

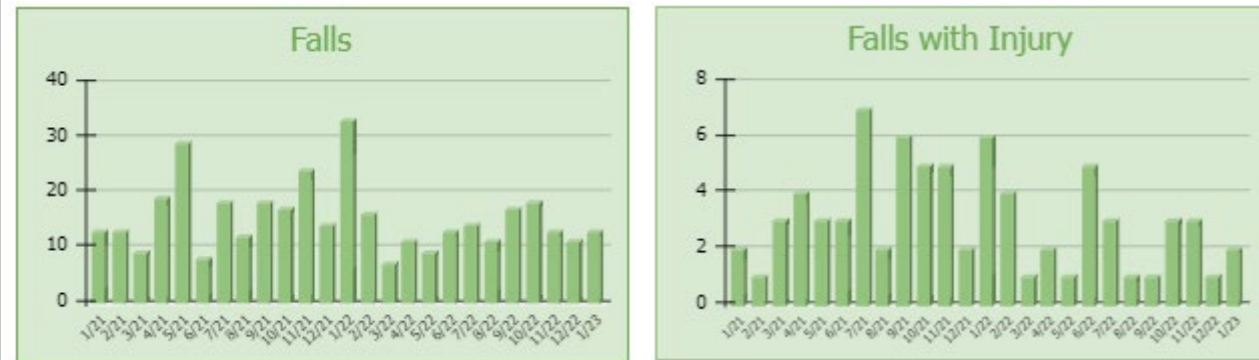
A3: High Number of Patient Falls Across BNI Tower v3

Background PLAN

It was identified in November 2021 that patient falls on the BNI Tower (and house wide) was a patient safety problem that was not decreasing and remained a problematic patient safety issue. A new falls charter was formed and rolled out, including various countermeasures to various root causes identified.

Current condition PLAN

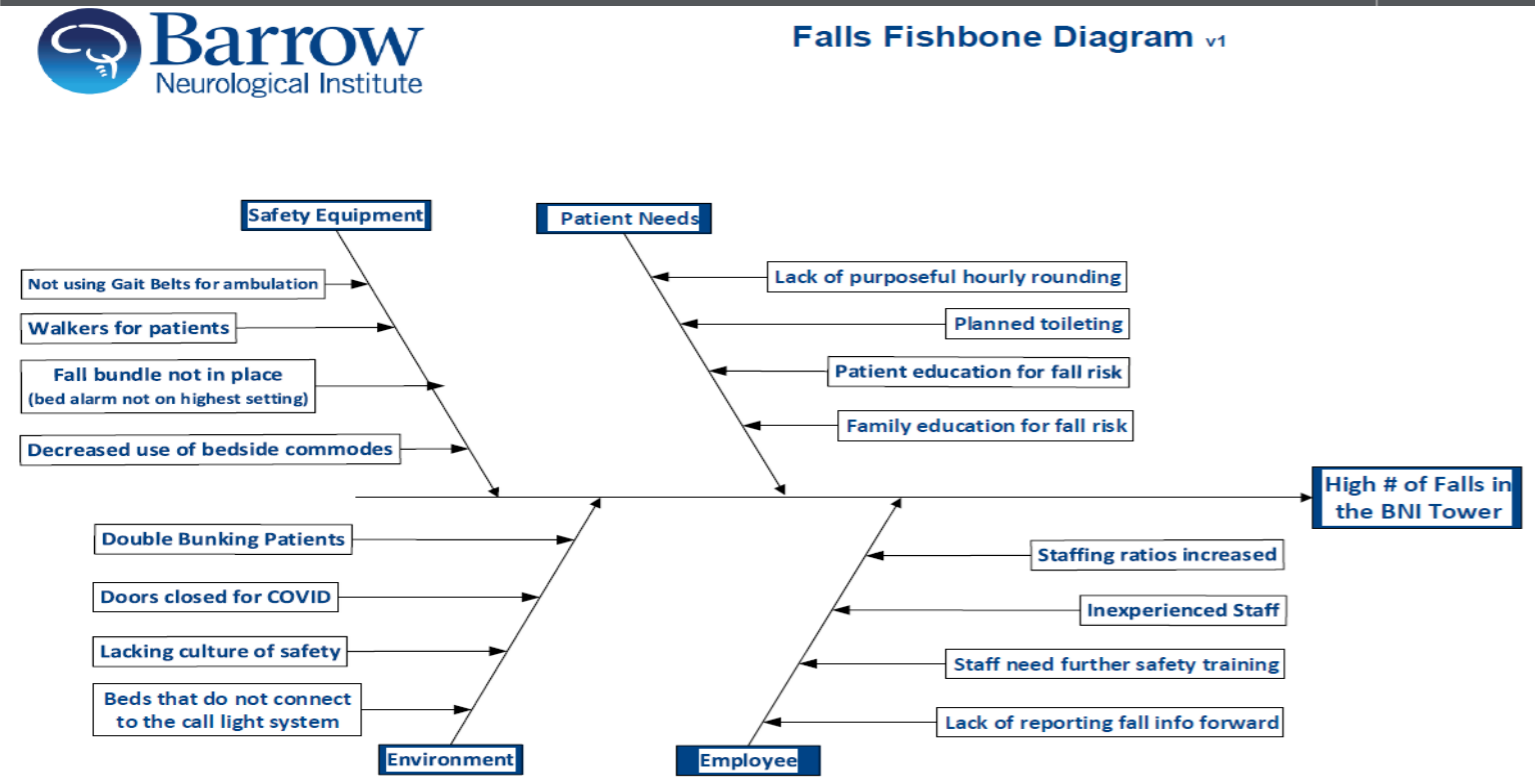
Falls in the BNI Tower continue to be a problem without a clear approach. New falls charter formed and countermeasures developed to implement and review.



Goal / Target Condition PLAN

Falls reduction overall with a BNI target of 10% reduction in FY22 Jan-June 2022 (89 total falls) over the same time period in FY21 (90 total falls) by FY23 start - Goal not met. The secondary goal is a reduction by 25% in FY23 over FY22 - <144 falls total. (FY22 192 total falls - FY23 YTD 1/12 - 98 total falls).

Root Cause Analysis PLAN



Owner:	Cindy Sneller / Zoraida Salas-Allison
Target Focus:	BNI and Housewide simultaneously
Date:	Start Date 12/9/2021

Countermeasures (experiments) DO

11/2/21 12/9/21	1. Standing Falls Core Group meeting 2. New Committee was formed with Andrea Hassler, Zoraida Salas-Allison, Cindy Sneller, Elizabeth Stanbridge. Various other unit managers, and staff to start the first Tuesday of each month at 0800. First meeting Feb 2022.
1/1/22	3. All falls will be text out in real time to the unit manager, supervisor and Director (started 1/1/22 on all units including BNI).
1/1/22 1/15/22 2/1/22	4. In person Director debrief to be done with all falls. First debrief 1/14/22 5. All staff huddles will include falls data - total # and days since last fall 6. First Falls Committee meeting takes place with managers, staff (RN and OT/PT). Chair is Zoraida Salas-Allison and Co-Chair Cindy Sneller until staff can chair/co-chair in FY23
2/14/22 3/12/22	7. Double occupancy and doors opened to COVID patients 8. 5N,6N,7N and Neuro ICU order gait belts and walkers for every room. PT/OT to start training on gait belt use.
3/14/22	9. 5N Charge RN and HUC began sending fall prevention rounding reminder to all unit ASCOM Q2h round the clock.
4/10/22 4/11/22 4/20/22 7/5/22 6/16/22 6/22/22	10. Signs (Yellow) placed on 6N doors to remain open 11. Including "Culture of Safety" message in all BNI huddles daily. 12. Avasure Virtual Companion pilot rolled out on 5N 13. Switched from Zoom only to in person for FY23 14. Scheduling meeting with Z to review for PDSA eval point 15. Met with Z and reviewed current state. Moved to in person meeting starting 7-5-22 for better participation and to begin to review the new policy with standardization house wide.
7-5-22 8-2-22 9-6-22 11-9-22 1-17-23 2-7-23	16. First in person meeting 17. Started review of standardized door signage 18. Standard signage in place on all units. Falls fair planning in progress 19. Fall fair in lobby successful with substantial traffic from various departments 20. Meet with Z, Liz to game plan CY23 plans for Falls Committee 21. Falls committee met to define CY23 goals and plans for engagement

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Confirmation (results)	CHECK
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Nov 2021	24 Falls / 5 with injury on BNI (44% of total) - 55 falls house wide total / 13 with injury
Dec 2021	14 Falls / 2 with injury on BNI (34% of total) - 41 falls house wide total / 5 with injury
Jan 2022	33 Falls / 6 with injury on BNI (60% of total) - 55 falls house wide total / 8 with injury
Feb 2022	16 Falls / 4 with injury on BNI (37% of total) - 43 falls house wide total / 7 with injury
March 2022	07 Falls / 1 with injury on BNI (29% of total) - 24 falls house wide total / 4 with injury
April 2022	11 Falls / 2 with injury on BNI (45% of total) - 24 falls house wide total / 6 with injury
May 2022	09 Falls / 1 with injury on BNI (26% of total) - 34 falls house wide total / 7 with injury
June 2022	13 Falls / 5 with injury on BNI (37% of total) - 35 falls house wide total / 7 with injury
July 2022	14 Falls / 3 with injury on BNI (40% of total) - 35 falls house wide total / 11 with injury
Aug 2022	11 Falls / 1 with injury on BNI (31% of total) - 36 falls house wide total / 2 with injury
Sept 2022	17 Falls / 1 with injury on BNI (30% of total) - 56 falls house wide total / 10 with injury
Oct 2022	18 Falls / 3 with injury on BNI (39% of total) - 46 falls house wide total / 8 with injury
Nov 2022	13 Falls / 3 with injury on BNI (37% of total) - 35 falls house wide total / 8 with injury
Dec 2022	11 Falls / 1 with injury on BNI (31% of total) - 35 falls house wide total / 7 with injury
Jan 2023	14 Falls / 3 with injury on BNI (33% of total) - 42 falls house wide total / 8 with injury

Follow up (actions)	ACT
7-1-22	<ul style="list-style-type: none"> Check falls trends and numbers against house wide numbers to map direction Continue current countermeasures in place as standard practice Review Jan-Jun FY21/FY22 goal and if met or not.
9-1-22	<ul style="list-style-type: none"> Review countermeasures and correct any not in place any longer Review new processes and technology available and implemented. Poll staff via Google Forms for input on future countermeasures
1-1-23	<ul style="list-style-type: none"> Review midpoint FY23 goal numbers

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