

Leading customer tracking through smart short links in Salesforce

Shortify.ing


Configuration with Experience Community

<https://shortify.ing>

TABLE OF CONTENTS

1. Experience Site Configuration
2. Custom Domain Configuration


Experience Cloud Configuration

**Workspaces**
Support

Navigate to the **Workspace** of SFDC Community which you want to configure for Shortify.ing and clicks on the **Administrator** block


?

User




Builder

Build, brand, and customize your site's pages.




Moderation

Monitor posts and comments, create rules.




Content Management

Organize, manage, and build collections for your Experience Cloud site.




Gamification

Keep your members engaged with recognition badges.




Dashboards

Examine the health of your site with reports and dashboards and engage with members.



Administration

Configure settings and properties for your experience.



Guided Setup

Configure features and integrations with

Experience Pulse Metrics


Lightning Carousel and Banner Components

Trailblazer Community: Experience Cloud - Best Practices Group

Set Up and Manage Experience Cloud Sites


AppExchange

Upgrade Your Help Center to a Customer Portal



[GET STARTED >](#)

Expand Your Reach with Communities



[START LEARNING >](#)


CONFIDENTIAL & PRIVATE

© 2024 CUSTOMERFOSTER

WWW.CUSTOMERFOSTER.COM

WWW.SHORTIFY.ING

4

 **Administration**
Support

Settings
Preferences
Members
Contributors
Login & Registration
Emails
Pages
Rich Publisher Apps
URL Redirects

Click the **Pages** links and then click the **Go to force.com** link.

Pages

Configure page assignments for your Experience Cloud site. Use the default page or override it with a custom Visualforce or Experience Builder page.

Home Page Default Page ▾

Service Not Available


Configure pages that display when there are connectivity or availability issues. Select and customize the auto-generated Service Not Available page in Experience Builder (recommended) or use your own static resource. [Tell me more](#)


☒ Use the auto-generated Service Not Available page in Experience Builder
The Service Not Available page is available after the site is published.
[Take me to Experience Builder](#)


☐ Use your own static resource

Save Cancel


Advanced Customizations

 **Go to Force.com** >
Use Force.com if you want to use Visualforce to build custom pages using Force.com capabilities.

 **Go to Site.com Studio** >
Use Experience Builder if you prefer to use a drag-and-drop interface with forms and reusable elements to easily build dynamic, data-driven custom pages.

Quick Find / Search... 

Expand All | Collapse All



Lightning Experience
Transition Assistant

Move to the new, more productive
Salesforce.

Get Started

Salesforce Mobile Quick Start

Home

Administer

- Release Updates
- Manage Users
- Manage Apps
- Manage Territories
- Company Profile
- Data Classification
- Privacy Center
- Security Controls

Click the **Edit** button.

Support

[Back to List: Sites](#)
[Back to List: Experiences](#)

Site Detail

Edit

Public Access Settings

URL Redirects

Site Label	Support	Site Name	Support
Site Type	Guest User License	Site Contact	User User
Active Site Home Page	cfsu.CommunitiesLanding [Preview]	Site Favorite Icon	
Inactive Site Home Page		Site Robots.txt	
Site Template		URL Rewriter Class	
Clickjack Protection Level	Allow framing by the same origin only (Recommended)	Lightning Features for Guest Users	<input checked="" type="checkbox"/> i
Allow Access to Standard Salesforce Pages	<input checked="" type="checkbox"/> i	Enable Content Sniffing Protection	<input checked="" type="checkbox"/> i
Enable Browser Cross Site Scripting Protection	<input checked="" type="checkbox"/> i	Referrer URL Protection	<input checked="" type="checkbox"/> i
Allow only required cookies for this site	<input type="checkbox"/> i More Details	Guest Access to the Payments API	<input type="checkbox"/> i
Guest Access to the Support API	<input type="checkbox"/> i	Redirect to custom domain	<input type="checkbox"/> i
Cache public Visualforce pages	<input checked="" type="checkbox"/> i [More Info]	Self Registration Page	CommunitiesSelfReg [Preview]
Change Password Page		Forgot Password Page	
Created By	User User , 29/09/2023 6:07 pm	Last Modified By	User User , 29/09/2023 6:07 pm

Edit

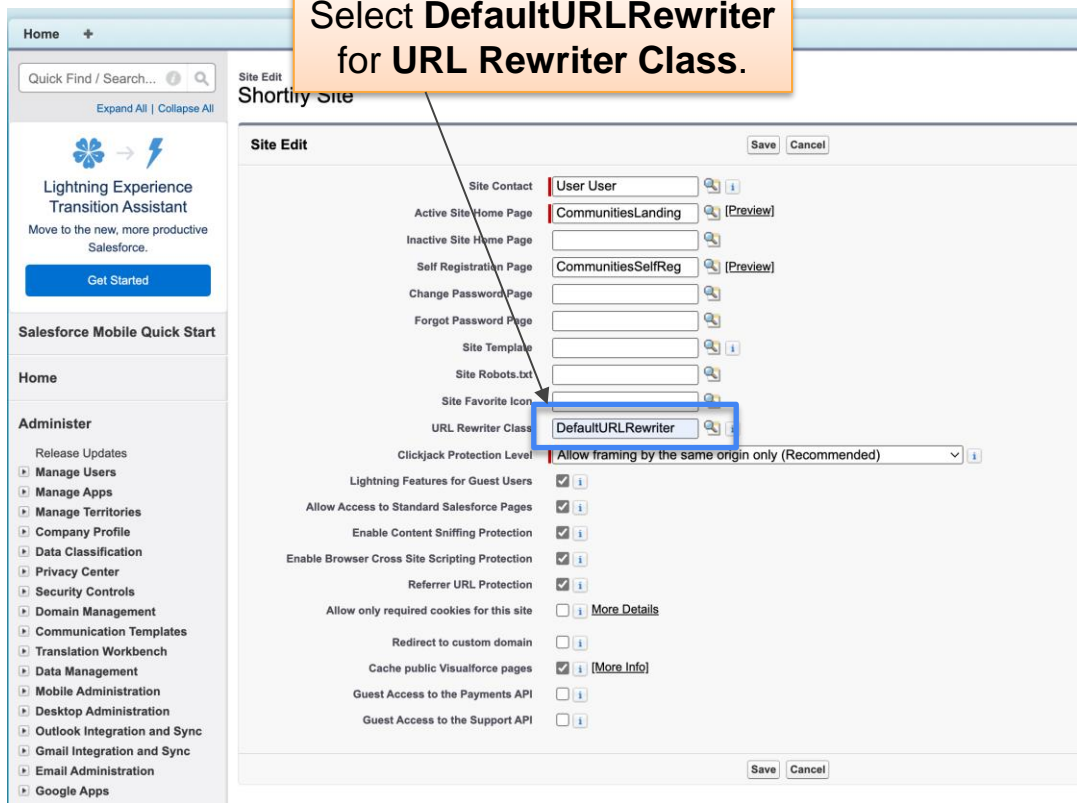
Public Access Settings

URL Redirects

Custom URLs

[Custom URLs Help ?](#)

Select DefaultURLRewriter for URL Rewriter Class.



The screenshot shows the 'Site Edit' interface for 'Shortify Site'. The left sidebar contains navigation links: Home, Salesforce Mobile Quick Start, and Administer. The 'Administer' section is expanded, showing various management options. The main content area is titled 'Site Edit' and contains a list of configuration fields. The 'URL Rewriter Class' field is highlighted with a blue box and labeled 'DefaultURLRewriter'. An orange callout box points to this field with the text 'Select DefaultURLRewriter for URL Rewriter Class.'

Site Edit [Save] [Cancel]

Site Contact: [User User] [Preview]

Active Site Home Page: [CommunitiesLanding] [Preview]

Inactive Site Home Page: [] [Preview]

Self Registration Page: [CommunitiesSelfReg] [Preview]

Change Password Page: [] [Preview]

Forgot Password Page: [] [Preview]

Site Template: [] [Preview]

Site Robots.txt: [] [Preview]

Site Favorite Icon: [] [Preview]

URL Rewriter Class: **DefaultURLRewriter** [Preview]

Clickjack Protection Level: [Allow framing by the same origin only (Recommended)] [Preview]

Lightning Features for Guest Users: [] [Preview]

Allow Access to Standard Salesforce Pages: [] [Preview]

Enable Content Sniffing Protection: [] [Preview]

Enable Browser Cross Site Scripting Protection: [] [Preview]

Referrer URL Protection: [] [Preview]

Allow only required cookies for this site: [] [More Details]

Redirect to custom domain: [] [Preview]

Cache public Visualforce pages: [] [More Info]

Guest Access to the Payments API: [] [Preview]

Guest Access to the Support API: [] [Preview]

[Save] [Cancel]

Custom Domain Configuration

Shortify.ing Home Shortify Projects Shortify Business Unit Co

Licenses Campaigns Reports Quotes More


Configuration Page We are open to add a New or Custom feature on request


Core Configuration


Community Plus


Rest Service


Migration

Base URL [?]
TODO 

Primary email ID for all notifications (Org-wide Email) [?]
support@shortify.ing (Shortify.ing Support) 

Expiration Grace Period (in days) [?]
0 

Default Landing page on URL Expiration [?]
/apex/cfsu__Error?pt=ex 

Default Landing page on Deleted URLs [?]
/apex/cfsu__Error?pt=d 

Click the **pencil** button to start a **Base URL/domain name** configuration

Shortify.ing Home Shortify Projects Shortify Business Unit **Configurations** Accounts Licenses Campaigns Reports Quotes More

Configuration Page We are open to add a New or Custom feature on request

Core Configuration

- Community Plus
- Rest Service
- Migration

Base URL ⓘ

https://srtf.ing/

Please Note

This is a mandatory configuration. Please set up your short domain using either an SFDC Site URL, Shortify.ing's subdomains, or your own branded domain/subdomain for this configuration.

We strongly recommend completing the configuration only after finalizing your domain or subdomain for the short links, as this setting cannot be modified once it's configured.

Primary email ID for all notifications (Org-wide Email) ⓘ

support@shortify.ing (Shortify.ing Support) ✎

Expiration Grace Period (in days) ⓘ

0 ✎

Default Landing page on URL Expiration ⓘ

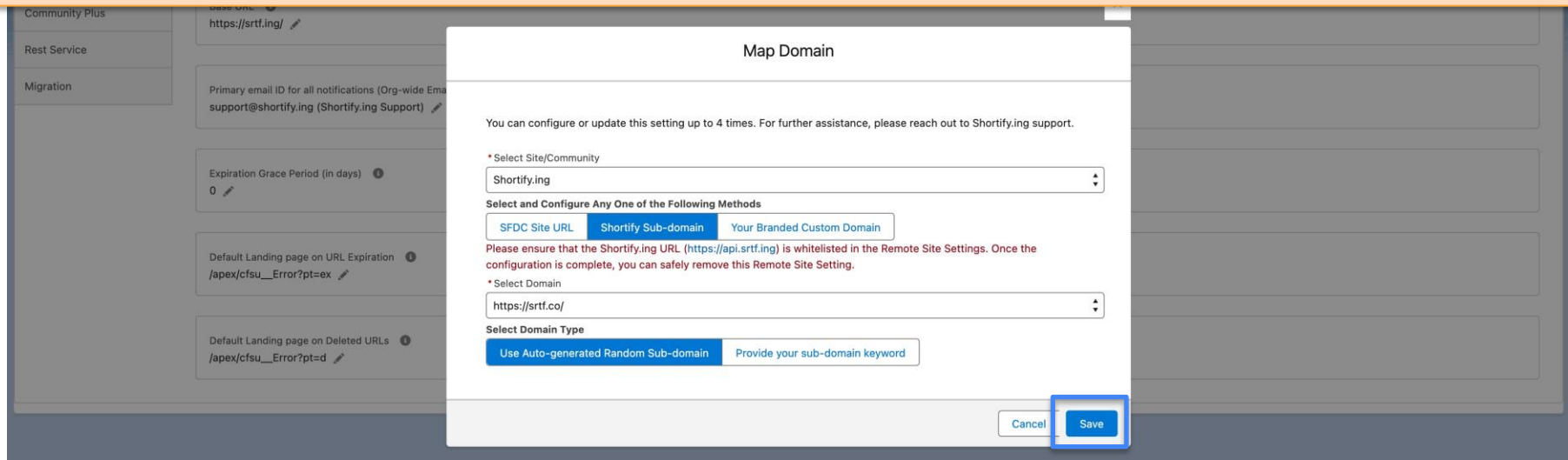
/apex/cfsu__Error?pt=ex ✎

Default Landing page on Deleted URLs ⓘ

/apex/cfsu__Error?pt=d ✎

Read the message before clicking the **Pencil icon.**

It is the default and fastest option to use Shortify with short domains. In the ideal scenario, you can start using within 10 to 15 minutes. Kindly select and use the most relevant domain out of multiple options provided in the drop down and then create your own subdomain. Subdomain will be randomly generated by the system.



Map Domain

You can configure or update this setting up to 4 times. For further assistance, please reach out to Shortify.ing support.

* Select Site/Community

Shortify.ing

Select and Configure Any One of the Following Methods

SFDC Site URL Shortify Sub-domain Your Branded Custom Domain

Please ensure that the Shortify.ing URL (<https://api.srtf.ing>) is whitelisted in the Remote Site Settings. Once the configuration is complete, you can safely remove this Remote Site Setting.

* Select Domain

<https://srtf.co/>

Select Domain Type

Use Auto-generated Random Sub-domain Provide your sub-domain keyword

Cancel Save

If you go with the randomly generated sub-domain, it will generate 2 to 3 character long random string with the selected domain.

Shortify.ing Home Shortify Project

Configuration Page We are open to add a New or Custom feature on request

Core Configuration

Community Plus

Rest Service

Migration

Base URL ⓘ
https://a1.srtf.co/ ✎

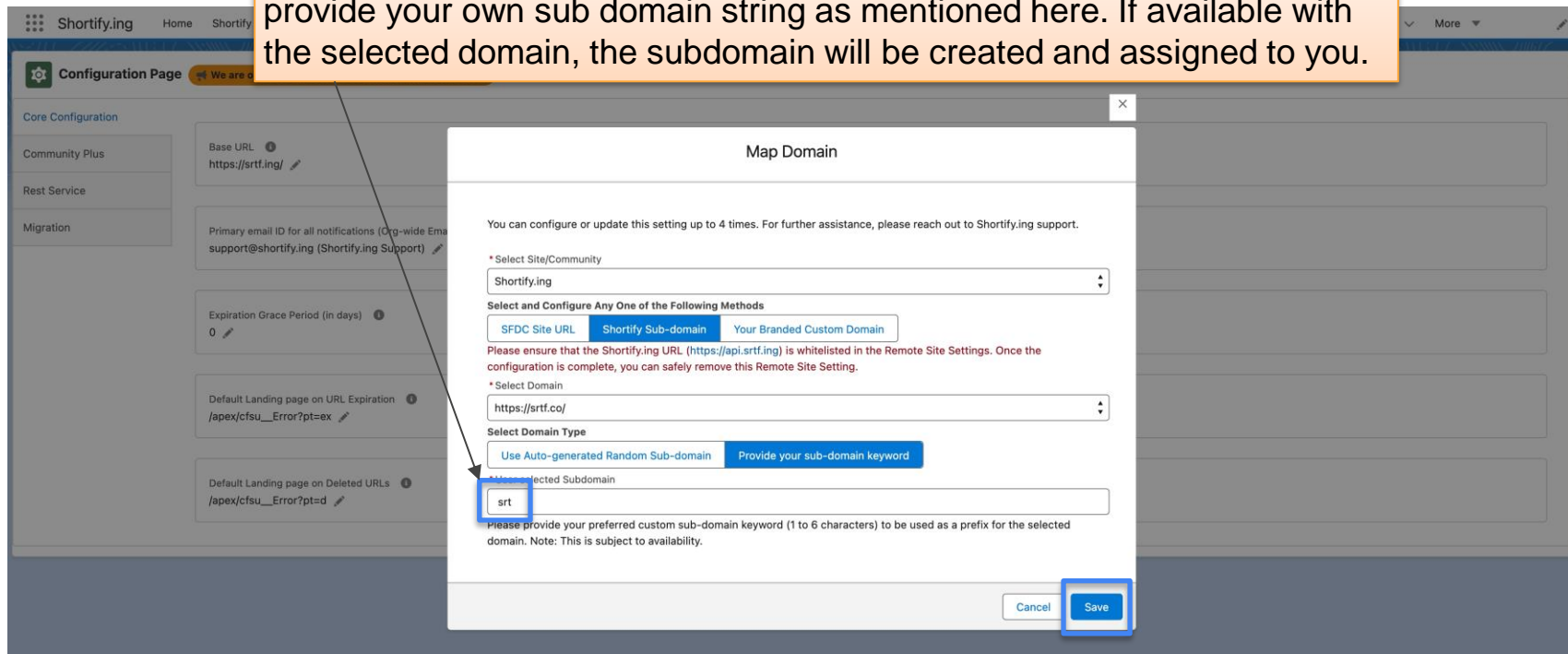
Primary email ID for all notifications (Org-wide Email) ⓘ
support@shortify.ing (Shortify.ing Support) ✎

Expiration Grace Period (in days) ⓘ
0 ✎

Default Landing page on URL Expiration ⓘ
/apex/cfsu__Error?pt=ex ✎

Default Landing page on Deleted URLs ⓘ
/apex/cfsu__Error?pt=d ✎

If you want to generated a subdomain which reflects your branding, provide your own sub domain string as mentioned here. If available with the selected domain, the subdomain will be created and assigned to you.



The screenshot shows the 'Configuration Page' of Shortify.ing. A modal titled 'Map Domain' is open, allowing users to configure domain settings. The modal includes a dropdown for 'Select Site/Community' (set to 'Shortify.ing'), a section for 'Select and Configure Any One of the Following Methods' with buttons for 'SFDC Site URL', 'Shortify Sub-domain', and 'Your Branded Custom Domain', and a section for 'Select Domain' with a text input field containing 'https://srtf.co/'. Below this, there are two buttons: 'Use Auto-generated Random Sub-domain' and 'Provide your sub-domain keyword'. A text input field for 'Unselected Subdomain' contains the value 'srt'. At the bottom right of the modal are 'Cancel' and 'Save' buttons. A callout box from the text above points to the 'srt' input field.

Map Domain

You can configure or update this setting up to 4 times. For further assistance, please reach out to Shortify.ing support.

* Select Site/Community

Shortify.ing

Select and Configure Any One of the Following Methods

SFDC Site URL Shortify Sub-domain Your Branded Custom Domain

Please ensure that the Shortify.ing URL (<https://api.srtf.ing>) is whitelisted in the Remote Site Settings. Once the configuration is complete, you can safely remove this Remote Site Setting.

* Select Domain

<https://srtf.co/>

Select Domain Type

Use Auto-generated Random Sub-domain Provide your sub-domain keyword

Unselected Subdomain

srt

Please provide your preferred custom sub-domain keyword (1 to 6 characters) to be used as a prefix for the selected domain. Note: This is subject to availability.

Cancel Save

Shortify.ing Home Shortify Projects

Once assigned, you may check the assigned sub-domain here.

Configuration Page We are open to add a New or Custom feature on request

Core Configuration

- Community Plus
- Rest Service
- Migration

Base URL ⓘ
https://srt.srtf.co/ ✎

Primary email ID for all notifications (Org-wide Email) ⓘ
support@shortify.ing (Shortify.ing Support) ✎

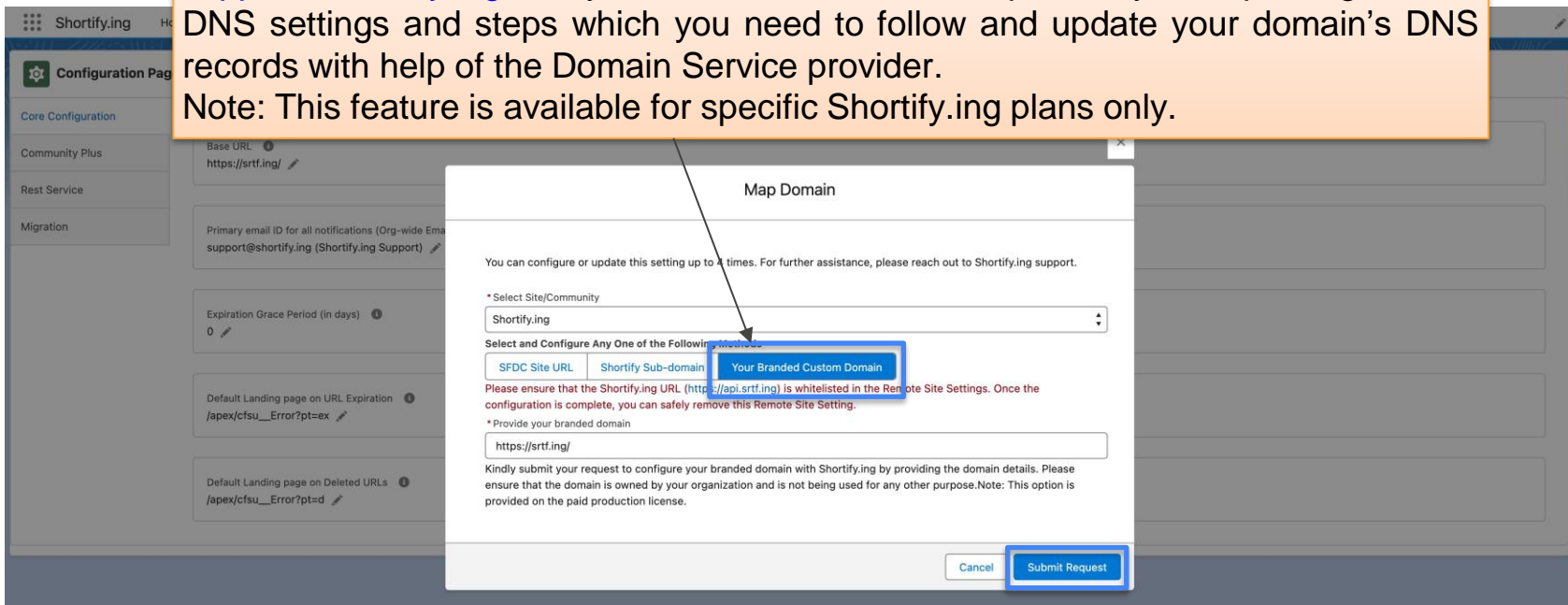
Expiration Grace Period (in days) ⓘ
0 ✎

Default Landing page on URL Expiration ⓘ
/apex/cfsu__Error?pt=ex ✎

Default Landing page on Deleted URLs ⓘ
/apex/cfsu__Error?pt=d ✎

To use your own branded domain, kindly contact Shortify.ing support by writing to support@shortify.ing with you domain name. We will provide you required guidance DNS settings and steps which you need to follow and update your domain's DNS records with help of the Domain Service provider.

Note: This feature is available for specific Shortify.ing plans only.



The screenshot shows the Shortify.ing Configuration Page with a 'Map Domain' modal open. The modal contains the following elements:

- Map Domain** (Title)
- You can configure or update this setting up to 4 times. For further assistance, please reach out to Shortify.ing support.
- * Select Site/Community

Shortify.ing
- Select and Configure Any One of the Following

 - SFDC Site URL
 - Shortify Sub-domain
 - Your Branded Custom Domain** (highlighted with a blue box)
- Please ensure that the Shortify.ing URL (<http://api.srtf.ing>) is whitelisted in the Remote Site Settings. Once the configuration is complete, you can safely remove this Remote Site Setting.
- * Provide your branded domain

<https://srtf.ing/>
- Kindly submit your request to configure your branded domain with Shortify.ing by providing the domain details. Please ensure that the domain is owned by your organization and is not being used for any other purpose. Note: This option is provided on the paid production license.
- Cancel Submit Request

Shortify.ing Home Shortify Projects ▾

A sample of branded domain after the setup is completed

Configuration Page We are open to add a New or Custom feature on request

Core Configuration

Community Plus

Rest Service

Migration

Base URL ⓘ
https://srtf.ing/ ✎

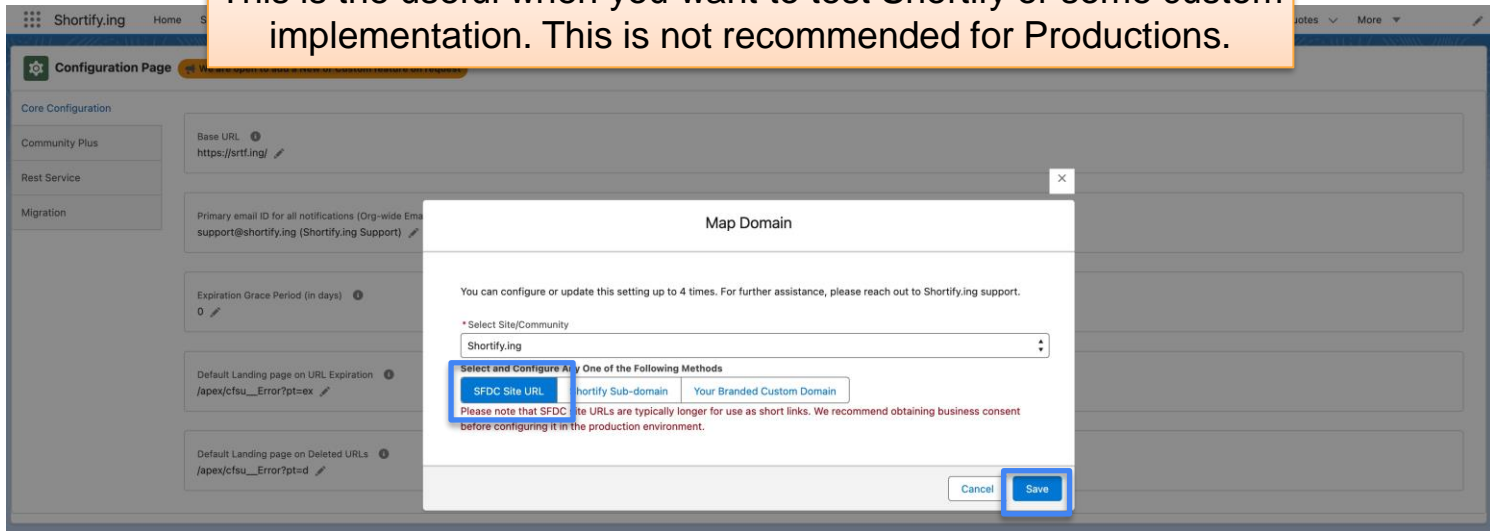
Primary email ID for all notifications (Org-wide Email) ⓘ
support@shortify.ing (Shortify.ing Support) ✎

Expiration Grace Period (in days) ⓘ
0 ✎

Default Landing page on URL Expiration ⓘ
/apex/cfsu__Error?pt=ex ✎

Default Landing page on Deleted URLs ⓘ
/apex/cfsu__Error?pt=d ✎

This is the useful when you want to test Shortify or some custom implementation. This is not recommended for Productions.

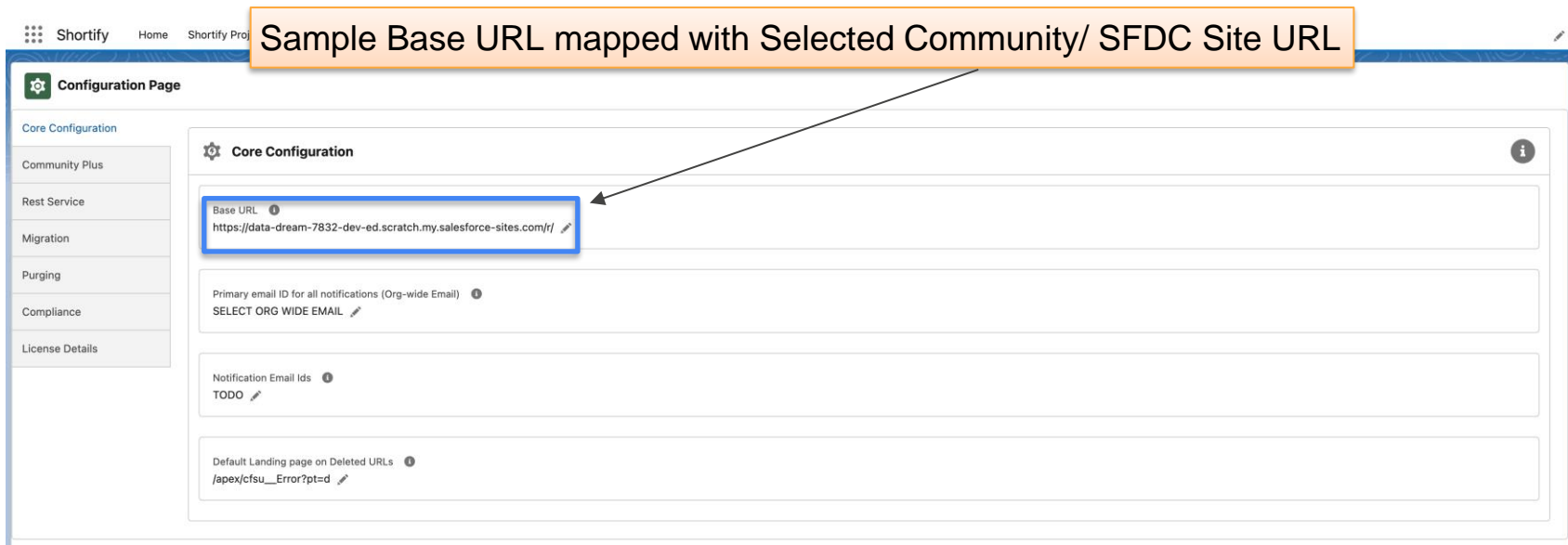


The screenshot shows the 'Configuration Page' of Shortify.ing. A modal titled 'Map Domain' is open in the center. The modal contains the following text and controls:

- Header: Map Domain
- Text: You can configure or update this setting up to 4 times. For further assistance, please reach out to Shortify.ing support.
- Field: * Select Site/Community (Dropdown menu showing 'Shortify.ing')
- Section: Select and Configure Any One of the Following Methods
- Buttons: SFDC Site URL (highlighted with a blue box), Shortify Sub-domain, Your Branded Custom Domain
- Text: Please note that SFDC Site URLs are typically longer for use as short links. We recommend obtaining business consent before configuring it in the production environment.
- Buttons: Cancel, Save (highlighted with a blue box)

The background configuration page shows settings for Base URL, Primary email ID, Expiration Grace Period, and Default Landing pages.

Sample Base URL mapped with Selected Community/ SFDC Site URL



Configuration Page

- Core Configuration
- Community Plus
- Rest Service
- Migration
- Purging
- Compliance
- License Details

Core Configuration

Base URL ⓘ
<https://data-dream-7832-dev-ed.scratch.my.salesforce-sites.com/r/> ✎

Primary email ID for all notifications (Org-wide Email) ⓘ
SELECT ORG WIDE EMAIL ✎

Notification Email Ids ⓘ
TODO ✎

Default Landing page on Deleted URLs ⓘ
/apex/cfsu__Error?pt=d ✎

Thank You