

Company Name: Rugged Protection, Inc

Ordering Address: 369-B Third Street Suite 564, San Rafael, CA 94901

Key Contact person: Jane Ratto

Email address: sales@ruggedprotection.com

Phone Number: 605-622-0884

Fax number: 605-578-6022

How to order products from Rugged Protection Inc

To assist eligible purchasers in complying with their purchasing laws, all purchase orders must reference the DigitalEdge Contract Number. Please refer to the product page for the correct contract number.

- 1) Purchasers will request a quote for products from the regional representative or key contact. * See below.
- 2) Awarded vendors will provide a quote to purchaser.
- 3) Locate the contract number on the DigitalEdge website for the product you wish to purchase. This contract number must appear in the statement below on the submitted order to the awarded vendor. Purchaser shall submit a purchase order or procurement card number to the awarded vendor. All purchase documents must contain this language:

***Contract number for audit verification:
DigitalEdge #ESD112-DE-19A***

- 4) The awarded vendor shall fill the order and ship the products directly to the purchaser at the "ship to" address.

Rugged Protection Inc Shipping and Delivery: We ship via United Parcel Service, majority of shipping is ground delivery, unless there is a special request for expedited shipping.

Rugged Protection Inc. Return and Replacement Policy: You have 30 days from the date you received your item to return it. The item must be unused and unopened and in resalable condition. Special order items such as colors and logos printed on items are not returnable.

Refunds: Once the item is received, we will inspect it, and issue a refund to the original payment method

Shipping: Customer will be responsible for return shipping. Shipping cost are nonrefundable.

Please contact us for an RMA number and for other return questions.

support@ruggedprotection.com

Rugged Protection Inc Tracking information: Once an order has been shipped, we will email invoice with UPS tracking information.

***Contact the Rugged Protection Inc. representative for your state or region to request a quote or for more information on additional related products and accessories that may be available.**