



The International  
Fragrance Association



# *Global Fragrance Summit* **Terms and Conditions**

By registering for this event, you agree to the following terms and conditions.

## **1. Media Release**

By attending the IFRA Global Fragrance Summit, I hereby grant the International Fragrance Association (IFRA) and its authorized partners the irrevocable right to capture, record, and use my likeness, image, voice, and/or statements in photographs, video, or other digital recordings. These materials may be used for promotional, advertising, marketing, or fundraising purposes across public and private media channels, including but not limited to websites, social media platforms, printed materials, and IFRA or its partners' publications.

I understand and agree that I waive any and all rights to review, approve, or claim compensation for the use of such materials. I further release IFRA and its partners from any liability associated with the lawful use of these materials.

## **2. Cancellation Policy**

### **2.1 Ticket Refunds**

- Full refunds (minus processing fees determined by the payment provider) are available for cancellations made at least **30 days** before the event.





- Cancellations made **less than 30 days** before the event are subject to a **50% cancellation fee**.

## 2.2 Exceptional Circumstances

A full refund may be granted in cases of:

- Natural disasters or other force majeure events
- Bereavement (up to the second degree of kinship)
- Severe illness or medical incapacity
- Involuntary unemployment

Requests for exceptional refunds must be submitted in writing to [globalfrancesummit@ifrafragrance.org](mailto:globalfrancesummit@ifrafragrance.org) with supporting documentation.

## 2.3 Discretionary Review

- Refund eligibility will be determined solely at IFRA's discretion. IFRA reserves the right to request reasonable evidence to support claims.
- Approved refunds will be processed using the original payment method within **90 days**.

## 3. Harassment Policy

IFRA is committed to ensuring a professional, inclusive, and harassment-free environment for all participants, regardless of gender, gender identity or expression, age, sexual orientation, disability, physical appearance, body size, race, ethnicity, nationality, religion (or lack thereof), or technology preferences.

### 3.1 Prohibited Conduct

Harassment, discrimination, or any form of inappropriate behavior—including but not limited to unwelcome sexual advances, derogatory comments, or offensive imagery—is strictly prohibited across all event spaces, including sessions, networking areas, social functions, and online discussions.

### 3.2 Enforcement





- IFRA reserves the right to **remove** any participant violating this policy from the event without refund.
- Sanctions may range from warnings to permanent bans from future IFRA events, at the sole discretion of IFRA staff.

## 4. Liability & Indemnity

### 4.1 Limitation of Liability

- IFRA, its partners, sponsors, and event organizers will not be liable for any **loss, injury, damage, or expenses** incurred by attendees, including but not limited to personal injury, property damage, theft, or losses resulting from changes to the event schedule, venue, or speakers.
- Attendees participate at their **own risk**, and IFRA does not assume responsibility for any external circumstances affecting their attendance.

### 4.2 Force Majeure

- IFRA is not responsible for event cancellations, postponements, or modifications due to circumstances beyond its control, including but not limited to **natural disasters, pandemics, governmental restrictions, labor strikes, technical failures, or acts of terrorism**.
- In such cases, IFRA may offer refunds, rescheduling, or alternative arrangements at its sole discretion.

### 4.3 Indemnification

- Attendees agree to indemnify and hold harmless IFRA, its affiliates, and partners against any **claims, damages, or liabilities** arising from their participation in the event, including violations of these terms and conditions.

## 5. Code of Conduct & Event Rules

### 5.1 Behavioral Expectations

- Attendees must adhere to **professional and respectful conduct** at all times.
- Disruptive, abusive, or inappropriate behavior (including excessive intoxication) may result in **expulsion** from the event without refund.





## 5.2 Compliance with Local Laws & Venue Policies

- Attendees must comply with **all applicable laws, venue regulations, and health & safety policies** in the event location.
- Any legal violations or failure to comply with venue policies may result in **removal from the event and legal action** if applicable.

## 6. Event Modifications & Speaker Changes

- IFRA reserves the right to **modify the event schedule, speakers, format, or venue** without prior notice.
- Any such changes will be communicated as soon as reasonably possible via official IFRA communication channels.

## 7. Data Protection & Privacy Policy

### 7.1 Collection & Use of Personal Data

- By registering for the event, attendees consent to IFRA processing their personal data for event management, communication, and marketing purposes.
- Personal data will be handled in accordance with **applicable data protection laws**, including GDPR for EU-based attendees.

### 7.2 Third-Party Sharing

- IFRA may share relevant attendee data with **event partners, sponsors, and service providers** for logistical or promotional purposes, but never for unrelated commercial use.

### 7.3 Opt-Out Rights

- Attendees may opt out of marketing communications at any time by contacting [info@ifrafragrance.org](mailto:info@ifrafragrance.org)

## 8. Intellectual Property & Session Recording Policy

- All **presentations, speaker content, and event materials** are the intellectual property of IFRA and/or the respective speakers.





- Unauthorized **recording, distribution, or reproduction** of event sessions (including virtual or hybrid formats) is strictly prohibited without prior written consent from IFRA.
- IFRA reserves the right to record and distribute event sessions for later use.

By purchasing a ticket and attending the IFRA Global Fragrance Summit, you acknowledge and agree to these terms and conditions.

