



Policy Name: Communication Terms and Conditions

Effective Date: 01/01/2024

Last Updated: 02/10/2025

Welcome to Elevation Individual and Family Therapy! These Terms and Conditions ("Terms") govern your use of our website, services, and SMS/MMS messaging. By accessing our website or signing up for our services, you agree to be bound by these Terms.

1. Acceptance of Terms

By using our website and services, including SMS/MMS messaging, you agree to these Terms. If you do not agree, please discontinue use immediately.

2. Use of Our Services

- You must be at least 18 years old to use our services.
- You agree to provide accurate and up-to-date information when signing up for any of our services.
- You may not use our website or services for illegal, fraudulent, or unauthorized purposes.

3. SMS/MMS Messaging Terms

By providing your phone number and opting in to receive SMS/MMS messages from Elevation Individual and Family Therapy PLLC:

- You consent to receive marketing, informational, and transactional messages from us.
- Message frequency may vary. Standard message and data rates apply.

- You can opt out at any time by replying **STOP** to any message. For assistance, reply **HELP** or contact us at info@elevationtherapy.org
- We do not share or sell your information for marketing purposes without your explicit consent.
- To read out Privacy Policy, visit <https://elevationtherapy.org/privacy-policies>.

4. Payment & Refund Policy

- Certain services may require payment. By purchasing, you agree to our pricing and payment terms.
- All sales are final unless otherwise stated. Refunds will be granted at our sole discretion.

5. Intellectual Property

- All content on our website, including text, images, logos, and trademarks, is the property of Elevation Individual and Family Therapy PLLC and may not be used without permission.
- You may not copy, reproduce, or distribute any content without our express written consent.

6. Third-Party Links & Services

Our website may contain links to third-party websites. We are not responsible for the content or privacy practices of these websites.

7. Limitation of Liability

- We are not liable for any damages, including loss of data, revenue, or personal/business opportunities, resulting from your use of our website or services.
- We do not guarantee uninterrupted access to our website or services and reserve the right to modify or discontinue them at any time.

8. Indemnification

You agree to indemnify and hold Elevation Individual and Family Therapy PLLC harmless from any claims, damages, or losses arising from your use of our website or services.

9. Changes to Terms

We may update these Terms at any time. Continued use of our services constitutes acceptance of the revised Terms.

10. Governing Law

These Terms are governed by the laws of Illinois, USA. Any disputes must be resolved in the courts of Cook County, IL.

11. Contact Us

If you have any questions about these Terms, please contact us at:

Elevation Individual and Family Therapy PLLC

Email: info@elevationtherapy.org

Phone: 708-300-8864