



Postponement & Cancellation Policy

POSTPONEMENT & CANCELLATION OF INDIVIDUAL & GROUP TRAINING.

Clay Phillips and Clay Phillips Mediation & Training reserves the right to postpone or cancel any training. To provide the very best individual and group training environment for our clients we endeavor to conduct exercises and role plays that employ different skill sets of the training. In order to provide this environment in, we require minimal enrollment/registration for all group courses, workshops and seminars.

"Group Training" is defined as any course, workshop, seminar or webinar offered by Clay Phillips or Clay Phillips Mediation & Training that is not a private one-on-one training or coaching session. Group Training may consist of attendees from a single employer or organization, or a conglomeration of attendees from various employers or organizations. If at any point prior to the actual commencement date of a group course, workshop, seminar or webinar, Clay Phillips or Clay Phillips Mediation & Training may postpone or cancel the training session if enrollment/registration for that course is below the required level. Clay Phillips or Clay Phillips Mediation & Training will endeavor to notify each enrollee/registrant in the event of any such group training postponement or cancellation.