

# No Excuses Mentoring

## Privacy Policy

Last Updated: [Insert Date]

### 1. Who We Are

No Excuses Mentoring provides mentoring, youth development programmes, and workshops for young people, schools, and community organisations.

Contact:

Email: [info@noexcusesmentoring.co.uk](mailto:info@noexcusesmentoring.co.uk)

Website: [www.noexcusesmentoring.co.uk](http://www.noexcusesmentoring.co.uk)

### 2. Information We Collect

We may collect and process the following information:

Personal Information:

- Name
- Email address
- Phone number
- Organisation or school name
- Job title

Website Usage Data:

- IP address
- Browser type
- Pages visited
- Website usage statistics

### 3. How We Use Your Information

We use personal information to:

- Respond to enquiries
- Provide mentoring services
- Communicate with schools and organisations
- Manage programme bookings
- Improve our services

- Comply with legal obligations

## **4. Working With Young People**

When delivering mentoring services within schools or youth organisations, personal data relating to students is normally managed by the school or organisation responsible for safeguarding and data protection.

We follow safeguarding and confidentiality practices and only use student information when necessary for programme delivery.

## **5. Sharing Your Information**

We do not sell or rent personal information.

Information may only be shared:

- With schools or organisations involved in mentoring programmes
- Where required by law
- For safeguarding purposes
- With service providers that support our operations

## **6. Data Security**

We take appropriate measures to protect personal information from:

- Unauthorised access
- Loss or misuse
- Disclosure or alteration

Access to personal data is restricted to authorised individuals.

## **7. Data Retention**

We only keep personal information for as long as necessary to fulfil the purposes for which it was collected, including legal and administrative requirements.

## **8. Your Rights**

Under UK GDPR you have the right to:

- Request access to your personal data
- Request correction of inaccurate data

- Request deletion where appropriate
- Object to data processing
- Lodge a complaint with the Information Commissioner's Office (ICO)

## **9. Cookies**

Our website may use cookies to improve user experience and analyse website performance.

You can control cookie settings through your browser preferences.

## **10. Changes to This Policy**

We may update this Privacy Policy periodically. Updates will be published on this page.

## **11. Contact**

If you have questions about this policy, please contact:

No Excuses Mentoring

Email: [info@noexcusesmentoring.co.uk](mailto:info@noexcusesmentoring.co.uk)

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