/27/2024 12:38 PM
17	The professionalism and approachability of the inspectors was much appreciated. Gone, I	12/27/2024 12:25 PM

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hope, are days of getting threatened with a violation because when she pulled a paper towel from the dispenser the corners ripped off.

18	Joe is very nice and he does a great job explaining things. He makes you feel at ease.	12/20/2024 4:09 PM
19	Joe has always been very professional and informative.	12/17/2024 9:48 AM
20	very professional and answered questions that i had.	12/17/2024 9:42 AM