Atlantic City Electric (ACE) Helping Hands Program

April—July

April 14th, Good Friday - All Head Start Centers, Agency and Corporate Offices are closed.

May 29th, Memorial Day - All Head Start Centers, Agency and Corporate Offices are closed.

July 4th, Independence Day - All Head Start Centers, Agency and Corporate Offices are closed.

O.C.E.A.N., Inc. is now providing the Atlantic City Electric (ACE) Helping Hands Program. The program provides a $200 supplemental grant for Atlantic City Electric residential customers earning less than 400% FP. The grant can be combined with LIHEAP, USF or NJ Shares depending on the household’s gross monthly income.

Applicants do not need a shut off notice but must be in arrears on their ACE bill. Applicants may apply online through the NJ Shares website www.njshares.org or by contacting one of the following OCEAN Inc. Home Energy Assistance offices to schedule an appointment, Waretown, Galloway, Pleasantville and Atlantic City.

Inside this Edition

Fed Ex Delivers 2
Immigration Meetings 3
Letters of Appreciation 4
Charity Challenge 5
Sandy CDBG-DR 10
Financial Edge 11
FedEx Caring for the Community at the O.C.E.A.N., Inc. Brick Head Start

Thank you to United Way of Essex and West Hudson for bringing FedEx volunteers to O.C.E.A.N., Inc. Head Start in Brick to do some much needed landscaping at the center.

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Meg Saunders                Head Start Director
Lori Sigrist                Home Energy Director
Immigration Legal Advice Meetings held at the Brick Head Start Center

Mary Knapp, MBA, MA of the Lord and Heart Counseling Services, LLC provided free legal advice on Immigration issues at the O.C.E.A.N., Inc. Brick Head Start Center. During these evening meetings participants received a guide to their rights regardless of their immigration status and participated in Mock Police Interviews.

The Windmill Restaurant Provides Lunch for O.C.E.A.N., Inc. Head Start Children and Staff

The famous Windmill Restaurant located in Belmar provided free lunches to over 200 Head Start students and staff. The Windmill is committed to service in the communities which surround them. The Levine family is dedicated to helping their neighbors by being active supporters of organizations like O.C.E.A.N., Inc.

Mr. Levine also read stories to the children during lunchtime.
Harry, Darren & Staff

I want to thank all of you so very much. Everyone on staff was so terrific, kind and polite. One member was outstanding and his name is Larry. He was there every day and worked out some tough problems. God bless and thank you all.
Natalie Brown, Toms River

Dear Ms. Janet:

Just a note to thank everyone in the Weatherization Department for all the help they gave me. Larry and Nelson were really nice and did a great job. I know you all have made the coming winter much more comfortable and I thank you again. I do very much appreciate all of your help. Sincerely, Judith Connor, Barnegat, NJ.

Dear Ms. Sigrist:

Please accept my sincere thanks for participating in Atlantic City Electric’s Outreach event in Mays Landing, New Jersey. We greatly appreciate the information you provided, particularly as it relates to the operational aspects of New Jersey’s Low Income Home Energy Assistance Program and the Universal Service Fund Program. Your presentation was very insightful and informative and the feedback we received was extremely positive. I look forward to our continued partnership!
Regards, Felecia L. Greer, Director and Customer Advocate

To Jack, Larry, Nelson, Mike and Harry

Thank you for the wonderful job you all did in my home God Bless!
Thank you Maria Maierhofer, Howell

I first want to thank you and your staff and agency for replacing furnaces. I dealt mostly with Janet, Mike, Harry and Kim. You should know that they were all so patient, courteous, informative and helpful. You should be very proud of your staff and of course, Mr. Scholley who did replace the furnace. The old furnace broke down three times last year and thanks to all of you, I won’t have to go through that again. God bless you all! Happy Holidays!
Sincerely,
Theresa Onorato – Toms River P.S. – Please excuse this letter as I am more than legally blind.

Ocean Inc. Weatherization Janet & Harry

Words and thank you are often not able to describe how thankful we are for your services. The new replacement boiler was installed. Thank you very much. Josephine Matullo, Toms River

Dear Ocean Inc.

Thank you so much for helping me get my furnace and hot water heater. It’s so nice to have regular heat again and my old hot water heater was leaking! It’s nice to know there are people out there to help people like me in time of need.
Sincerely, Kyle Kenworthy, Jackson

Ocean Inc. Weatherization Harry and Janet

Words and thank you are often not able to describe how thankful we are for your services. The new replacement boiler was installed by Guy Berge HVACR. They were very pleasant and cleaned up after the job.

Mr. John Cross

Just a note to thank everyone for the outstanding work that was done on my residence. The work done here was a credit to you. Thanks again!
Michael Emanuel, Lanoka Harbor
Optical Academy Visits O.C.E.A.N., Inc.

Over 190 Head Start children, parents and O.C.E.A.N., Inc. staff were visited by the Optical Academy. The academy consists of a Vision Team of Pediatric Ophthalmologists, Opticians and Vision Technicians who provided all participants with complete eye exams with their state of the art mobile equipment.

The O.C.E.A.N., Inc. Health Services Manager Christie Truax coordinated the events throughout Ocean County. The agency staff and the Optical Academy worked well together to perform eye exams for the Head Start students. All eye exams included a visual acuity test, cover test, retinoscopy, refraction, auto-refractor, slit-lamp examination, glaucoma test, written RX and access to purchase eye-glasses at cost.

There are just three weeks before the launch of the OceanFirst Charity Challenge and O.C.E.A.N., Inc. will be participating on our most excellent fundraising page entitled “Help Shape a Child’s Future.” For a sneak peak to our most excellent fundraising page and to begin to prepare for participation visit the following link which will also be posted on the O.C.E.A.N., Inc website at www.oceaninc.org and on Facebook at O.C.E.A.N., Inc.

www.crowdrise.com/ocean-inc-oceanfirstchallenge

Challenge launches and Bonus Challenge #1 begins on Tuesday, April 18, 2017 at 12 noon

Bonus Challenge #2 begins Tuesday, April 25, 2017 at 2 pm and

Bonus Challenge #3 begins on Tuesday, May 2, 2017 at 2 pm.

Stay tuned and wait for future emails letting you know how you can be a part of the exciting challenge and also become a Team Member! It is really important that we get the minimum contributions starting at $10 and up. Your participation is greatly appreciated to show we have the support of the community!
Berkeley Housing New Construction - Phase II

The second phase of the Berkeley Housing Construction Project is in full swing. In total six (6) single-family homes will be constructed to assist residents affected by Superstorm Sandy. Funding for this project was provided by the NJDCA Neighborhood Enhancement Program, Ocean First Foundation, PNC, Berkeley Housing Trust Fund and the Community Services Block Grant, (CSBG). ♦
Energy Assistance Day in Galloway

The New Day Family Success Center in Galloway hosted Energy Assistance Day to help Atlantic County residents who are unemployed or have low or fixed incomes. Atlantic City Electric and NJ Shares provided information for residents to manage their bills through flexible payment options and assistance programs. Customers who attended also learned about available resources and programs from community partners O.C.E.A.N., Inc. and the Federal Department of Housing and Urban Development.

O.C.E.A.N., Inc. New On-line Customer Feedback Survey

The new O.C.E.A.N., Inc. Customer Feedback On-Line Survey has launched and can now be accessed at the following link:

https://www.surveymonkey.com/r/Ocean12

Mini flyers were created for distribution to customers in the field and at all agency offices throughout Ocean, Monmouth, Atlantic and Cape May Counties. Effective immediately, we will no longer be processing the hard copy surveys as the new on-line survey will supersede.
Dr. Seuss Day at the O.C.E.A.N., Inc. Head Start Centers

Top Photo: The students show off their Cat in the Hats to Mr. Wilkins. Middle Photo: O.C.E.A.N., Inc. President/CEO Channell Wilkins read the Dr. Seuss book “The Cat in the Hat” to the children at the Brick Head Start Center. In keeping with the Dr. Seuss theme, guest readers donated their time to read to all other Head Start children at agency centers throughout Ocean County. Lower Photo: Group Photo of Brick Classroom 3.

Cat in the Hat - It's cold and wet and the children are stuck in the house with nothing to do.....until a giant cat in a hat shows up, transforming the dull day into a madcap adventure and almost wrecked the place in the process!

The cat wants them to learn to have fun, but the children's pet fish doesn't want the cat around when Mom is away........

He even releases two trouble-making things, Thing 1 and Thing 2 then allows the Things to have fun, but they then release their true colors by making a mess out of the house.

In the end...The kids angrily tell the Cat to leave the house. However, the Cat happily returns to clean up his mess with a great cleaning contraption. The Cat says good-bye to the children as they plead him not to go but he departs as Mom comes home......
O.C.E.A.N., Inc. Employees received their Certificates of Appreciation at the Monthly General Staff Meeting.

Julie Romano-Halligan, OCC Head Start Teacher Assistant—10 Years

Theresa Collier, Payroll—5 Years

Christine Lach, Enrollment Officer—15 Years

Athena Morris, Barnegat Head Start Site Supervisor 5 Years
Charles Richman, NJDCA Commissioner (Upper left photo) and representatives from the NJDCA Housing Recovery Division, NJ Consumer Affairs, RREM/LRRP Program Managers, NJHMFA and Sandy Recovery Housing Counseling Agencies including O.C.E.A.N., Inc. were on hand at the expanded information session held at the Brick Municipal Complex to answer applicant questions on Reconstruction, Rehabilitation Elevation and Mitigation (RREM) Low-Moderate Income (LMI) Homeowner Rebuilding Program and the Landlord Rental Repair Program (LRRP) as residents move forward in rebuilding their properties.

The information session also included a presentation on contractor fraud and program closeout. NJDCA representative Susan Yura provided residents with direct contact information to assist those who have or may experience contractor fraud.

Cindy Olson, of the O.C.E.A.N., Inc. Sandy Housing Recover Housing Counseling agency assists a client who had questions regarding the NJ Stronger Rental Assistance Program (RAP) during the Outreach Event.
All O.C.E.A.N., Inc. staff were trained and have begun using Financial Edge Software consisting of Web Portal, Advanced Budget Management and PaperSave. These upgrades allow for real time data enabling the agency to achieve fiscal results at a much quicker pace. To complement the new upgrades, O.C.E.A.N., Inc. also purchased new scanners.

The upgraded system technology will produce the following outcomes: Through the Web Portal, O.C.E.A.N., Inc. will get a clear view into invoicing, check requests, travel, purchasing and spending enabling O.C.E.A.N., Inc. to obtain a clearer view into how money is being spent.

Advanced Budget Management accommodates the entire agency performance management process from planning and forecasting to reporting and analysis. In ABM, O.C.E.A.N., Inc. creates the overall category of program support with subcategories that correspond to the general ledger accounts. PaperSave provides the agency with a complete and secure electronic storage system and audit trail for all documents.

It allows staff to scan documents from different transactions simultaneously as each document (invoice) is automatically tied to its transaction and provides quick access to documents by drilling down on any transaction and share documents throughout the entire Enterprise.

Through CSBG funding, O.C.E.A.N., Inc. staff, family and friends volunteered their time and efforts to help distribute over 298 nutritious food packages prepared by Joule and assisted in the delivery to disadvantaged residents of Ocean County. In Atlantic County, the Police Athletic League (PAL) of Atlantic City provided the same balanced food packages to 696 disadvantaged residents. In total, 994 residents of Ocean and Atlantic Counties received an adequate supply of nutritional food as a result of this program.
<table>
<thead>
<tr>
<th>Corporate Office</th>
<th>Branch Offices Home Energy/Weatherization</th>
<th>Atlantic/Cape Office</th>
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<tbody>
<tr>
<td>P.O Box 1029</td>
<td>P.O. Box 1029</td>
<td>Galloway Office</td>
</tr>
<tr>
<td>Toms River, NJ 08754</td>
<td>Toms River, NJ 08754</td>
<td>76 W Jimmy Leeds Rd</td>
</tr>
<tr>
<td>732-244-5333</td>
<td>732-244-2351</td>
<td>Galloway, NJ 08205</td>
</tr>
<tr>
<td>Fax: 732-349-4227</td>
<td>732-244-9041</td>
<td>(609) 677-6801</td>
</tr>
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**O.C.E.A.N., Inc. Kids-Head Start Centers**

<table>
<thead>
<tr>
<th>Barnegat</th>
<th>Berkeley Township</th>
<th>Brick Township</th>
<th>New Home Energy Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Ocean Ave.</td>
<td>264 First Ave.</td>
<td>503 Adamston Rd.</td>
<td>1125 Atlantic Avenue 6th Fl, Ste 624</td>
</tr>
<tr>
<td>Barnegat, NJ 08005</td>
<td>South Toms River, NJ 08757</td>
<td>Brick, NJ 08723</td>
<td>Atlantic City, NJ 08401-4806</td>
</tr>
<tr>
<td>Tel: 609-660-9101</td>
<td>Tel: 732-341-7557</td>
<td>Tel: 732-477-1155</td>
<td>Phone: (609) 345-1359</td>
</tr>
<tr>
<td>Fax: 609-660-9768</td>
<td>Fax: 732-341-5492</td>
<td>Fax: 732-477-6513</td>
<td>Fax: (609) 345-1365</td>
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<thead>
<tr>
<th>Manchester</th>
<th>O.C.E.A.N., Inc. Kids at Toms River</th>
<th>Delegate Agency</th>
<th>Housing Counseling—Ocean</th>
</tr>
</thead>
<tbody>
<tr>
<td>2950 Wilbur Avenue</td>
<td>One College Drive at Ocean County College</td>
<td>50 East Eighth Street</td>
<td>S&amp;F Plaza</td>
</tr>
<tr>
<td>Manchester, NJ 08733</td>
<td>Toms River, NJ 08753</td>
<td>Lakewood, NJ 08701</td>
<td>2008 Rt. 37 East Suite 12</td>
</tr>
<tr>
<td>Tel: 732-657-8076</td>
<td>Tel: 732-864-1401</td>
<td>Tel: 732-364-4333</td>
<td>Toms River, NJ 08753</td>
</tr>
<tr>
<td>Fax: 732-657-2456</td>
<td>Fax: 732-864-1407</td>
<td>Fax: 732-364-4236</td>
<td>Phone: (732) 288-2614</td>
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<td>Fax: 288-2619</td>
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**OCEAN TIDES**

**O.C.E.A.N., Inc.**

**P.O. Box 1029**

Toms River, NJ 08754

732-244-5333 (Tel)
732-349-4227 (Fax)