



**Policy Name: Communication Terms and Conditions**

**Effective Date:** 01/01/2024

**Last Updated:** 02/10/2025

Welcome to Elevation Individual and Family Therapy! These Terms and Conditions ("Terms") govern your use of our website, services, and SMS/MMS messaging. By accessing our website or signing up for our services, you agree to be bound by these Terms.

## 1. Acceptance of Terms

By using our website and services, including SMS/MMS messaging, you agree to these Terms. If you do not agree, please discontinue use immediately.

## 2. Use of Our Services

- You must be at least 18 years old to use our services.
- You agree to provide accurate and up-to-date information when signing up for any of our services.
- You may not use our website or services for illegal, fraudulent, or unauthorized purposes.

## 3. SMS/MMS Messaging Terms

By providing your phone number and opting in to receive SMS/MMS messages from Elevation Individual and Family Therapy PLLC:

- You consent to receive marketing, informational, and transactional messages from us.
- Message frequency may vary. Standard message and data rates apply.

- You can opt out at any time by replying **STOP** to any message. For assistance, reply **HELP** or contact us at [info@elevationtherapy.org](mailto:info@elevationtherapy.org)
- We do not share or sell your information for marketing purposes without your explicit consent.
- To read out Privacy Policy, visit <https://elevationtherapy.org/privacy-policies>.

## 4. Payment & Refund Policy

- Certain services may require payment. By purchasing, you agree to our pricing and payment terms.
- All sales are final unless otherwise stated. Refunds will be granted at our sole discretion.

## 5. Intellectual Property

- All content on our website, including text, images, logos, and trademarks, is the property of Elevation Individual and Family Therapy PLLC and may not be used without permission.
- You may not copy, reproduce, or distribute any content without our express written consent.

## 6. Third-Party Links & Services

Our website may contain links to third-party websites. We are not responsible for the content or privacy practices of these websites.

## 7. Limitation of Liability

- We are not liable for any damages, including loss of data, revenue, or personal/business opportunities, resulting from your use of our website or services.
- We do not guarantee uninterrupted access to our website or services and reserve the right to modify or discontinue them at any time.

## 8. Indemnification

You agree to indemnify and hold Elevation Individual and Family Therapy PLLC harmless from any claims, damages, or losses arising from your use of our website or services.

## 9. Changes to Terms

We may update these Terms at any time. Continued use of our services constitutes acceptance of the revised Terms.

## 10. Governing Law

These Terms are governed by the laws of Illinois, USA. Any disputes must be resolved in the courts of Cook County, IL.

## 11. Contact Us

If you have any questions about these Terms, please contact us at:

**Elevation Individual and Family Therapy PLLC**

Email: [info@elevationtherapy.org](mailto:info@elevationtherapy.org)

Phone: 708-300-8864