

# Streak Ninjas - Privacy Policy

Effective Date: May 8, 2025

## 1. Information We Collect

We collect personal information such as your name, email address, phone number, address, and service preferences when you contact us, schedule a service, or sign up for our mailing list.

## 2. How We Use Your Information

We use your information to:

- Provide and manage our window cleaning services
- Communicate with you about appointments, estimates, or changes
- Improve your experience with future services
- Send promotional emails, updates, or offers if you opt in to our mailing list

## 3. Data Storage & Retention

Your personal data is stored securely and retained for as long as necessary to support your service history or continued customer relationship. We take reasonable precautions but cannot guarantee absolute security. You may request deletion of your data at any time.

## 4. Sharing of Information

We do not sell your personal data. We may share your information with trusted third-party service providers strictly for purposes such as appointment scheduling, email delivery, or payment processing. All third parties are required to safeguard your data in accordance with applicable laws.

## 5. Email Marketing

If you subscribe to our mailing list, you may receive occasional emails about promotions, discounts, or company news. You can unsubscribe at any time by clicking the link in any of our emails or contacting us directly.

## 6. Limitation of Liability

While we make every effort to protect your personal information, Streak Ninjas is not liable for unauthorized access, data breaches, or third-party misuse beyond our reasonable control. Use of our services constitutes acceptance of this limitation.

## 7. Changes to This Policy

We may update this Privacy Policy from time to time. All changes are effective immediately upon posting on our website. Use of our services following any changes indicates acceptance of the revised policy. We recommend reviewing this page periodically.