



Code of Conduct

Our Code of Conduct

At 1000 Islands Leadership Consulting, we promote individual and group dynamics rooted in mutual encouragement, respect, and support, rather than competition and comparison. All clients commit to the following values:



IMPORTANT: Do not overlook this—crucial details require your attention.

Confidentiality

Our goal is to create a supportive space for growth, questions, and guidance. We encourage vulnerable sharing, trusting in empathetic responses. To protect confidentiality, virtual training sessions will not be recorded, and members are prohibited from recording on any device. While Zoom Note Taker tools are not permitted, members are encouraged to take personal notes and use any provided workbooks and worksheets.

Authenticity

We foster openness and honesty in a safe space where everyone can embrace their true selves and be fully accepted.

Respect

We commit to respectful communication, honoring each other's unique journeys without judgment.

Positivity

During group training sessions, excessive negativity can be an added burden and disrupt everyone's experience. Therefore, we aim to communicate in ways that inspire encouragement and motivation.

Compatibility

We reserve the right to end your enrollment in any program if you are disruptive, excessively absent, misaligned with our values, or if payments are overdue.

Connectivity

We expect each member to be fully present during your 1:1 session or attending a group training session, treating them as priority in-person meetings. Please eliminate distractions by ensuring

pets and children are cared for, muting phone and desktop notifications, setting boundaries with co-workers, and turning off your video if eating. If attending calls while traveling or in a different location, please minimize background noise.

Other details to take note of:

Disclaimer

1000 Islands Leadership Consulting has ensured that all business services are tested for relevance and accuracy. However, using our techniques and materials does not guarantee positive career results, and we assume no responsibility for members' decisions or practices.

Participation in this coaching program does not exempt members from meeting the expectations, policies, and standards set by their employer, including those outlined by Human Resources, union agreements, or other workplace regulations.

Caveat

Networking events, or group training session members may hold professional credentials such as accountants, healthcare, trades, information & technology, security etc. While they may share information with you, it should not be considered professional advice unless you have entered a professional-client relationship with that individual.

Confidentiality

As a client, you will not be required to disclose any proprietary information from your employer, including business methods, policies, strategies, or compensation details.

Program Fees

You can become a 1:1 client at the introductory price of \$350 CAD+ HST per session. Group training sessions will be priced individually and may include savings for multiple attendees from one organization. You will be invoiced monthly through an automated credit card system and receive a receipt for reimbursement. Alternatively, we can set up direct payments with a corporate credit card, and Shelli can become an approved vendor with your billing department. E-transfers will also be accepted.

What Happens After I Complete My Coaching Program?

You will be invited to renew your 3-month or 6-month program.

Referrals, Recommendations, and Testimonials

We appreciate your support and encourage you to consider suitable candidates for this experience. Incentives are available for anyone who refers someone who joins our programs. Formal referrals, recommendations, or testimonials are not required but would be accepted with gratitude.

Prior Consent to Use Of Image

Occasionally, we may take photos or videos during group networking or training events. By enrolling, you grant 1000 Islands Leadership Lab Consulting permission to use these images or videos, individually or in groups, without compensation. We promise to use these tastefully on our website and social media.

Additional Ways Shelli Can Help

To inquire about having Shelli speak or facilitate a workshop for your organization, please visit the '[Contact Us](#)' section of our website.

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