

RETURN POLICY

Last updated August 01, 2024

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund, store credit, or an exchange. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within thirty (30) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at cabinetworldltd@gmail.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging and include your proof of purchase, then mail your return to the following address:

Cabinet World Ltd
Attn: Returns
RMA #
2656 Beverly st.
Duncan, British Columbia V9L5C7
Canada

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least fifteen (15) days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company.

EXCEPTIONS

The following items cannot be returned or exchanged:

- Special order items
- Open box
- damaged item

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

- A 15% restocking fee will be charged for all returns in excess of 600.
- Return are done on site only

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

2507373369
cabinetworldltd@gmail.com