



## CINDY SNELLER

DNP, RN, CNS, NEA-BC, AGCNS-BC, CEN, LSS-BB  
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### Summary

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Dynamic and results-oriented nursing executive with over 25 years of progressive leadership experience in healthcare settings. Proven track record of driving operational excellence, improving patient outcomes, and leading successful multidisciplinary teams. Skilled in strategic planning, budget management, and regulatory compliance. Adept at fostering a culture of collaboration and continuous improvement to achieve organizational goals using Lean Six Sigma principals. Seeking to leverage expertise in an Executive Nursing / Operations role to drive quality care and innovation in a forward-thinking healthcare organization.

### Skills

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Leadership • Strategic Planning • Lean Six Sigma Black Belt • Leadership Development • Continuous Quality Improvement • Culture Improvement • Budget Forecasting and Evaluation • Performance Management • Process Redesign • Vendor Management • KPI Improvement • Succession Planning • EPIC • Cerner

### EDUCATION, LICENSES & CERTIFICATION

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Doctorate of Nursing Practice (DNP) — Loma Linda University, Graduated 2019  
Bachelor of Science in Nursing — Loma Linda University, Graduated 1999  
Registered Nurse (RN) — Arizona BRN - RN206715 California BRN - 549479  
Clinical Nurse Specialist (CNS) — Arizona BRN - 273537 California BRN - CNS4810  
Nurse Executive Advanced (NEA-BC) — American Nurses Credentialing Center (ANCC) #2020116322  
Adult Gero Clinical Nurse Specialist (AGCNS-BC) — American Nurses Credentialing Center (ANCC) #2019031067  
Certified Emergency Nurse (CEN) — Board of Certified Emergency Nursing #402245  
Lean Six Sigma Black Belt (LSS-BB) — Six Sigma Global Institute #19403042  
Advanced Cardiac Life Support (ACLS) — American Heart Association  
Pediatric Advanced Life Support (PALS) — American Heart Association  
Basic Life Support (BLS) — American Heart Association

### Strengths

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|  <b>Leadership</b><br>Extensive skill in direct leadership with teams as well as individual leadership development with new leaders |  <b>Innovation</b><br>Extensive skills in development and validation of Evidenced Based Practice (EBP)                  |  <b>Lean Six Sigma</b><br>Over 20 years experience in utilizing the various aspects of Lean Six Sigma to define current states, process redesign and streamline waste in various areas. |
|  <b>Dynamic Leader</b><br>Demonstrated ability to inspire and motivate teams towards achieving common goals.                        |  <b>Operational Excellence</b><br>Proven track record of driving efficiency and effectiveness in healthcare operations. |  <b>Collaborative Approach</b><br>Skilled in fostering cooperation and teamwork to achieve organizational success and innovation.   |
|  <b>Strategic Planning Expertise</b><br>Developed and implemented strategic plans, increasing revenue.                              |  |  |

## Experience

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**Buena Vista Health and Recovery** Scottsdale, AZ  
**Vice President Medical Operations and Quality** 2023 - Present

Led the daily operations of all medical professionals from the individual campus level to the company-wide multi-campus level.

- Utilized Lean Six Sigma techniques to define and optimize workflow.
- Developed and updated standards, policies, and workflows leading to improved operational efficiency.
- Implemented new processes and technologies improving resource and material usage by 30%.

**Barrow Neurological Institute at St. Joseph Hospital Medical Center** Phoenix, AZ  
**Director of Nursing** 2021 - 2023

Led the daily operations of BNI nursing.

- Maintains responsibility for day-to-day operations of Neuroscience Nursing in a 24/7 leadership role.
- Span of influence covers: 64 ICU beds across two ICU units, 112 Medical Surgical Telemetry beds across three units, dedicated neurosurgical OR with 11 suites, 45 bed Neuro Rehab Unit, MRI Nursing, Outpatient services including Gamma Knife, Radiation Oncology and Neuro-infusion suite.
- Staff reporting up through the DON numbers approx. 500+ RN staff, 75 PCT staff, 35 HUC staff and 45 monitor techs. In addition, 9 Clinical Managers report to the role directly.
- Proven success at improving Key Performance Indicators (KPI) under my direction.

**St. Joseph Hospital Medical Center** Phoenix, AZ  
**Emergency Services Manager** 2021 - 2021

Maintains responsibility for day-to-day operations of the department in a 24/7 leadership role.

- Span of influence covers: ACS Level 1 Trauma Center with 8 dedicated trauma bays, 72 official beds along with expansion room for 100+ active patients. The ED is a Joint Commission certified comprehensive stroke center, Joint Commission certified Traumatic Brain Injury/Spinal Cord Injury center and includes 125 RN, 25 PCT, 10 HUC and 2 Supervisors.
- The BESTU (Barrow Emergency Stroke Unit) also reports thorough the ED manager with a program manager, 14 RN, 1 paramedic and 5 CT Tech staffing.
- 85K+ annual visits.

**Trigon Electronics** Yorba Linda, CA  
**Vice President and General Manager** 2003 - 2019

Electronics Manufacturing Company

- Progressive leadership roles with the last 12 years maintaining director level roles progressing into an executive role
- Material management including Kanban implementation and material requirement planning for material that did not meet Kanban criteria
- Financial review for both department level and overall company income statement
- Use of Lean Six Sigma principals in various areas including manufacturing, financials and employee development

**University of California Irvine (UCI) Medical Center** Orange, CA  
**Burn Program Manager** 07/2019 - 02/2021

**University of California Irvine (UCI) Medical Center** Orange, CA  
**Emergency Room RN** 10/2008 - 08/2016


**Emergency Department Educator Consultant** Yorba Linda, CA  
**Emergency Room Educator Consultant** 02/2003 - 09/2008


**Loma Linda University Medical Center** Loma Linda, CA  
**Emergency Room Clinical Educator/RN** 03/1999 - 02/2003


## Achievements

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 **Copyright Received on newly developed EBP Tool**  
Developed a Patient Acuity and Nursing Workload Assessment Tool and received copyright on the tool

 **New Vendor Implementation**  
Successfully contracted and implemented a simultaneous changeover in both Lab and Pharmacy Services over 4 campuses

 **Team Development**  
Built and nurtured high-performance teams, driving a culture of innovation and continuous improvement.

 **ISO 9001 Initial and Re-certification**  
Took Trigon Electronics through the initial certification and multiple recertifications without any identified remediation.