

## What do we do?

We offer the traditional Level 2 Support coordination and Level 3 Specialist support coordination.

We are highly experienced and qualified Mental Health nurses that have extensive knowledge in navigating NDIS, as well as private and public health sectors.

We are confident that we will get the best outcome out of your NDIS funding.

**We service self, plan managed and NDIA managed participants**



Talk to  
Us

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**INDEPENDENT  
SUPPORT  
COORDINATION**

[www.maitrecare.com.au](http://www.maitrecare.com.au)

# Specialist Support Coordination in a Nutshell

This support is delivered utilising an expert or specialist approach to address high complex needs or high-level risks in the participant's situation.

This is delivered by a qualified and experienced health practitioner appropriate to the participant's complex needs, such as Mental Health Nurse, Social Worker, Occupational Therapist or Psychologist.



## Referral Pathways

### Pathway A

Generally delivered through an intensive and time-limited period necessitated by the participant's immediate and significant barriers to plan implementation. Best suited for participants who usually have low level of need that may be on a crisis.

### Pathway B

Delivered through long term care however not intensive compared to Pathway A. Usually partnered with other support networks or lower level of support coordination. Best suited for ongoing chronic high risk participants that needs ongoing care review.

## Why choose Maitre Care?

- Free from affiliation from any care providers in the industry.
- Extensive experience in the care industry since year 2012 with 20 years of combined experience between our coordinators.
- Registered Health Professionals and bound by high standard of care, code of conduct and ethics.
- Also, a mother of an Autistic person who wants to contribute and structure the industry for the best possible care for participants and their support network.

