

PRIVACY POLICY

Cleanse Wellness Company LLC

Effective Date: May 6, 2026

Cleanse Wellness Company LLC (“Company,” “we,” “us,” or “our”) operates sober living houses that provide supportive, drug- and alcohol-free rental housing. This Privacy Policy explains how we collect, use, disclose, and protect your personal information when you visit our website, submit an inquiry or application, or become a resident.

By using our website or providing information to us, you agree to the practices described in this Privacy Policy.

1. Information We Collect

We collect information in the following ways:

Information you provide directly: When you contact us, submit an application, or become a resident, we may collect:

- Name, date of birth, contact information (phone, email, address)
- Emergency contacts and references
- Recovery history, sobriety date, and related information necessary to determine eligibility for our sober living house
- Financial information (for rent and deposits)
- Government-issued identification

Information collected automatically: When you visit our website, we may automatically collect:

- IP address, browser type, operating system, and device information
- Pages visited, time spent on the site, and referring website
- Cookies and similar tracking technologies (see section below)

Information from third parties: We may receive information from background check providers, previous landlords, treatment providers (with your consent), or other sources you authorize.

2. How We Use Your Information

We use your information to:

- Process applications and determine eligibility for residency
- Manage your tenancy, including rent collection, house rules compliance, and communication
- Provide a safe and supportive sober living environment
- Respond to your inquiries and provide customer support
- Comply with legal obligations (including Oregon landlord-tenant laws and fair housing requirements)
- Improve our website and services
- Send important notices about your residency or policy updates

We do **not** use your information for marketing purposes unrelated to our sober living services unless you have given explicit consent.

3. How We Share Your Information

We do not sell your personal information. We may share your information only in the following limited circumstances:

- With our staff, house managers, and authorized personnel who need the information to operate the house
- With service providers (such as payment processors or background check companies) who are bound by confidentiality agreements
- When required by law, court order, or to protect the safety of residents or the public
- In connection with a business transfer (merger, sale, or acquisition), with appropriate protections

Recovery-related information is treated with sensitivity and shared only on a need-to-know basis.

4. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to improve functionality, analyze traffic, and remember your preferences. You can control cookies through your browser settings. Disabling cookies may affect some features of the site.

5. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure. We cannot guarantee absolute security.

6. Your Rights and Choices

You have the right to:

- Access the personal information we hold about you
- Request correction of inaccurate information
- Request deletion of your personal information (subject to legal retention requirements, such as tenancy records)
- Opt out of certain communications

To exercise these rights, please contact us using the information below. We will respond within a reasonable time and in accordance with applicable law.

7. Children's Privacy

Our services are intended for adults 18 years of age and older. We do not knowingly collect personal information from children under 18. If you believe we have collected information from a child, please contact us immediately so we can take appropriate action.

8. Links to Third-Party Websites

Our website may contain links to third-party sites. We are not responsible for the privacy practices of those sites. We encourage you to review their privacy policies.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. The updated version will be posted on our website with a new effective date. Your continued use of the website or services after changes are posted constitutes acceptance of the revised policy.

10. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact:

Austin Kever
Cleanse Wellness Company LLC
Austin@CleanseWellnessCo.org

We will make every effort to address your inquiry promptly.