Water Park Regulations

Article n.1 - Provisions:

The purchase and consequent possession of a ticket by the customer, involves the knowledge, respect and acceptance by the customer of all the standards listed in this regulation. The customer who enters the Water Park undertakes to comply with all the rules laid down in this regulation. The water park is a structure composed of modules of different inflatable games maintained under pressure with a valve and anchored in the water.

All customers of the Water Park must know how to swim;

- If the child, even knowing how to swim, fails on his own to get back on the games when he falls into the water, the presence of a parent is needed to help his child get back on the games and play safely.

- Entrance to the Water Park is allowed only to customers who have a healthy and robust physical condition: for this reason, in the Water Park is not authorized the entry for people with motor disabilities or neurological problems;

- It is advisable to wear a short sleeve shirt before wearing life jacket (advice given both to avoid skin irritation due to rubbing of life jacket on the skin and for hygienic reasons).

Article n. 2 – Admission for adults

The adults can to entry and play on the Water Park in the same manner and with the same costs foreseen for children.

Even when the parent enters only to assist their child, for the parent is provided the same cost of the ticket.

In this case, the parent must have a suitable swimming and motor capacity, in order to be able to assist his child, under his own responsibility, in maximum safety.

Article n. 3 - Obligations and Behaviors

The customer of the Water Park must behave in a way that does not put his or her safety and that of other customers at risk (for example: it is strictly forbidden to slip on to other customers, push other customers, and any other uncivilized behavior);

- To access the Water Park it is mandatory, for everyone, to pay the ticket according to the price list and to respect the scheduled shifts;

- It is mandatory, for all, the use of 50N (life jacket) buoyancy aids that the company, the service provider, offers free of charge to its customers exclusively for use within the Water Park; the life jacket must be placed by the staff of the Water Park before entering the games. At the end of the shift, only the staff of the Water Park must remove the life jacket, when the child is outside the Water Park (if the client leaves before the end of the shift, he has no right to return).

Article n. 4 – Prohibitions

- It is strictly forbidden to dive from the games;
- It is forbidden to swim under inflatable games;

- The assigned life jacket is strictly personal and non-transferable: it is forbidden to transfer life jacket to third parties: even the temporary exchange entails immediate withdrawal and cancellation of the ticket;

- It is forbidden to remove the life jacket while you are on the Water Park: if adjustments are needed, notify the staff of the Water Park that they will immediately make any adjustments or replace them;

- It is absolutely forbidden, during the hours of closure to the public, to enter the Water Park: in the event of unauthorized entry, as the Water Park is a private area, the water park service company reserves the right to take legal action against the offender;

- It is forbidden to lean on the tubular-shaped yellow buoys: they serve only to delimit the water space of the Water Park;

- It is forbidden to enter the Water Park with necklaces, earrings, watches, bottles, cans, food and any object not authorized by the staff responsible for the Water Park;

- It is forbidden to bring animals into the Water Park.

Article n. 5 – Responsibility and Unpredictability

- The Director of the Water Park is responsible for the good service, the good functioning and the safety control of the inflatable structure: for this purpose, he undertakes to enforce the regulation;

- For security reasons, the customer must make any recommendations from the Water Park staff;

- Even if the company providing the service guarantees maximum security for its customers, it does not assume the total responsibility for the safety of the natural person: in a game of this nature, the element of degree of injury is inherent in this type of game and is beyond human control.

The customer who uses the water park is aware and accepts that there is the possibility of a certain degree of accident: this degree of accident, although statistically very low, is not null and cannot be foreseen by the staff of the Water Park.

The parents of the customers, who use the Water Park, take full responsibility for the aforementioned degree of accident; therefore, the Water Park service provider company is totally exempt from liability for damage caused by the aforementioned accidents.

An example of the aforementioned accidents are: the distortions or injuries due to slips or falls, blows to the ankles due to collisions between customers and, any event caused accidentally, by imprudence, incompetence or non-compliance with the rules listed in this regulation.

Art. 6 – Security and Privacy

- All the water area of the Water Park, for safety reasons, is subjected to video surveillance in accordance with the laws in force;

- Due to adverse weather conditions, the Director of the Water Park can decide the temporary or full day closure, in order to protect the safety of the customers.